

Transit Fares and Passes

Cash Fares

	Non-Rush Hours	Rush Hours
Adults		
Local Fare	\$2.00	\$2.50
Express Fare	\$2.50	\$3.25
Seniors (65+), and Youth (6-12)		
Local Fare	\$1.00	\$2.50
Express Fare	\$1.00	\$3.25

Persons with Disabilities (must be pre-qualified)
Any Trip \$1.00 \$1.00

Children age 5 and under ride free (limit 3 per paid fare)

Rush hours:

Generally, rush hour trips are between 6 a.m.-9 a.m. and 3 p.m.-6:30 p.m. Monday through Friday. Times shaded on the schedule are rush hour fares.

Disabled Veterans ride free at all times. An ID issued by the U.S. Department of Veterans Affairs showing "Service Connected" or "SC" must be shown to the driver.

Pay the full fare when boarding the bus (pay when exiting southbound express buses). Please have exact fare ready. Dollar bills are accepted, but drivers cannot make change.

Transfers

Transfers allow you to ride intersecting routes and are good for a 2 1/2 hour period of travel in any direction; ask your driver for a transfer when paying your fare in cash. Transfers are built into Go-To Cards.



Burnsville Transit Station
100 East Highway 13
Burnsville, Minnesota 55337

How to Ride

Go-To Card

Go-To Cards offer a fast and convenient way to pay transit fares. The durable, plastic card tracks cash value and 31-day passes. Simply touch the Go-To Card to the card reader and the appropriate fare is deducted automatically.

Go-To Cards are rechargeable and are accepted on all MVTA routes and all regional regular-route buses and trains. Funds can be added to your Go-To Card online or over the phone through Metro Transit at 612-373-3333.

Where to buy Go-To Cards

- Apple Valley:** **Cub Foods**, 15350 Cedar Avenue S
- Burnsville:** **Burnsville Transit Station**, 100 E Highway 13
Cub Foods, 300 E Travelers Trail
Cub Foods, 1750 W County Rd 42
- Eagan:** **Cub Foods**, 1020 Duffley Rd
Cub Foods, 1940 Cliff Lake Rd
Cub Foods, 1276 Town Centre Dr
- Rosemount:** **Cub Foods**, 3784 150th Street W
- Savage:** **Cub Foods**, 14075 S. Highway 13
- Shakopee:** **Scott County Government Center**, 200 4th Ave W
Marshall Road Transit Station, 1615 Weston Ct
- Downtown Minneapolis:** **Metro Transit Store**, 719 Marquette Ave S.
Commuter Connection, US Bank Plaza, 200 S. 6th St (Go-To Cards only)
Unbank, 727 Hennepin Ave. (Go-To Cards only)
- Downtown St. Paul:** **Metro Transit's St. Paul Transit Store**, US Bank Building Skyway Level
Unbank, 467 St. Peter St. (Go-To Cards only)
- Via Mail:** To receive a free, postage-paid order form for Go-To Cards or SuperSavers call **612-373-3333**
- Via Internet:** www.metrotransit.org (credit card only)



Call an MVTA Customer Service representative at **952-882-7500** for help planning your trip, visit www.mvta.com to find route schedules, maps and other information, or use the online trip planner.



- 1) Arrive at your stop or station 7-10 minutes early.
- 2) Most of the suburban MVTA service area does not have designated stops – meaning riders standing in a safe location should wave to signal the driver as the bus approaches.
- 3) Designated stop routes have stop locations listed in the schedule. Consult the schedule for stop information or contact MVTA Customer Service.
- 4) Pay the full fare when boarding the bus (pay when exiting southbound express buses). Drivers do not have access to the fareboxes, nor do they carry change. The farebox takes both bills and coins, but does not make change. Passes are not available for purchase on the bus. When paying in cash, ask the driver for a transfer if you'll be transferring to another bus. See Transit Fares and Passes for more information on transfers. To pay with a Go-To Card, simply touch the card to the blue device near the farebox.
- 5) Allow seniors or those with disabilities to sit in the seats closest to the driver.
- 6) While on the bus, be respectful of other riders and stay seated while the bus is in motion. No smoking or eating is allowed on the bus. The MVTA does allow drinks on buses, as long as the drinks are covered. Trash should be removed when you exit the bus. If talking on a cell phone, please use a quiet voice and keep your conversation as short as possible.
- 7) In order to exit the bus at the appropriate location, listen for the driver to announce major intersections and points where the bus connects with other routes. To signal the driver to stop, pull the cord near the window or politely notify the driver in advance of the stop. If you are unsure of where to get off, speak with the driver when boarding and he/she will assist you in exiting as close as possible to your preferred destination.

General Information

Holiday Service

MVTA often operates with a reduced schedule on holidays and holiday weeks. For holiday schedule information, go to www.mvta.com or contact Customer Service at 952-882-7500.



Bicycle Information

All MVTA buses have free bike racks to carry two bicycles while customers ride the bus. A brochure describing use of the racks is available on buses or at www.mvta.com.

Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Cedar Grove, Eagan, Rosemount and 157th Street Transit Stations, and the Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots. Call 952-882-7500 for more information.

Connections

Customers should always alert the driver of their desire to connect. A minimum connection time of 7 to 10 minutes is suggested.



Accessibility

All MVTA buses are accessible, either with kneeling buses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp or to have the bus "kneel," if necessary.



Language Translation

Bus information is available in multiple languages from the Minnesota Valley Transit Authority on both desktop and mobile platforms.

On desktop, a language translator is located on the top right of the main page at www.mvta.com. On mobile, there is a "select language" pull down menu on the top right. MVTA bus route information can be translated into more than 100 languages. For more assistance from MVTA customer representatives, call 952-882-7500.



Contact Us

Phone Numbers

952-882-7500 MVTA Customer Service

MVTA Customer Service representatives can answer your questions about routes, schedules and fares; mail you schedules; and provide information about regional transit services.

952-882-6000 Flex Route reservation line

612-373-3333 Regional Transit Information Center

612-341-4287 TransitLine
(24-hour automated departure times)

952-882-7500 Lost & Found

711 TTY - MN Relay Service for hearing impaired

Website www.mvta.com

Route maps and schedules, fare information, holiday service information, news and more.

e-mail mvta@mvta.com

twitter #mvta

facebook Minnesota Valley Transit Authority



420

FLEX ROUTE

Monday-Friday
Weekend

Effective: 11/17/2018

Schedule subject to change.
Visit www.mvta.com for updates.



Serving:

- Apple Valley
Apple Valley Transit Station
- Rosemount
Rosemount Transit Station
Dakota County Technical College

Severe Weather

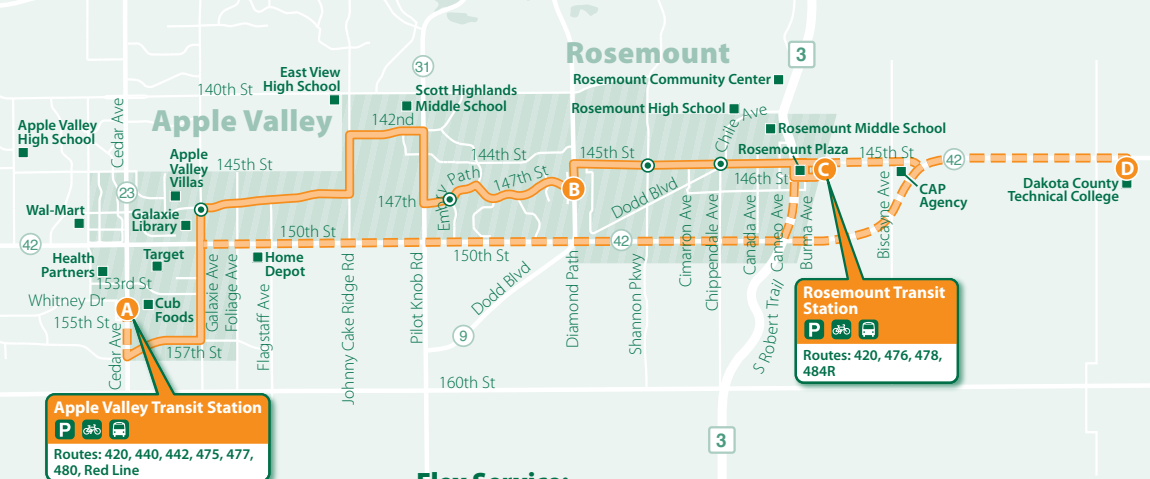
- Check www.mvta.com or call the MVTA office at 952-882-7500 regarding service during severe weather.
- Listen to WCCO radio (830 AM) for information regarding MVTA routes.
- If a "Snow Emergency with Reroutes" is declared, express routes will run from major park and ride lots only; most local routes will run with slight modifications; and some local routes will not operate. Review the MVTA Snow Reroute Brochure or check the MVTA website at www.mvta.com for more information.
- Wait on main plowed roads – buses will not pull into unplowed park and ride lots. Be prepared to take buses scheduled to leave at earlier times, or buses from other locations. Additional service may be offered in the event of early work closings. Dress for the weather – buses may be behind schedule.



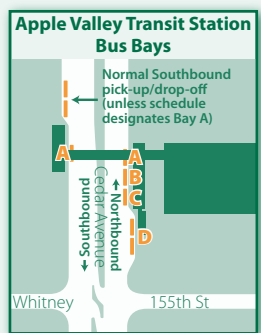
Flex Route reservations: 952-882-6000

LOOK INSIDE for more information on riding Flex Routes





- Bus Route**
Bus will stop at any safe location along this route.
- Non-stop Bus Route**
Bus does not make stops on this portion of the route.
- TimePoint**
Refer to timetables to see when buses will be at these points. Buses will stop at Flag Stops between these points.
- Flag Stop**
Flex vehicle will stop at all Flag Stops and TimePoints according to schedule at right.
- Flex Area**
Bus will travel off the designated route within the Flex Area. Requires scheduling prior to travel as explained at right.
- Major Connection Points**
Multiple routes serve these locations.
- Park & Ride lot** - park for free while you commute.
- Bike Lockers** - safely store your bike while you commute.
- Bus Service** - connect with other bus routes at this location.



Flex Service:

The Flex route 420 Monday–Friday service is a flexible route serving portions of Apple Valley and Rosemount. The route is designed to allow passengers to board at fixed stops at set times, and also to deviate off-route to serve individuals within the designated service area who are unable to get to the fixed stops. The Flex service area extends approximately 3/4 mile on each side of the designated route.

The shaded area on the map shows where the Flex service is available. Flex vehicles will stop at all of the flag stops and time points. If you cannot get to one of the stops, or your destination is not close to a Flex stop, call (952) 882-6000 to make a reservation. Please plan to arrive at your stop or be ready for your scheduled pickup 5-10 minutes ahead of schedule as the bus cannot wait if you are not ready.

Flex service is not available during rush hours or weekends (see notes on timetables).

Route stops anywhere in grey flex area, plus these locations:

- Rosemount Community Center
- CAP Agency
- Rosemount HS
- Walmart - Apple Valley

Note:

Express Fares apply to all off-route (Flex) service.

Local Fares apply to all fixed route service (serving the timepoints and Flag Stops shown on the map).

Note:

Apple Valley Transit Station

Eastbound buses stop on southbound side of Cedar Avenue north of platform.

Westbound buses stop on northbound side of Cedar Avenue.

420 Mon-Fri EAST

Route Number & Letter	Apple Valley to Rosemount			
	Apple Valley Transit Station	147th St & Diamond Path	Rosemount Transit Station	Dakota Co Technical College
AM 420	5:43		6:04	
420	6:43		7:04	
420D	7:10		7:31	7:42
420	7:43	7:58	8:08	
420D	8:22		8:43	8:54
420	8:43	8:58	9:08	
420	9:43	9:58	10:08	
420	10:43	10:58	11:08	
420	11:43	11:58	12:08	
420D	12:43	12:58	1:08	1:19
420	1:43	1:58	2:08	
420	2:43	2:58	3:08	
420	3:43	4:00	4:11	
420D	4:08		4:29	4:40
420	4:43	5:00	5:11	
420D	5:20		5:41	5:52
420	5:43	6:00	6:10	
420	6:43	6:58	7:08	
420	7:43	7:58	8:08	
420	8:45	9:00	9:10	

Shaded trips indicate rush-hour fares

Note: Eastbound buses serve southbound Apple Valley Transit Station Bay B.

Flex Service not available on these trips.

420 Mon-Fri WEST

Route Number & Letter	Rosemount to Apple Valley		
	Dakota Co Technical College	Rosemount Transit Station	147th St & Diamond Path
AM 420		5:25	5:32
420		6:25	6:32
420	7:42	7:25	7:32
420	7:51	7:51	8:12
420	8:25	8:32	8:50
420	8:54	9:03	9:24
420		9:25	9:32
420		10:25	10:32
420		11:25	11:32
420		12:25	12:32
420		1:25	1:32
420	1:40	1:49	2:10
420		2:25	2:32
420		3:25	3:32
420		4:29	4:50
420	4:40	4:49	5:10
420		5:29	5:50
420	5:52	6:01	6:22
420		6:29	6:50
420		7:23	7:30
420	9:21	9:30	9:51

Shaded trips indicate rush-hour fares

Note: Westbound buses serve northbound Apple Valley Transit Station.

Flex Service not available on these trips.

420 Sat/Sun EASTBOUND

Route Number & Letter	Apple Valley to Rosemount		
	Apple Valley Transit Station	147th St & Diamond Path	Rosemount Transit Station
AM 420	8:09	8:24	8:34
420	10:09	10:24	10:34
PM 420	12:09	12:24	12:34
420	2:09	2:24	2:34
420	4:09	4:24	4:34
420	6:09	6:24	6:34

Note: Weekend service operates as a fixed route with no flex service.

420 Sat/Sun WESTBOUND

Route Number & Letter	Rosemount to Apple Valley		
	Rosemount Transit Station	147th St & Diamond Path	Apple Valley Transit Station
AM 420	8:51	8:58	9:16
420	10:51	10:58	11:16
PM 420	12:51	12:58	1:16
420	2:51	2:58	3:16
420	4:51	4:58	5:16
420	6:51	6:58	7:16

Note: Weekend service operates as a fixed route with no flex service.

Using the Flex Route

The Flex is a combination of fixed stops and flexible routing allowing MVTA to meet your specific needs in two different ways.



Flag Stops and Time Points

If your trip origin and destination are near a flag stop or time point shown on the map, simply go to that stop and wait for the bus. The schedule lists the departure times for several key stops (time points). If your stop is a flag stop between two time points, use the time point for the stop before yours as a guide. Plan to arrive at your stop 5-10 minutes early.

Schedule a Trip

If you cannot get to a flag stop or time point, or if your destination is not close to a stop, you may still use the Flex by calling our reservation line at 952-882-6000 between 7:00 a.m. and 4:00 p.m. Monday through Friday. The dispatcher will work with you to reroute the vehicle closer to where you live or want to go. Please note that some locations are not accessible to Flex buses. In such cases, the dispatcher will work with you to find an alternative stop close by.

The Dispatcher will ask for:

- Your name and phone number.
- Time and exact location of pick-up.
- Destination.
- Number of people traveling with you.
- Any special needs you may have.
- If you need a return trip and if so, what time.
- Any transfers/connections you need to make.

Please note the following:

- Reservations are accepted up to 2 days in advance. Requests for Monday and Tuesday are taken starting on Friday.
- Riders are encouraged to schedule a ride the previous day, if possible.
- Same day ride requests will be accepted as space is available.
- If your plans change after arranging a ride, call (952) 882-6000 as soon as possible to cancel your ride. You must call at least one hour in advance or you will be considered a “no-show.” A person who “no-shows” more than three times may lose reservation privileges.
- Due to the size of vehicles, groups of ten (10) or more are asked to call ahead to ensure adequate space on the selected trip.
- Riders must be at their designated pick-up location at least five minutes before the time given by the reservation agent. Drivers will be unable to wait beyond the time given by the reservation agent.

Route 420 Connections:

At the Apple Valley Transit Station, riders can connect with the following services:

- Route 480 to St. Paul (rush hour only)
- Route 477 to Minneapolis (rush hour only)
- Route 442 to Burnsville Center
- Route 440 to the VA Medical Center
- Route 440 to the Minnesota Zoo
- Route 442 to Fairview Ridges Hospital
- Route 475U to Minneapolis and The University of Minnesota
- Red Line to Mall of America
- Riders walking to Route 420 are requested to call (952) 882-6000 to let dispatchers know of plans to make these connections.

Park & Ride Lots

Apple Valley

Apple Valley Transit Station
15450 Cedar Ave. S.
Routes: 420, 440, 442, 475, 477, 480, Red Line

Rosemount

Rosemount Transit Station
Burnley Ave. & 145th St.
Routes: 420, 476, 478, 484R