

GET WHERE YOU'RE
GOING WITH A
COLLEGE PASS

FREQUENTLY ASKED QUESTIONS



560 Sixth Avenue North
Minneapolis, MN, 55411-4398

**Route and schedule information
& Customer Relations**
612-373-3333
metrotransit.org



What is the College Pass?

The College Pass provides unlimited rides on all regional buses and light rail. Stored value is needed to pay the additional fare required on Northstar (see your User's Guide for how to add stored value to your pass).

Why should I register my College Pass?

If your pass is lost or stolen and it's not registered, you'll have to buy a new one. If your pass is registered, you'll only have to pay a \$20 replacement fee.

Registering your pass also protects any stored value balance on your pass at the time it was reported missing. Register your pass – it's FREE – at metrotransit.org/register.

If my pass is lost or stolen, how can I get another one?

Contact your college's program administrator. There is a \$20 replacement fee for registered passes.

How do I use my College Pass on Northstar?

Stored value is needed to pay the additional amount required for Northstar (see your User's Guide for how to add stored value to your pass).

How long is my College Pass valid?

It can be used for one semester. The dates are:

- Fall: Aug. 15 to Dec. 31
- Spring: Jan. 1 to May 31
- Summer: June 1 to Aug. 14

Can I use my pass after its effective date?

No. Once the pass expires it cannot be reused.

Note: Remaining stored value on an expired pass cannot be refunded, but it can be transferred to a Go-To Card. Call Customer Relations for assistance.

Additional benefits for you!



Guaranteed Ride Home

Anyone who rides the bus or train at least three times a week is eligible for our free program that gets you home if you have an emergency or have to work late unexpectedly.

You can use your ride home for a taxi or for a ride on a bus or train. Sign up today at metrotransit.org/GRH.



Ride to Rewards

Ride to Rewards is a free loyalty program that lets you earn points every time you use your College Pass on buses and trains and by shopping at participating merchants. You can convert those points into stored value that can be added back to your College Pass or redeem points for gift cards.

The more you ride, the more points you earn! Enroll today at ridetorewards.com.