**GENERAL INFO**

**Holiday Service**
MVTA often operates with a reduced schedule on holidays and holiday weeks. For reduced schedule information, visit mvta.com or call 952-882-7500.

**Bicycle Information**
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**Connections**
Customers should always alert the driver of their desire to connect to another bus route. A minimum connection time of 7-10 minutes is suggested when planning a bus route connection.

**Accessibility**
All MVTA buses are accessible to those with limited mobility either with kneeling buses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp or lift, or have the bus “kneel” if necessary.

**Schedules subject to change and may be affected by traffic and weather conditions.**

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**HOW TO RIDE**

**Plan!**
Use MVTA’s Online Trip Planner, located on our homepage, mvta.com
Call the MVTA customer service phone line at 952-882-7500.

**Pay!**
IMPORTANT: If paying in cash, use exact change – drivers cannot make change.
Insert cash and/or coins into the fare box located at the front of the bus when you board the bus (pay when exiting southbound express buses).
When using a Go-To Card or preloaded fare card, simply touch the card to the reader located next to the driver when you board the bus.

**Ride!**
Be prepared: arrive at your stop 5-10 minutes early and have your payment ready when boarding.
Identify yourself: Wave at the bus when it arrives to make it clear to the driver that you would like to board. Most of MVTA’s buses will stop at any safe location along the route. Some routes have designated stops, which will be shown on the route map.
When you are ready to exit: Request your stop by pressing the signal tape or pulling the bell line near the window one block ahead (on designated stop routes, the driver will only stop at bus stop signs).

**Go-To Card**
Go-To Cards offer a fast and convenient way to pay transit fares. The durable, plastic card tracks cash value and 31-day passes. Simply touch the card reader with the Go-To card and the appropriate fare is deducted automatically.

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**FARES**

<table>
<thead>
<tr>
<th></th>
<th>NON-RUSH</th>
<th>RUSH</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ADULTS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Local Fare</td>
<td>$2.00</td>
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</tr>
<tr>
<td>Express Fare</td>
<td>$2.50</td>
<td>$3.25</td>
</tr>
<tr>
<td><strong>SENIORS (65+ and YOUTH 6-12)</strong></td>
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<tr>
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<tr>
<td><strong>LIMITED MOBILITY (must be qualified)</strong></td>
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<td>$1.00</td>
</tr>
<tr>
<td><strong>CHILDREN</strong> and <strong>VETERANS</strong></td>
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**Rush Hour:** Monday-Friday approximately 6-9 AM, 3-6:30 PM
Rush hours for specific routes are designated on pocket schedules.

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When paying with cash you may request a transfer ticket from the driver at no charge that allows for 2½ hours of travel on intersecting routes. Additional fare applies when transferring from local to express service. Transfers are automatically loaded when a Go-To card is scanned.

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NOTE: Route 470 & 472 travel to/from Minneapolis via Highway 62 and I-35W.

Downtown Minneapolis

472 MONDAY-FRIDAY NORTHBOUND
FROM EAGAN TO DOWNTOWN MINNEAPOLIS

<table>
<thead>
<tr>
<th>Route Number</th>
<th>TimePoint</th>
<th>Depart</th>
<th>Arrive</th>
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<tbody>
<tr>
<td>472</td>
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<td>5:59</td>
<td>6:03</td>
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<td>472</td>
<td>6:42</td>
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<tr>
<td>472</td>
<td>6:48</td>
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<tr>
<td>472</td>
<td>7:22</td>
<td>5:51</td>
<td>6:11</td>
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<table>
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<tr>
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<th>Arrive</th>
</tr>
</thead>
<tbody>
<tr>
<td>472</td>
<td>5:46</td>
<td>5:14</td>
<td>5:18</td>
</tr>
<tr>
<td>472</td>
<td>5:52</td>
<td>5:20</td>
<td>5:24</td>
</tr>
</tbody>
</table>

472 MONDAY-FRIDAY SOUTHBOUND
FROM DOWNTOWN MINNEAPOLIS TO EAGAN

<table>
<thead>
<tr>
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<th>TimePoint</th>
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</tr>
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<tbody>
<tr>
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EAGAN

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Language Translation

Bus information is available in multiple languages at mvta.com on both desktop and mobile devices. Please refer to the menu options located in the top right corner of these devices to select language when using mvta.com.

La información del autobús está disponible en varios idiomas desde mvta.com tanto en el escritorio (esquina superior derecha de la página web) como en las plataformas móviles (en el menú desplegable).

MVTAs offices are staffed from 8 AM to 4:30 PM, Monday - Friday, except holidays.
TTY: 711 - Minnesota Relay (Hearing Impaired)
MVTa Lost & Found: 952-882-7500

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MVTA Lost & Found: 952-882-7500

Shaded trips indicate rush-hour fares

Additional service from downtown Minneapolis to Blackhawk Park & Ride available on Route 470H, departing Gateway Ramp at 3:30 and 6:20 pm.

HOLIDAY SERVICE

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Bus does not make stops on this portion of the route.

NOTE: Routes 438, 440, 444, 445, 472, 491, 492, Red Line

Routes: 438*, 470H, 472, 480

Blackhawk Park & Ride
Cliff Road & Blackhawk Road

Cedar Grove Transit Station
Cliff Rd & Thomas Lake Rd

Burnsville Pkwy

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