How to Ride

1) Arrive at your stop or station 7-10 minutes early.
2) Most of the suburban MVTA service area does not have designated stops – traveling standing in a safe location should be your goal. Plan ahead for the bus that will get you there.
3) Designated stops have spot locations listed in the schedule. Consult the schedule for stop information or contact MVTA Customer Service.
4) Pay the full fare when boarding the bus (pay when exiting buses). Fares do not change in the fareboxes, nor do they carry change. Fares are available for purchases on the bus. When paying in cash, ask the driver for a transfer if needed. See Transit Fares and Passes for more information.
5) To pay with a Go-To Card, simply touch the card to the blue device near the farebox.
6) If you are allowed or those with disabilities to sit in the seats closest to the driver.
7) On the bus, be respectful of other riders and stay seated while the bus is in motion. Smoking or eating is allowed on the bus. The MVTA does allow drinks on board, as long as the drinks are covered. Trash should be removed when you exit the bus. Strolling on a cell phone, please turn it quiet and keep your conversation or short conversation at your current or shorter than normal.
8) In order to exit at the bus at the appropriate location, listen for the driver to announce major intersections and points where the bus crosses with other routes. Please signal the driver to notify the bus driver of your intention to exit the bus. If you are unsure of where to exit, speak with the driver and he/she will assist you in exiting at a possible destination.
9) MVTA buses are accessible, either with boarding ramps or lifts. Riders should feel comfortable asking the driver to assist you to the door if necessary.

Bicycle Information

MVTA has bike racks on most bus routes and on many fixed routes. Bikes are allowed on the bus. The MVTA does allow drinks on board, as long as the drinks are covered. Trash should be removed when you exit the bus. Strolling on a cell phone, please turn it quiet and keep your conversation or short conversation at your current or shorter than normal.

Connections

Customers should always alert the driver of their desire to connect. It is best to inform the driver of your connection at least 10 minutes before you intend to exit the bus. Customers should always alert the driver of their desire to connect. It is best to inform the driver of your connection at least 10 minutes before you intend to exit the bus.

Accessibility

MVTA provides accessible service, whether with boarding ramps or lifts. Riders should feel comfortable asking the driver to assist you to the door if necessary.

Language Translation

Bus drivers are trained in multiple languages from the Minnesota Valley Transit Authority on both督导和 mobility platforms.

On display, a language translator is located on the top right of the main page at: www.mvta.com. On mobile, there is a “select language” button located on the top right. MVTA staff or more information can be translated into more than 100 languages.

Contact Us

Phone Numbers

MVTA Customer Service representatives can answer your questions about routes, schedules and fares. Call MVTA Customer Service representatives at 952-882-7500.

Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Castle Grove, Eagan, Rosemount, Stillwater, Woodbury, and all MVTA bus stops. Giants, Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots, call 651-428-8700 for more information.

Connections

Customers should always alert the driver of their desire to connect. It is best to inform the driver of your connection at least 10 minutes before you intend to exit the bus.

Accessibility

MVTA provides accessible service, whether with boarding ramps or lifts. Riders should feel comfortable asking the driver to assist you to the door if necessary.

Language Translation

Bus drivers are trained in multiple languages from the Minnesota Valley Transit Authority on both督导和 mobility platforms.

On display, a language translator is located on the top right of the main page at: www.mvta.com. On mobile, there is a “select language” button located on the top right. MVTA staff or more information can be translated into more than 100 languages.

Contact Us

Phone Numbers

MVTA Customer Service representatives can answer your questions about routes, schedules and fares. Call MVTA Customer Service representatives at 952-882-7500.

Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Castle Grove, Eagan, Rosemount, Stillwater, Woodbury, and all MVTA bus stops. Giants, Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots, call 651-428-8700 for more information.

Connections

Customers should always alert the driver of their desire to connect. It is best to inform the driver of your connection at least 10 minutes before you intend to exit the bus.

Accessibility

MVTA provides accessible service, whether with boarding ramps or lifts. Riders should feel comfortable asking the driver to assist you to the door if necessary.

Language Translation

Bus drivers are trained in multiple languages from the Minnesota Valley Transit Authority on both督导和 mobility platforms.

On display, a language translator is located on the top right of the main page at: www.mvta.com. On mobile, there is a “select language” button located on the top right. MVTA staff or more information can be translated into more than 100 languages.

Contact Us

Phone Numbers

MVTA Customer Service representatives can answer your questions about routes, schedules and fares. Call MVTA Customer Service representatives at 952-882-7500.

Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Castle Grove, Eagan, Rosemount, Stillwater, Woodbury, and all MVTA bus stops. Giants, Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots, call 651-428-8700 for more information.

Connections

Customers should always alert the driver of their desire to connect. It is best to inform the driver of your connection at least 10 minutes before you intend to exit the bus.

Accessibility

MVTA provides accessible service, whether with boarding ramps or lifts. Riders should feel comfortable asking the driver to assist you to the door if necessary.

Language Translation

Bus drivers are trained in multiple languages from the Minnesota Valley Transit Authority on both督导和 mobility platforms.

On display, a language translator is located on the top right of the main page at: www.mvta.com. On mobile, there is a “select language” button located on the top right. MVTA staff or more information can be translated into more than 100 languages.

Contact Us

Phone Numbers

MVTA Customer Service representatives can answer your questions about routes, schedules and fares. Call MVTA Customer Service representatives at 952-882-7500.

Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Castle Grove, Eagan, Rosemount, Stillwater, Woodbury, and all MVTA bus stops. Giants, Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots, call 651-428-8700 for more information.

Connections

Customers should always alert the driver of their desire to connect. It is best to inform the driver of your connection at least 10 minutes before you intend to exit the bus.

Accessibility

MVTA provides accessible service, whether with boarding ramps or lifts. Riders should feel comfortable asking the driver to assist you to the door if necessary.

Language Translation

Bus drivers are trained in multiple languages from the Minnesota Valley Transit Authority on both督导和 mobility platforms.

On display, a language translator is located on the top right of the main page at: www.mvta.com. On mobile, there is a “select language” button located on the top right. MVTA staff or more information can be translated into more than 100 languages.

Contact Us

Phone Numbers

MVTA Customer Service representatives can answer your questions about routes, schedules and fares. Call MVTA Customer Service representatives at 952-882-7500.

Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Castle Grove, Eagan, Rosemount, Stillwater, Woodbury, and all MVTA bus stops. Giants, Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots, call 651-428-8700 for more information.

Connections

Customers should always alert the driver of their desire to connect. It is best to inform the driver of your connection at least 10 minutes before you intend to exit the bus.

Accessibility

MVTA provides accessible service, whether with boarding ramps or lifts. Riders should feel comfortable asking the driver to assist you to the door if necessary.

Language Translation

Bus drivers are trained in multiple languages from the Minnesota Valley Transit Authority on both督导和 mobility platforms.

On display, a language translator is located on the top right of the main page at: www.mvta.com. On mobile, there is a “select language” button located on the top right. MVTA staff or more information can be translated into more than 100 languages.

Contact Us

Phone Numbers

MVTA Customer Service representatives can answer your questions about routes, schedules and fares. Call MVTA Customer Service representatives at 952-882-7500.

Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Castle Grove, Eagan, Rosemount, Stillwater, Woodbury, and all MVTA bus stops. Giants, Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots, call 651-428-8700 for more information.

Connections

Customers should always alert the driver of their desire to connect. It is best to inform the driver of your connection at least 10 minutes before you intend to exit the bus.

Accessibility

MVTA provides accessible service, whether with boarding ramps or lifts. Riders should feel comfortable asking the driver to assist you to the door if necessary.

Language Translation

Bus drivers are trained in multiple languages from the Minnesota Valley Transit Authority on both督导和 mobility platforms.