Plan!
Use MVTA's Online Trip Planner, located on our homepage, mvta.com
Call the MVTA customer service phone line at 952-882-7500.
Download the free Ride MVTA app at Google Play or the App Store for real-time bus location and trip planning information.

Pay!
IMPORTANT: If paying in cash, use exact change – drivers cannot make change.
Insert cash and/or coins into the fare box located at the front of the bus when you board the bus (pay when exiting southbound express buses).
When using a Go-To Card or preloaded fare card, simply touch the card to the reader located next to the driver when you board the bus.
When paying with cash you may request a transfer ticket from the driver at no charge that allows for 2½ hours of travel on intersecting routes. Additional fare applies when transferring from local to express service. Transfers are automatically loaded when a Go-To card is scanned.

MVTA's offices are staffed from 8 AM to 4:30 PM, Monday - Friday, except holidays.
TTY: 711 - Minnesota Relay (Hearing Impaired)
952-882-7500
MVTA Lost & Found:
952-882-7500
mvta@mvta.com
952-882-7500
952-882-7500
mvta.com
mvta.com

Language Translation
Bus information is available in multiple languages at mvta.com on both desktop and mobile devices. Please refer to the menu options located in the top right corner of these devices to select language when using mvta.com.
La información del autobús está disponible en varios idiomas desde mvta.com tanto en el escritorio (esquina superior derecha de la página web) como en las plataformas móviles (en el menú desplegable).

MVTA's buses have free bike racks to carry bicycles while customers ride the bus. Bike lockers are available at some transit stations to store your bicycle while you ride the bus. Visit mvta.com or call 952-882-7500 for locker locations and more information.

Connections
Customers should always alert the driver of their desire to connect to another bus route. A minimum connection time of 7-10 minutes is suggested when planning a bus route connection.

Accessibility
All MVTA buses are accessible to those with limited mobility either with kneeling buses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp or lift, or have the bus “kneel” if necessary. Schedules subject to change and may be affected by traffic and weather conditions.

Holiday Service
MVTA often operates with a reduced schedule on holidays and holiday weeks. For reduced schedule information, visit mvta.com or call 952-882-7500. Sign up for route alerts at mvta.com.

Bicycle Information
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How To Ride
Ride!
Be prepared: arrive at your stop five minutes early and have your payment ready when boarding.
Identify yourself: Wave at the bus when it arrives to make it clear to the driver that you would like to board. Most of MVTA’s buses will stop at any safe location along the route. Some routes have designated stops, which will be shown on the route map.

When you are ready to exit:
Request your stop by pressing the signal tape or pulling the bell line near the window one block ahead (on designated stop routes, the driver will only stop at bus stop signs).

Go-To Card
Go-To Cards offer a fast and convenient way to pay transit fares. The durable, plastic card tracks cash value and 31-day passes. Simply touch the card reader with the Go-To card and the appropriate fare is deducted automatically.
Go-To Cards are rechargeable and are accepted on all regional buses and trains. To purchase or add additional funds please call 612.373.3333, visit metrotransit.org or stop by the following locations to purchase or obtain more information:
• MVTA Burnsville Transit Station
• Cub Foods locations
• Metro Transit Stores
• Marshall Road Transit Station

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### 475U MON-FRI SOUTHBOUND

**FROM U OF M / DOWNTOWN MINNEAPOLIS TO APPLE VALLEY**

| Time | U of M | Downtown Minneapolis | Eagan | Station Map | Apple Valley | Oak St SE

| 07:00 | Oak St SE | 8:04 | 8:11 | 8:20 | 8:29 | 8:46 | 8:53 | 9:07 |
| 07:05 | Oak St SE | 8:04 | 8:11 | 8:20 | 8:29 | 8:46 | 8:53 | 9:07 |
| 07:15 | Oak St SE | 8:04 | 8:11 | 8:20 | 8:29 | 8:46 | 8:53 | 9:07 |
| 07:25 | Oak St SE | 8:04 | 8:11 | 8:20 | 8:29 | 8:46 | 8:53 | 9:07 |
| 07:30 | Oak St SE | 8:04 | 8:11 | 8:20 | 8:29 | 8:46 | 8:53 | 9:07 |
| 07:35 | Oak St SE | 8:04 | 8:11 | 8:20 | 8:29 | 8:46 | 8:53 | 9:07 |
| 07:45 | Oak St SE | 8:04 | 8:11 | 8:20 | 8:29 | 8:46 | 8:53 | 9:07 |
| 07:55 | Oak St SE | 8:04 | 8:11 | 8:20 | 8:29 | 8:46 | 8:53 | 9:07 |

### 475U MON-FRI NORTHBOUND

**FROM APPLE VALLEY TO DOWNTOWN MINNEAPOLIS / U OF M**

| Time | Apple Valley | Eagan | Station Map | Cedar Grove | 2nd Ave SE | 12th St SE | Cedar Grove | Eagan | St Paul Mn | U of M |

| 07:00 | 7:03 | 7:15 | 7:40 | 7:45 | 7:46 |
| 07:05 | 7:03 | 7:15 | 7:40 | 7:45 | 7:46 |
| 07:15 | 7:03 | 7:15 | 7:40 | 7:45 | 7:46 |
| 07:25 | 7:03 | 7:15 | 7:40 | 7:45 | 7:46 |
| 07:30 | 7:03 | 7:15 | 7:40 | 7:45 | 7:46 |
| 07:35 | 7:03 | 7:15 | 7:40 | 7:45 | 7:46 |
| 07:45 | 7:03 | 7:15 | 7:40 | 7:45 | 7:46 |
| 07:55 | 7:03 | 7:15 | 7:40 | 7:45 | 7:46 |

### Park & Ride Lots

- All buses temporarily serve northbound Apple Valley Transit Station Bay D. Indoor waiting area is temporarily closed.

### Route 475 Bus Stop Locations

**NORTHBOUND:**
- Apple Valley Transit Station NB
- Cedar Grove Transit Station
- 2 Av S at 10 St S SE corner
- 2 Av S at 8 St S SE corner
- 2 Av S at 6 St S SW corner
- 2 Av S at 4 St S SW corner
- 2 Av S at 2 Av S SE corner
- First Ave S at 10 St S NE corner
- Eagan SE at 4th St S SW corner
- Oak St SE at University Ave SE corner
- Oak St SE at 18 Av SE corner

**SOUTHBOUND:**
- Apple Valley Transitway Station SB
- Minnesota Zoo
- Cedar Grove Transit Station
- Marquette Av S at 9 St S SW corner
- Marquette Av S at 7 St S SW corner
- Marquette Av S at 5 St S SW corner
- Marquette Av S at 3 St S SW corner
- Marquette Av S at 1 St S SW corner
- Oak St SE at 11 St S SW corner
- 12 St S at 2 Av S SE corner
- Cedar Grove Transit Station

### COVID-19 INFORMATION

MVTA has been promoting health experts’ recommendations and social distancing measures since the onset of COVID-19 to protect customers and staff.

- Customers are required to wear face coverings on MVTA buses, according to an executive order signed by Minnesota Gov. Tim Walz. Face coverings can be a paper or disposable mask, a cloth mask, a neck gaiter, a scarf, a bandana, or an improvised face covering. A face covering must cover the nose and mouth completely. People exempted from the requirement are people with medical conditions and children under age 2.

- The indoor of MVTA facilities are temporarily closed to the public. MVTA parking lots remain open.

- MVTA has resumed partial Lost and Found collection for wallets/purses, phones, keys and prescription medicines. All other materials left on buses will be disposed. Customers are advised to make sure they keep track of their belongings. The Lost and Found materials will be available at Burnsville Transit Station, 1000 E. Highway 13, Burnsville, from 8 a.m. to 4:30 p.m. Monday through Friday. Customers will need to call the Customer Service phone line at 952-882-7500 to determine whether their items have been found.

### HOLIDAY SERVICE

MVTA has a holiday schedule with a reduced schedule on holidays and holiday weeks. For reduced schedule information, visit mvta.com or call 952-882-7500.