Transit Fares and Passes

Cash Fares

<table>
<thead>
<tr>
<th>Non-Rush Hours</th>
<th>Rush Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults Local Fare</td>
<td>$2.00</td>
</tr>
<tr>
<td>Express Fare</td>
<td>$2.50</td>
</tr>
</tbody>
</table>

Seniors (65+), and Youth (6-12)

- Local Fare | $1.00 |
- Express Fare | $1.00 |

Persons with Disabilities (must be pre-qualified)

- Any Trip | $1.00 |
- $1.00 |

Children age 5 and under ride free (limit 3 per paid fare)

Rush hours:

- Generally, rush hour trips are between 6 a.m.-9 a.m. and 3 p.m.-6 p.m. throughout Monday through Friday. Times shaded on the schedule indicate rush hour times.

Disabled Veterans ride free at all times. "SC" must be shown to the driver.

Pay the full fare when boarding the bus (pay when exiting the bus). Please have exact fare ready. Dollar bills are accepted, but drivers cannot make change.

Transfers

- Transfers allow you to ride intersecting routes and are good for up to 75 minutes. Simply touch the Go-To Card to the card reader and the appropriate fare is deducted automatically. Go-To Cards are rechargeable and are accepted on all MVTA routes and all regional regular-route buses and trains. Funds can be added to your Go-To Card online or over the phone through Metro Transit at 612-341-4287. A minimum connection time of 7 to 10 minutes is suggested.
- Customers should always alert the driver of their desire to connect. A minimum connection time of 7 to 10 minutes is suggested.

Accessibility

- All MVTA buses are accessible, either with kneeling busses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp to or have the bus "kneel" if necessary.

Language Translation

- Bus information is available in multiple languages from the Minnesota Valley Transit Authority on both desktop and mobile platforms.

On desktop, a language translator is located on the top right of the main page at www.mvta.com. On mobile, there is a "select language" pull down menu on the top right. MVTA bus route information can be translated into more than 100 languages. For more assistance from MVTA customer representatives, call 952-882-7500.

General Information

Holiday Service

- MVTA often operates with a reduced schedule on holidays and holiday weeks. For holiday schedule information, go to www.mvta.com or contact Customer Service at 952-882-7500.

Bicycle Information

- All MVTA buses have free bike racks to carry two bicycles while customers ride the bus. Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Cedar Grove, Eagan, Rosemount and 157th Street Transit Stations, and the Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots.

- Call 952-882-7500 for more information.

Connections

- Customers should always alert the driver of their desire to connect. A minimum connection time of 7 to 10 minutes is suggested.

Severe Weather

- Check www.mvta.com or call the MVTA office at 952-882-7500 regarding service during severe weather.
- Review the MVTA Snow Reroute Brochure or check the MVTA website at www.mvta.com for more information.
- A brochure describing use of the racks is available on buses or at www.mvta.com.

Effective: 11/17/2018

Schedule subject to change. Visit www.mvta.com for updates.

436 489

Route 436 Serving:
- Minneapolis
  - 46th Street Station
  - Mendota Heights
- Eagan
  - USPS IS/ASC
- Thomson Reuters

Route 489 Serving:
- Downtown St. Paul
  - Thomson Reuters
- Eagan
  - USPS IS/ASC
- Ecolab Schuman Campus
  - Thomson Reuters
  - Boulder Lakes
  - USPS National Distribution Center
### How to Ride

**Call an MVTA Customer Service representative at 952-882-7500 for help planning your trip, visit www.mvta.com to find route schedules, maps and other information, or use the online trip planner.**

1. **Arrival:**
   - At your stop or station 7-10 minutes early.
   - Most of the suburban MVTA service area does not have designated stops – meaning riders standing in a safe location should wave to signal the driver as the bus approaches.
   - Designated stop routes have stop locations listed in the schedule. Consult the schedule for stop information or contact MVTA Customer Service.
   - Pay the full fare when boarding the bus (pay when exiting southbound express buses). Drivers do not have access to the fareboxes, so do not carry change. The farebox takes both bills and coins, but does not make change. Passes are not available for purchase on the bus. When paying in cash, ask the driver for a transfer if you'll be transferring to another bus. See Transit Fares and Passes for more information on transfers. To pay with a Go-To-Card, simply touch the card to the blue device near the farebox.
   - Allow seniors or those with disabilities to sit in the seats closest to the driver.
   - While on the bus, be respectful of other riders and stay seated while the bus is in motion. No smoking or eating is allowed on the bus. The MVTA does allow drinks on buses, as long as the drunks are covered. Trash should be removed when you exit the bus. If talking on a cell phone, please use a quiet voice and keep your conversation as short as possible.
   - In order to exit the bus at the appropriate location, listen to the driver to announce major intersections and points where the bus connects with other routes. To signal the driver to stop, pull the cord near the window or politely have the driver announce your destination.

**Shaded trips indicate rush-hour fares.**

### MVTA Holiday Service

MVTA often operates with a reduced schedule on holidays and holiday weeks. For holiday schedule information, go to www.mvta.com or contact Customer Service at 952-882-7500.

**Notes:**

1. **At Thomson Reusers, buses pick up and drop off at the main entrance only.**
2. **Route 436 will use Gate 1 at the 46th Street Station.**
3. **There are two northbound designated stops and one southbound designated stop on Dodd Rd between Lone Oak Rd & Lone Oak Plwy.**
4. **Route 489 bus stop at 5th St & West 7th St is drop-off only, by request.**
5. **Route 489 bus stop at 5th St & Washington is drop-off only, by request.**
6. **In order to exit the bus at the appropriate location, listen to the driver to announce major intersections and points where the bus connects with other routes. To signal the driver to stop, pull the cord near the window or politely notify the driver in advance of the stop. If you are unsure of where to get off, speak with the driver when boarding and he/she will assist you in exiting as close as possible to your preferred destination.**