Transfers allow you to ride intersecting routes and are good for
Transfers bills are accepted, but drivers cannot make change.
Pay the full fare when boarding the bus (pay when exiting
Disabled Veterans ride free at all times. An ID issued by the U.S.
6:30 p.m. Monday through Friday. Times shaded on the schedule
Generally, rush hour trips are between 6 a.m.-9 a.m. and 3 p.m.-
Children age 5 and under ride free (limit 3 per paid fare)
Any Trip $1.00 $1.00
Parents with Disabilities (must be pre-qualified)
Go-To Card
Go-To Cards offer a fast and convenient way to pay for transit fares. The durable, plastic card tracks cash value and 31-day passes. Simply touch the Go-To Card to the card reader and the appropriate fare is deducted automatically.

Where to buy Go-To Cards
Apple Valley: Cub Foods, 15350 Cedar Avenue S
Burnsville: Burnsville Transit Station, 100 E Highway 13
Cub Foods, 300 E Travellers Trail
Eagan: Cub Foods, 1620 Diffr id Rd
Rosemount: Cub Foods, 3784 155th W
Savage: Cub Foods, 14075 S. Highway 13
Shakopee: Scott County Government Center, 200 4th Ave W
Burnsville: Burnsville Transit Station, 15350 Cedar Avenue S
Call 952-882-7500 for more information.

Connections
Customers should always alert the driver of their desire to connect. A minimum connection time of 7 to 10 minutes is suggested.

Accessibility
All MVTA buses are accessible, either with kneeling buses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp or to have the bus "kneel" if necessary.

Language Information
Bus information is available in multiple languages from the MVTA website at www.mvta.com. A brochure describing use of the racks is available on buses or at www.mvta.com.

Bicycle Information
All MVTA buses have free bike racks to carry two bicycles while customers ride the bus. A brochure describing use of the racks is available on buses or at www.mvta.com.
The Flex is a combination of fixed stops and flexible routing allowing MVTA to meet your specific needs in two different ways.

**Flag Stops and Time Points**

If your trip origin and destination are near a flag stop or time point shown on the map, simply go to that stop and wait for the bus. The schedule lists the departure times for several key stops (time points). If your stop is a flag stop between two time points, use the time point for the stop before yours as a guide. Plan to arrive at your stop 5-10 minutes early.

**Schedule a Trip**

If you cannot get to a flag stop or time point, or if your destination is not close to a stop, you may still use the Flex by calling our reservation line at 952-882-6000 between 7:00 a.m. and 4:00 p.m. Monday through Friday. The dispatcher will work with you to reroute the vehicle closer to where you live or want to go. Please note that some locations are not accessible to Flex buses. In such cases, the dispatcher will work with you to find an alternative stop close by.

The Dispatcher will ask for:
- Your name and phone number.
- Time and exact location of pick-up.
- Destination.
- Number of people traveling with you.
- Any special needs you may have.
- If you need a return trip and if so, what time.
- Any transfers/connections you need to make.

Please note the following:
- Reservations are accepted up to 2 days in advance. Requests for Monday and Tuesday are taken starting on Friday.
- Riders are encouraged to schedule a ride the previous day, if possible.
- Same day ride requests will be accepted as space is available.
- If your plans change after arranging a ride, call 952-882-6000 as soon as possible to cancel your ride. You must call at least one hour in advance or you will be considered a “no-show.” A person who “no-shows” more than three times may lose reservation privileges.
- Due to the size of vehicles, groups of ten (10) or more are asked to call ahead to ensure adequate space on the selected trip.
- Riders must be at their designated pick-up location at least five minutes before the time given by the reservation agent. Drivers will be unable to wait beyond the time given by the reservation agent.

**Notes:**

Express Fares apply to all off-route (Flex) service.

Local Fares apply to all fixed route service (serving the timepoints and Flag Stops shown on the map).

**Holiday Service**

MVTA often operates with a reduced schedule on holidays and holiday weeks. For holiday schedule information, go to www.mvta.com or contact Customer Service at 952-882-7500.

**Using the Flex Route**

**Flex Service:**

The Flex route 421 is a flexible route serving portions of Savage and Burnsville. The route is designed to allow passengers to board at fixed stops at set times, and also deviate off-route to serve individuals within the designated Flex Area and at the designated Flex Stops who are unable to get to the fixed stops.

The shaded area on the map shows where the Flex service is available. Flex vehicles will stop at all of the flag stops and time points. If you cannot get to one of the stops, please plan to arrive at your stop or be ready for your scheduled pickup 5-10 minutes ahead of schedule as the buses cannot wait if you are not ready.