



METRO TRANSIT POLICE DEPARTMENT

OUR JURISDICTION



Cities: **85+**
Counties: **8**
Coverage: **900+** sq. miles

OUR CONTACT INFORMATION

West Command
560 6th Ave. N.
Minneapolis, MN 55411

East Command
677 Transfer Rd.
St. Paul, MN 55114

In an emergency, call **911**.

Report suspicious or unwanted behavior via
Text for Safety at
612-900-0411.

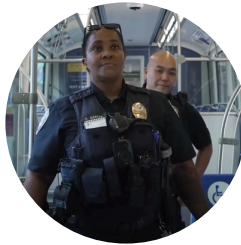
Use our **TipLine** at
612-349-7222
if you have witnessed
a crime on transit
or transit property.

Call **612-349-7200**
for all other inquiries.

WHAT WE DO

We are committed to the personal safety, quality of life, & protection of property for everyone in our transit community. Our agency oversees one of the country's largest transit systems. Officers respond to & investigate all crimes reported on buses, light rail, commuter trains, facilities, & right-of-ways.

We are fully-sworn peace officers with the same powers of arrest as other city or county law enforcement agencies. Our officers can take enforcement action off Metro Transit property for traffic violations, petty offenses, or any other criminal act. We will take the necessary steps to control a scene, then defer the case to the local agency.



FULL-TIME OFFICERS

Staffing: **112**
Authorized: 171
Receive state-required certification & continuous in-service training.



COMMUNITY SERVICE OFFICERS

Staffing: **12**
Authorized: 70
CSOs are enrolled in an accredited law enforcement program.



SUPPORT SERVICES

Staffing: **29**
Authorized: 34
Includes crime data analysts, evidence, records, & Real Time Information Center specialists.



ARRESTS

4,804 in 2023



CALLS FOR SERVICE

89,686 in 2023



COMMUNITY OUTREACH

101 events in 2023



METRO TRANSIT POLICE DEPARTMENT

OUR MISSION

Safeguarding the transit community with integrity & professionalism while building trust through community partnerships.

OUR MOTTO

Mission First, People Always

COMMITMENT TO DIVERSITY

Our department is one of the most diverse in the state, with **37%** of staff identifying as a person of color.

We signed the **30x30 Initiative** pledge in 2023 – a mission for 30% of our force to be female by the year 2030.

CRIME DATA

Crime data can be found at metrotransit.org/performance

We provide a quarterly update on crime, staffing, and other department news.

View the latest update at metrotransit.org/public-safety

OUR METHODS



We believe in proactive policing & community engagement. We use analyzed data & trends to deploy personnel to critical locations throughout the system. We will never criminalize homelessness or individuals suffering from chemical dependency.

Our **Homeless Action Team (HAT)** connects people with food, clothing, medical, & social services. This nationally renowned program has helped 500+ adults & children find more permanent housing since it's launch in 2018.



SPECIALIZED UNITS

We have **10** specialized units, which include K9, Crash Scene Reconstruction Unit, & SWAT/Counter Threat Unit.



SECURITY CAMERAS

We have **3,125+** live security cameras across the system – including on buses & light rail trains, & at stations, shelters, & transit centers.



RESOURCES

Our fleet consists of **73** marked & unmarked squads.



OUR VALUES

- Committed to Our Staff
- Committed to Training & Education
- Committed to Our Community
- Committed to Trust & Integrity
- Committed to Technology