Welcome to Maple Grove Transit

Maple Grove Transit is a service offered by the City of Maple Grove providing weekday morning rush-hour express service to downtown Minneapolis with return service to Maple Grove in the afternoon rush hour.

There are five express routes serving downtown Minneapolis: 780, 781, 782, 783, and 785.

Route 788 shuttle acts as a connector and transfers customers to the Route 783.

Route 789 is an express route to the University of Minnesota. Route 789 does not operate during the Winter and Summer Breaker breaks.

Our frequent and convenient service allows for a hassle-free and low-cost commute that is environmentally friendly and faster than traveling with your personal vehicle. Our clean and comfortable buses are equipped with free Wi-Fi service.

How to Ride

Call a regional transit information representative at 612-373-3333 for help planning your trip, visit www.metrottransit.org for more information, or use the online trip planner at www.metrotransit.org.

Reading your Schedule

Look for it in the schedule for text that says “time points.” Each time point is labeled with a letter that corresponds with the same time point in the trip timetable. Use these to gauge the best time to arrive at your bus pick-up location. Your bus stop may be between time points. Please be at your stop five minutes early.

Maple Grove Bus Stops

In Maple Grove, there are no signed bus stops on streets. Simply flag down your driver at any safe location along the route as the bus approaches. If it’s dark, use a small flashlight to signal the driver. Get to your stop five minutes early.

Minneapolis Bus Stops

Bus stops include bus stops. All bus stops on Marquette and 2nd Avenue are signed with a black Maple Grove (ribbons) that shows the stops signed with the letter “D” on Marquette Avenue, and sidewalk stops serve the stops signed with the letter “H” on 2nd Avenue. Please be at your stop five minutes early.

Route numbers on Buses

Signs above the windshield and passenger door indicate route number and trip numbers, so simply check the sign to make sure you’re getting on the right bus. Sometimes, buses are used to display the MCTC logo. When in doubt, check onboard signage, or ask the driver.

General Information

Bike racks are available on all buses.


Reduced service may be operated on the days before or after Independence Day, Thanksgiving, Christmas Day, and New Year’s Day. Look for details in the Connect newsletter (available on buses and online).

Free parking is available at all Park & Ride lots.

Guaranteed Ride Home

What if you need to leave work early?

It happens–sick kids need to be picked up, your boss asks you to work late at the last minute, there’s a family emergency, and you must leave work now.

With the free Guaranteed Ride Home program, Maple Grove Transit riders never have to worry about being stuck at work, when they really need to be somewhere else.

Participants can use a Guaranteed Ride Home up to four times per year or $100 value, whichever comes first. Use it in a bus or train and we’ll reimburse your Go-To Card or pass for the fare you paid.

Take a taxi, car-share, transportation network company (Uber, Lyft, etc.) or car rental trip, and you’ll be reimbursed the cost of the ride after you submit the receipt.

Guaranteed Ride Home will give you peace of mind, but you must be registered to participate. Get more details and register online today at www.metrotransit.org/g3h.

Rider Alerts Via eSubscribes

To receive Rider Alerts via e-mail, visit www.maplegrovetransit.org and click on Rider Alerts.

Emergency Notices and Information

In the event of an emergency (service cancellations, detours, etc.) related to Maple Grove Transit, information will be available in a voice mail message at 763-494-3994.

WCCO 830 will also announce service cancellations due to weather.

Pay with cash

If paying in cash, board the bus to pay the posted exact cash fare. The fare varies based on route and time of day, and cannot be made change. If you need a transfer to ride another bus, ask the driver when you pay.

Bus Cards and Passes

To pay with a Go-To Card, MetroPass, U-Pass or Go-To College Pass, present the card to the operator as you board. Cards and Passes are available for purchase at the Maple Grove Transit Storefront store, www.metrotransit.org, or at participating retailers for $75 plus $2 service charge and applicable sales tax and/or costs and complete details can be found on ‘Fares and Passes’ at www.metrotransit.org.

Pay with Mobile App

Use your Apple, Android or Windows phone to buy mobile tickets right on your smartphone, which includes single use express fare for Maple Grove Transit. Go to www.metrotransit.org/gopass for details.

Fares & Passes

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<thead>
<tr>
<th>Route</th>
<th>Hours of Operation</th>
<th>Adults</th>
<th>Non-Rush Hours</th>
<th>Seniors (65+)</th>
<th>Youth (12-17)</th>
<th>Persons with Disabilities</th>
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</thead>
<tbody>
<tr>
<td>780</td>
<td>6am - 9pm</td>
<td>$3.25</td>
<td>$2.50</td>
<td>$3.25</td>
<td>$1.00</td>
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<tr>
<td>781</td>
<td>6am - 9pm</td>
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<td>$1.00</td>
<td>$3.25</td>
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<td>782</td>
<td>6am - 9pm</td>
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Guaranteed Ride Home

Guaranteed Ride Home is a service offered by the City of Maple Grove making it easier to get to work, school, or other activities when advance planning is not an option.

How do I sign up?

Go to the Maple Grove Transit website at www.maplegrovetransit.org and click on Rider Alerts.

Guaranteed Ride Home is available to anyone with a valid Metro Transit pass, and can be used up to four times per year or $100 value, whichever comes first.

How do I get reimbursed?

Once your reserved ride has been completed, you will receive an email which includes the amount of the ride reimbursement.

MY RIDE Service

The MY RIDE service (formerly known as Dial-a-Ride) is an advance reservation, shared-ride, curb-to-curb van service available to anyone and everyone.

Biller Reservation Number: 763-495-2200

Service hours: Monday–Friday from 6 a.m. to 6 p.m. and Saturday 7 a.m. to 4 p.m.

Service Area: Within City of Maple Grove boundaries, serves the City of Centerville, Minnesota Technical College/Inver Hills Community College and Sartell Transit Stations (next to Cub Foods in Brooklyn Park)

FARES: A single ride cash fare is $3.00. Cash fares must be paid in exact cash fare. The 10-Ride ticket or Token Transit mobile pass sells for $20.00-$30.00 (mobile). You can purchase a single ride Token Transit mobile fare for $2.00. The ten-ride ticket is sold at the Government Center, Community Center or Cub. Download the Token Transit app and click on the MY RIDE logo to purchase the mobile fares. Children five years old and younger ride free.

Call 763-495-2200 to get setup to use the new online reservation system and mobile app.