OUR JURISDICTION

CITIES: 85+
COUNTIES: 8
COVERAGE: 900+ SQ. MILES

WHAT WE DO

We are committed to the personal safety, quality of life, and protection of property for everyone in our transit community. Our agency oversees one of the country’s largest transit systems. Officers respond to and investigate all crimes reported on buses, light rail, commuter trains, facilities, and right-of-ways.

We are fully-sworn peace officers with the same powers of arrest as other city or county law enforcement agencies. Our officers can take enforcement action off Metro Transit property for traffic violations, petty offenses, or any other criminal act. We will take the necessary steps to control a scene, then defer the case to the local agency.

OUR CONTACT INFORMATION

West Command
560 6th Ave. N.
Minneapolis, MN 55411

East Command
677 Transfer Rd.
St. Paul, MN 55114

In an emergency, call 911.

REPORT SUSPICIOUS OR UNWANTED BEHAVIOR VIA TEXT FOR SAFETY AT 612-900-0411.

USE OUR TIPLINE AT 612-349-7222 IF YOU HAVE WITNESSED A CRIME ON TRANSIT OR TRANSIT PROPERTY.

CALL 612-349-7200 FOR ALL OTHER INQUIRIES.

FULL-TIME OFFICERS
Staffing: 105
Authorized: 171

Receive state-required certification and continuous in-service training.

COMMUNITY SERVICE OFFICERS
Staffing: 14
Authorized: 70

CSOs are enrolled in an accredited law enforcement program.

SUPPORT SERVICES
Staffing: 28
Authorized: 34

Includes crime data analysts, evidence, records, and Real Time Information Center specialists.

ARRESTS
4,804 in 2023

CALLS FOR SERVICE
89,686 in 2023

COMMUNITY SERVICE
101 EVENTS IN 2023
We believe in proactive policing and community engagement. We use analyzed data and trends to deploy personnel to critical locations throughout the system. We will never criminalize homelessness or individuals suffering from chemical dependency. Our Homeless Action Team connects people with food, clothing, medical, and social services. This nationally renowned program has helped 500+ adults and children find more permanent housing since its launch in 2018.

OUR MISSION

Safeguarding the transit community with integrity and professionalism while building trust through community partnerships.

OUR COMMITMENT TO DIVERSITY

Our department is one of the most diverse in the state, with 37% of staff identifying as a person of color.

We signed the 30x30 Initiative pledge in 2023 – a mission for 30% of our force to be female by the year 2030.

OUR METHODS

SPECIALIZED UNITS

We have 10 specialized units, which include K-9, Crisis Intervention Team, Crash Scene Reconstruction Unit, and SWAT/Counter Threat Unit.

SECURITY CAMERAS

We have 3,125 live security cameras across the system – which provide real-time video of buses, light rail trains, platforms, and transit centers.

RESOURCES

Our fleet consists of 73 marked and unmarked squads.

OUR MOTTO

Mission First, People Always

OUR VALUES

- Committed to Our Staff
- Committed to Training and Education
- Committed to Our Community
- Committed to Trust and Integrity
- Committed to Technology