



Metro Transit Code of Conduct

- Be courteous and have respect for others.
- Always validate your ride or risk a \$180 fine.
- No smoking, eating or loud music. You must wear headphones when listening to music.
- Keep cell phone discussions quiet and brief.
- Inappropriate actions or language are grounds for being banned from Metro Transit services for 30 days or more and Summer Student Pass will be subject to deactivation.
- Remain seated when possible – if standing hold onto hand rails.
- Those with wheelchairs or walkers board first and exit last.
- On buses, aisle facing seats are reserved for those with disabilities and senior customers.
- If bus or train is full, please give your seat to a senior or customer with disabilities.
- On METRO platforms, stand behind the yellow line.
- Never stand or play on the tracks.
- Do not stick arms or legs in the doors of a bus or train to prevent them from closing; this could damage them. Just relax and wait for the next one.
- No skateboarding, hoverboarding, rollerblading or bicycling on train platforms.
- On trains, in an emergency, intercoms are located at the front and back doors of each car.
- Emergency intercoms are located on each train and platform.
- On a bus, notify the driver if there is an emergency.
- Protect your card and register it online at metrotransit.org/register. Unregistered cards will not be replaced. Registered replacement cards will require a \$5 fee.
- Report a lost or stolen Summer Student Pass card to Metro Transit Customer Relations and/or Service Center immediately.
- If your Summer Student Pass is lost or suspended you will be responsible for your own transportation.
- **TEXT 612-900-0411*** to report suspicious or threatening behavior or anything else we should know about so we can send help. For all emergencies call 9-1-1.
*Messaging and data rates apply; refer to your wireless plan for more details.

I have reviewed the Metro Transit Code of Conduct and understand the expectations for proper behavior while using public transportation. I also understand that my Summer Student Pass may be deactivated if I violate any of the rules.

Student Name (Please Print)

Date

Student Signature

Pass Number (16-digit number in lower right)