**GENERAL INFO**

**Language Translation**

<table>
<thead>
<tr>
<th>Language</th>
<th>Email Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td><a href="mailto:mvta@mvta.com">mvta@mvta.com</a></td>
<td>952-882-7500</td>
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<tr>
<td>Spanish</td>
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</table>

**Bus Information**

- MVTA's offices are staffed from 8 AM to 4:30 PM, Monday - Friday, except holidays.
- MVTA Lost & Found: 952-882-7500

**MVTA's Online Trip Planner**

- Visit mvta.com or call 952-882-7500 for more information.

**MVTA's Plan!**

- Use MVTA's Online Trip Planner located on mvta.com or call 952-882-7500.
- Download the free MVTA app at Google Play or the App Store for real-time bus locations and trip planning information.

**How to Ride**

**Plan!**

- Use MVTA's Online Trip Planner, located on our homepage, mvta.com.
- Call the MVTA customer service phone line at 952-882-7500.
- Download the free MVTA app at Google Play or the App Store for real-time bus location and trip planning information.

**Pay!**

**IMPORTANT:** if paying in cash, exact change – drivers cannot make change.

- Insert cash and/or coin into the fare box located at the front of the bus when you board the bus (pay when you board the bus).
- When paying with cash you may request a transfer ticket from the driver at no charge that allows for 2½ hours of travel on intersecting routes. Add when tickets are applied when transferring from local to express service. Transfers are automatically loaded when a Go-To card is scanned.

** MVTA - MRTS**

- MVTA services are available on all regional buses and trains.
- MVTA’s Go-To Card or Preloaded Fare Card provides a fast and convenient way to pay transit fares.
- MVTA's Go-To Card offers a fast and convenient way to pay transit fares. The durable, plastic card tracks cash value and 31-day passes. Simply touch the card reader with the Go-To card and the appropriate fare is deducted automatically.

**MVTA's Go-To Card**

- MVTA's Go-To Card is rechargeable and accepted on all regional buses and trains.
- To purchase or add additional funds please call 612.373.3333, visit metrorail.org or stop by the following locations for purchase or more information:
  - MVTA Burnsville Transit Station
  - Cub Foods locations
  - Metro Transit Stores
  - Marshall Road Transit Station

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### Apple Valley Transit Station

- **Location:** 350 Apple Valley Rd., Apple Valley, MN 55124
- **Services:** Bus, Bike Lockers, Park & Ride Lots
- **Hours:** Hours of operation vary. Please check MVTA's website or contact customer service for the most up-to-date information.

### Eagan Transit Station

- **Location:** 15450 Cedar Ave. S., Eagan, MN 55123
- **Services:** Bus, Bike Lockers, Park & Ride Lots
- **Hours:** Hours of operation vary. Please check MVTA's website or contact customer service for the most up-to-date information.

### MSE 154th Street Station

- **Location:** 154th St & Medical Center Rd., Apple Valley, MN 55124
- **Services:** Bus, Bike Lockers, Park & Ride Lots
- **Hours:** Hours of operation vary. Please check MVTA's website or contact customer service for the most up-to-date information.

### Grove Park Station

- **Location:** 4400 Grove Rd., Apple Valley, MN 55124
- **Services:** Bus, Bike Lockers, Park & Ride Lots
- **Hours:** Hours of operation vary. Please check MVTA's website or contact customer service for the most up-to-date information.

### Notes on Services

- **COVID-19 Information:** MVTA has been promoting health experts’ recommendations and social distancing measures since the onset of COVID-19 to protect customers and staff.
- **Customers:** Are required to wear face coverings on MVTA buses, according to an executive order signed by Minnesota Gov. Tim Walz. Face coverings must cover the nose and mouth completely. People exempt from wearing a face covering are those with medical conditions, and children under age 2.
- **MVTA Facilities:** Are temporarily closed to the public. MVTA parking lots remain open.
- **MVTA Parking Lots:** MVTA has resumed partial Lost and Found collection for wallets/purses, phones, keys and prescription medicines. All other materials left on buses will be disposed of. Customers are asked to make sure they keep track of their belongings.
- **Lost and Found:** MVTA has resumed partial Lost and Found collection and will be available at Burnsville Transit Station, 100 E. Highway 13, Burnsville, from 8 a.m. to 4:30 p.m. Monday through Friday. Customers will need to call the Customer Service phone line at 952-882-7700 to determine whether their items have been found.

### Route 438 Service

<table>
<thead>
<tr>
<th>From</th>
<th>To</th>
<th>Time (AM)</th>
<th>Time (PM)</th>
</tr>
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<tbody>
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<tr>
<td>Apple Valley</td>
<td>Eagan</td>
<td>5:23</td>
<td>5:23</td>
</tr>
</tbody>
</table>

**Notes:**

- **Riders:** May connect to these routes at Cedar Grove Transit Station: 438, 440, 444, 445, 472, 475, Red Line.
- **Apple Valley Transit Station:** All buses temporarily serve northbound Apple Valley Transit Station Bay D. Indoor waiting area is temporarily closed.
- **Burnsville Transit Station:** All buses temporarily serve Burnsville Transit Station, 100 E. Highway 13, Burnsville, from 8 a.m. to 4:30 p.m. Monday through Friday. Customers will need to call the Customer Service phone line at 952-882-7700 to determine whether their items have been found.