Go-To Card:
Call an MVTA Customer Service representative at 952-882-7000 to help plan your trip, stop at or near your destination, find real-time route maps, and other information, or use the online trip planner.
A Go-To Card is good for a 2 1/2 hour period of travel in any direction; ask your driver for the appropriate fare.
Transfers are included at no additional charge.
Transfers allow you to ride intersecting routes and are good for 1 1/2 hours after boarding. Funds can be added to your Go-To Card online or over the phone through Metro Transit at 612-373-3333.

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**Holiday Service**

MVTa often operates with a reduced schedule on holidays and holiday weekends. For holiday schedule information, go to www.mvta.com or call Customer Service at (952) 882-7000.

**Park & Ride Lots**

- Apple Valley Transit Station
  - Eastbound buses stop on northbound side of Cedar Avenue
  - Westbound buses stop on southbound side of Cedar Avenue

**Note:**
- Apple Valley Transit Station
- Rosemount Transit Station
- Diamond Path
- Technical Park
- Multiple Connections
- People Mover
- Gateway Park
- Eagan
- Apple Valley
- Rosemount
- Minnetonka
- Chanhassen
- Burnsville
- Casselton
- Apple Valley
- Rosemount
- Apple Valley Transit Station

**Route 420 Connections:**

At the Apple Valley Transit Station, riders can connect with the following services:
- Route 440 to Burnsville Center
- Route 440 to the VA Medical Center
- Route 440 to the Minneapolis Zoo
- Route 440 to Fairview Ridges Hospital
- Route 442 to University of Minnesota
- Route 442 to Burnsville Center
- Route 480 to St. Paul (rush hour only)
- Route 420U to Minneapolis and The University of Minnesota
- Route 484R to Red Line
- Route 420D to Mall of America
- Route 420F to Capitol
- Route 420S to downtown Minneapolis
- Route 420T to the Apple Valley Regional Library
- Route 420P to the Apple Valley Health Center
- Route 420C to the Apple Valley Senior Center
- Route 420T to the Apple Valley Public Library

**Note:**
- Westbound service operates at a fixed route with no Flex service.
- Two-way service operates in both directions from 7:00 a.m. to 7:00 p.m. Monday through Friday.

**Note:**
- Weekend service operates at a fixed route with no Flex service.
- Two-way service operates in both directions from 7:00 a.m. to 7:00 p.m. Saturday and Sunday.

**Note:**
- Service to and from the Flex service area is only available on the weekends.
- Service at the Apple Valley Transit Station.

**Note:**
- For information on specific needs in two different ways.
- The Flex is a combination of fixed stops and flexible routing, allowing MVTa to meet your specific needs on two levels.

**Flag Stops and Time Points**

If your trip origin and destination are near a flag stop, stop or route you can choose on the map. Simply go to that stop and wait for the bus. The schedule lists the departure times for Saturday and Sunday. If your stop is a flag stop between time points, use the time point for the stop before yours as a guide. Your stop will arrive at your stop 30 minutes early.

**Schedule a Trip**

If you cannot get to a flag stop or time point, or if your destination is close to a stop, you can call the Flex service at (952) 882-6000 at least 30 minutes before departure. The dispatcher will work with you to travel the schedule to where you live or work. The dispatcher will ensure that the times are acceptable to the Flex buses. In such cases, the dispatcher will work with you to find the next available Flex trip, if necessary.

**The Dispatcher will ask for:**
- Your name and phone number.
- Time and location of pick up.
- Destination.
- Number of people traveling with you.
- Any special needs you may have.
- Number of adults, children, and seniors.
- Any transfers or connections you need to make.

Please note the following:

- Reservations are accepted up to 2 days in advance. Requests for Monday and Tuesday are taken starting on Friday.
- Riders are encouraged to schedule a ride the previous day, if possible.
- Same day ride requests will be accepted as space is available. If your plans change after arranging a ride, call (952) 882-6000 as soon as possible to cancel your ride. You must call at least one hour in advance or you will be considered a “no-show.” A person who “no-shows” more than three times may lose reservation privileges.
- Due to the size of vehicles, groups of ten (10) or more are asked to call ahead to ensure adequate space on the selected trip.
- Riders must be at their designated pick-up location at least five minutes before the time given by the reservation agent. Drivers will be unable to wait beyond the time given by the reservation agent.

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**Note:**
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