



HEAD TO CLASS WITH A STUDENT PASS!

FREQUENTLY ASKED QUESTIONS

What is a Student Pass?

A Student Pass provides unlimited rides on all regional buses and METRO lines. It's available only at participating schools.

How long is my Student Pass valid?

It can be used through the end of school year. Contact your school's program administrator about the cost of your Student Pass.

If my pass is lost or stolen, how can I get another one?

Contact your school's program administrator. There is a \$5 replacement fee.

How do I use my Student Pass on Northstar?

On Northstar commuter trains, a Student Pass is valid for \$3.25. You will need to add stored value to your pass to cover the additional fare.

Can I use my pass after its effective date?

No. Once a pass expires it cannot be reused.

Note: Remaining stored value on an expired card cannot be refunded, but it can be transferred to a Go-To Card. Call Customer Relations at 612-373-3333 for assistance.

Riding with a Student Pass

To carry a pass, students must agree to Metro Transit's Code of Conduct. Your student ID is required along with the pass; the pass is valid only when used by the named passholder. Failure to follow the policies of your school and Metro Transit may result in the deactivation of your Student Pass.

RIDE WITH CONFIDENCE

Use all the tools at your disposal; including:

- » **NEXTRIP & SHOW MY BUS** - see all upcoming trip times for your stop and even locate where your next bus is at - metrotransit.org/nextrip
- » **TRIP PLANNER** - Plan your trip easily with us before you head out - metrotransit.org/tripplanner
- » **TEXT FOR SAFETY** - anonymous safety reporting from your phone - metrotransit.org/textforsafety

Route and schedule information
& Customer Relations
612-373-3333
metrotransit.org



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