Medical Assistance

FOR MEMBER USE –
For emergency care go to the nearest hospital or call 911.
Customer Services: 612-676-3200 or 1-800-203-7225 for information on eligibility, benefits, authorization, pre-certification requests, reporting complaints, requesting appeals, and general information. TTY: 612-676-6810 or 1-800-688-2534.
UCare 24/7 Nurse Line: 1-800-942-7858 or TTY: 1-855-307-6976
Appeals and Grievances: UCare Plan - 612-676-6841 or 1-877-523-1517, fax 612-844-2021 or 1-866-283-8015, TTY: 612-676-6810 or 1-800-688-2534
State of MN - DHS Appeals Unit, P.O. Box 64941, St. Paul, MN 55164
Managed Care Ombudsman - 1-651-431-2260 or 1-800-657-3729, TTY 711

FOR PROVIDER USE –
MN primary claims must be submitted electronically. For outside MN submit claims to UCare, P.O. Box 70, Minneapolis, MN 55440-0070.
Prescription drug claims must be submitted electronically to Express Scripts.
Submit chiropractic claims to: Fulcrum Health, Inc., c/o eviCore, P.O. Box 13977, Sacramento, CA 95853-3977
Provider Assistance Center: 612-676-3300 or 1-888-531-1493
Express Scripts Help Desk for Pharmacies: 1-800-922-1557

DENTAL INFORMATION –
Call the UCare Dental Connection for help setting up an appointment, scheduling transportation to a dental appointment, or if you have any other dental questions. Learn more at dentalcareforu.org.
UCare Dental Connection: 651-768-1415 or 1-855-648-1415
TTY users call State Relay 711, 7 AM to 7 PM, Monday through Friday
Submit all dental claims: Delta Dental of Minnesota, P.O. Box 1328, Minneapolis, MN 55440-1328

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Minnesota Senior Care Plus (MSC+)

uicare.org

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 Issued: MM/DD/YYYY

Issuer: 80840
Name: JOHNN Q DOE
ID: 012345678900
Rx BIN: 003858
Rx PCN: MA
Rx Grp: L58A
Svc Type: MEDICAL/DENTAL
Group Number: xxxxxx
Care Type: Minnesota Senior Care Plus

Copays may apply
Non-Preventive Office Visit: $x
RX Brand/Generic: $xx/$xxx
Non-Emergency ER: $xx
Coverage Year 2019
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