Welcome

Plymouth Metrolink is a community-oriented public transit service offered by the City of Plymouth that provides high-quality, safe and cost-effective transit services focused on customer satisfaction.

Seven express routes provide bus service to downtown Minneapolis or the University of Minnesota with return service to Plymouth. Reverse commute service from downtown Minneapolis to Plymouth is provided through four routes - see the Reverse Commute brochure for information.

Please contact customer service at 763-509-5535 with any questions and thank you for choosing Plymouth Metrolink.

Express Routes
772 774 776 777
790 793 795
Weekday morning express service from Plymouth to downtown Minneapolis, downtown east and the U of M, with return service to Plymouth in the afternoon and evening.

Shuttle Routes
771 791
Shuttles to and from Station 73 Park & Ride, and Four Seasons Mall.

Effective May 2019
## Rider Alerts

In the event of service cancellations, detours and other events, information will be sent through Rider Alerts.

To receive Rider Alerts via email, visit [plymouthmn.gov/transit](http://plymouthmn.gov/transit) and click on Rider Alerts.

## Holiday Service


Service on days before and after holidays may be limited.

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<table>
<thead>
<tr>
<th>Route</th>
<th>Service Details</th>
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</thead>
<tbody>
<tr>
<td>771</td>
<td>Shuttle to Station 73 Park &amp; Ride</td>
</tr>
<tr>
<td>772</td>
<td>Express to downtown Minneapolis</td>
</tr>
<tr>
<td>774</td>
<td>Express to downtown Minneapolis and U of M</td>
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<td>776</td>
<td>Express to downtown Minneapolis</td>
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<td>791</td>
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<td>793</td>
<td>Express to downtown Minneapolis</td>
</tr>
</tbody>
</table>

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Riding Plymouth Metrolink

Determine which route serves your neighborhood by referring to the route map at right and timepoint schedule on the reverse side. Note that your location may be between timepoints listed on the schedule.

Morning trips from Plymouth to Downtown
You may board the bus at any safe intersection along the route (buses do not pick up or drop off riders during the non-stop portion of routes). Once downtown, exit at any designated stop along 12th Street between Hennepin Avenue and 2nd Avenue South and at F bus stops along 2nd Avenue South between 12th Street and Washington Avenue.

Afternoon trips from Downtown to Plymouth
Board outbound express buses at any A bus stop along Marquette Avenue between Washington Avenue and 11th Street and at designated bus stops along 11th Street between Marquette Avenue and Hawthorne Avenue. You may exit the bus at any safe intersection along the route (buses do not pick up or drop off riders during the non-stop portion of routes).

Riding tips
Arrive at your stop a few minutes early. Buses may arrive or depart before or after the times listed on the timetable. Departure times can vary widely due to traffic and weather conditions. When arriving early at a drop-off location, the bus driver is not required to wait until the listed time for that location before leaving.

Check the sign above the windshield for the route number and letter before boarding. If unsure, ask the driver before boarding the bus.

About one block from your stop, pull the cord above the window to signal the driver.

Free bike racks are available on all buses and trains in the region. Look for instructions on the rack, or watch the video instructions at metrotransit.org/bike.

Paying your fare
On eastbound express buses from Plymouth, pay your fare as you board the bus.

On westbound express buses from downtown, pay your fare as you exit the bus.

• Cash: Put bills, coins or tokens in the farebox. Change is not available. Ask your driver for a transfer if you need to transfer to a different bus or light rail (transfers not available for Northstar light rail).

• Go-To Card: Touch your card to the reader. A transfer is embedded.

• SuperSaver 31-Day Pass: Insert in the reader. A transfer is embedded. SuperSaver passes are not valid on Northstar light rail.

• Stored Value Card: Insert in the reader. A bus-only transfer is embedded. To transfer to light rail, ask for a light rail transfer (transfers not available for Northstar light rail).

Transfers between buses and the downtown light rail are accepted.

Contact Metro Transit for fare card information, Rideshare, bicycling program, employer programs, and bus and rail transit in the region: 612-373-3333 (TTY 612-341-0140), metrotransit.org.

Rules for the comfort and safety of all transit customers

• No eating, smoking, alcohol or littering on public transit.

• Beverages in covered containers are allowed on Metrolink buses.

• Anything that interferes with safe operation of the vehicle is prohibited.

• If you must speak on the phone, please keep the call short and your voice low to avoid disturbing fellow passengers.

• Those who try to ride without paying a fare may be charged with a misdemeanor and fined $180.
Fares

<table>
<thead>
<tr>
<th></th>
<th>Non-Rush Hours</th>
<th>Rush Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (ages 13-64)</td>
<td>$2.50</td>
<td>$3.25</td>
</tr>
<tr>
<td>Youth (ages 6-12)</td>
<td>$1.00</td>
<td>$3.25</td>
</tr>
<tr>
<td>Children (age 5 &amp; under)</td>
<td>Free</td>
<td>Free</td>
</tr>
<tr>
<td>Seniors (age 65+)</td>
<td>$1.00</td>
<td>$3.25</td>
</tr>
<tr>
<td>Medicare card holders</td>
<td>$1.00</td>
<td>$3.25</td>
</tr>
<tr>
<td>Persons with Disabilities</td>
<td>$1.00</td>
<td>$1.00</td>
</tr>
</tbody>
</table>

Located in the north lot of the Rockford Road shopping area (behind Cub Foods) at 45th Avenue and Nathan Lane.

The City of Plymouth is not responsible for theft or damage to vehicles parked at any park & ride location.

Transit Station

The Reserve Transit Station is located at 5300 Cheshire Parkway in a high density residential area. The Reserve is a pedestrian shelter (no parking allowed) that is climate controlled and provides restroom facilities. The facility is locked when bus service is not operating.

Download Plymouth Metrolink’s free mobile app for helpful rider services directly on your Android or iPhone. The Plymouth Metrolink app can be downloaded at the Apple App Store and Google Play Store.
Dial-A-Ride

Dial-A-Ride is a shared, curb-to-curb transit service that will take passengers anywhere in Plymouth, as well as to Ridgedale, Colonial Square in Wayzata and Golden Valley Center. All Dial-A-Ride buses are equipped for wheelchairs and bicycles. Travel is not always direct to a passengers destination.

Dial-A-Ride Hours
Monday-Friday, 6 a.m. to 8:30 p.m.

Dial-A-Ride Fares
One way: $3 (cash only)
Punch card: $30
(10-ride punch cards are available at Plymouth City Hall or from the driver).

Dial-A-Ride is On Demand
Riders can book Dial-A-Ride on demand through the Microtransit app, which allows riders to track shuttles in real time. Download the free Microtransit app from Google Play or the Apple App Store. For more information, visit plymouthmn.gov/dial-a-ride.

Rides can also be scheduled Monday-Friday 8 a.m. to 5 p.m. by calling 763-559-5057. Be prepared to give your name, phone number, location of pickup, time of any appointment, number of passengers, destination address and return trip information.

Metrolink Dial-A-Ride fares, schedules, routes and other transit issues are determined by the Plymouth City Council. Go to plymouthmn.gov for information. Metrolink operating costs are funded in part through the Metropolitan Council, by the federal and state governments, and the City of Plymouth. Metrolink is operated by First Transit.

Commitment to fairness
The City of Plymouth, also known as Plymouth Metrolink, pledges that you will have access to all services and benefits without regard to race, color, national origin, sex, age, disability or socioeconomic status. The City of Plymouth will not tolerate discrimination by its employees or entities it contracts with for products and services. The City of Plymouth prohibits all discriminatory practices that may result in an individual:

- Being denied any service, financial aid or benefit provided under a program to which he or she may be otherwise entitled.
- Being held to different standards or requirements for participation. Experiencing segregation or separate treatment in any part of a program.
- Being subject to distinctions in quality, quantity or manner in which a benefit is provided.
- Experiencing discrimination in any activities conducted in a City of Plymouth facility built in whole or part with federal funds.

Guaranteed Ride Home

In case of schedule disruptions such as leaving work early or a family emergency, Guaranteed Ride Home is available to all Plymouth Metrolink riders. The free program offers reimbursements for an emergency taxi, car-share, rental car or transit trip. To qualify, commuters must use alternative transportation to work or school at least three times per week.

For complete details and to receive Guaranteed Ride Home coupons, visit metrotransit.org/guaranteed-ride-home or call Metro Commuter Services at 612-373-3333.

Free WiFi is available on all Plymouth Metrolink Express and most Metrolink Reverse Commute route buses.