

# Go-To Card Student Pass



## Cov Cai Tswj Kev Coj Cwj Pwm

Tej yam xav kom ua thaum siv Metro Transit Go-To Card

### Daim Pib Caij Metro Transit uas Tsoom Fwv Tsev Kawm Ntawv Nroog Xees Phos (SPPS) Muab Rau Tub Ntxhais Kawm Ntawv

1. Nco ntsoov them koj tus nqi caij tsheb uas yog muab koj daim pib Student Pass koj mus chwv lub voj voog Go-To ntawv lub tshuab nyeem daim pib.
2. Yuav tsum ua raws li tus neeg tsav tsheb npav qhia.
3. Yuav tsum zaum twj ywm txhua lub caij. Yog yuav sawv ntsug, yuav tsum tuav tus pas tuav tsam lub tsheb lam cia li nres tam sid.
4. Coj kom zoo. Tsis pub sib ntaus, hais lus phem los yog qw.
5. Cia lwm tus nrog koj zaum.
6. Saib xyuas kom koj qhov chaw huv si thiab txhob thaiv txoj kev (aisle).
7. Tsis txhob haus luam yeeb, noj ub no, haus dej, los yog mloog suab paj nruag yam tsis siv lub mloog pob ntseg.
8. Tsis txhob siv koj lub iPad uas SPPS muab los yog muab tso cuab tha thaum nyob tom qhov chaw tos tsheb npav los sis tsheb nqaj hlau; caij tsheb hauv zos, los yog thaum taug kev hauv zej zos.
9. Yog siv lus phem los yog koj tsis zoo mas tej zaum yuav raug tsis pub caij Metro Transit mus li 30 hnub los sis tshaj ntawd.



### TSHEB NPAV

Cov rooj zaum uas tig rau hauv txoj kev (aisle) yog tseg rau cov laus thiab cov uas muaj kev tsis taus. Yog hais tias lub tsheb npav puv lawm, thov muab koj lub rooj zaum rau ib tug neeg laus los yog ib tug neeg uas muaj kev tsis taus.



### TSHEB NQAJ HLAU

Thaum tos tsheb nqaj hlau, yuav tsum sawv tom qab txoj kab daj daj txhua lub sij hawm. TSIS TXHOB sawv hauv txoj kev tsheb nqaj hlau hlo li, tsis hais lub sij hawm twg. Tsis txhob cev caj npab los sis ceg mus kom cov qhov rooj tsis txhob kaw; nyob twj ywm tos lub tsheb nqaj hlau tom ntej xwb. Tsis txhob caij log txiag ntoo los yog khau log nyob rau saum qhov chaw tos tsheb nqaj hlau.

Thaum muaj xwm ceev, cov tshuab sib txuas lus (intercoms) muaj nyob rau ntawm lub qhov rooj pem hauv ntej thiab tom qab hauv txhua txhia lub tsheb rau koj siv hu rau tus neeg txuas xov tooj. Kuj muaj ib lub xov tooj nyob rau ntawm qhov chaw tos tsheb nqaj hlau uas koj siv hu tau mus rau tom hauv paus loj thiab (tsuas pub siv thaum muaj xwm ceev nkaus xwb).

Yog hais tias lub tsheb nqaj hlau puv lawm, thov muab koj lub rooj zaum rau ib tug neeg laus los yog ib tug neeg uas muaj kev tsis taus.

Yog ib tug tub ntxhais kawm ntawv twg ua txhaum cov cai ntawm no, txoj twg los xij, los sis pheej tsis mus kawm ntawv yam tsis tau kev tso cai mas tej zaum nws daim pib Go-To Card Student Pass yuav raug txwv los yog ua kom txhob ua hauj lwm.

## Cov Cai Tswj Hwm Txoj Kev Nyab Xeeb Ntawm Daim Pib Go-To Student Pass

Cov pib no koj muaj peev xwm siv tau xya hnub hauv ib lub lim tiam thaum 5 teev sawv ntxov mus txog 10 teev tsaus ntuj.

1. Yog hais tias koj daim pib Go-To Card Student Pass **pawv los sis raug nyiag** lawm, hais qhia rau tus neeg saib xyuas kev mus kawm ntawv tom koj lub tsev kawm ntawv tam sid.
2. **Yog hais tias koj ua txhaum cov cai tswj txoj kev coj cwj pwm** mas tej zaum koj daim pib Go-To Card Student Pass yuav raug txwv los yog ua kom txhob ua hauj lwm.
3. Yog hais tias koj tsis mus kawm ntawv vim koj daim pib Go-To Card Student Pass raug ua kom txhob ua hauj lwm, tsev kawm ntawv yuav muab teev tseg hais tias koj tsis mus kawm ntawv yam **tsis tau kev tso cai los yog tsis tau kev zam txim (unexcused)**.
4. **Yog hais tias koj daim pib Go-To Card Student Pass raug ua kom txhob ua hauj lwm lawm** thiab koj nyob deb ntawm koj lub tsev kawm ntawv li ib mais, koj yuav tsum tau nrhiav tsheb thauj koj mus kawm ntawv thiab tos koj mus tsev. Cov tub ntxhais kawm ntawv uas nyob deb tshaj ib mais ntawm lawv lub tsev kawm ntawv mas yuav tsum hu rau tus neeg saib xyuas kev mus kawm ntawv tom lawv lub tsev kawm ntawv.
5. Yog koj pheej nquag nquag qhaj tsis mus kawm ntawv, tej zaum koj daim pib Go-To Card Student Pass yuav raug txwv los yog ua kom txhob ua hauj lwm.
6. Yog xav tau ib daim pib tshiab, koj yuav tsum tau **them tus nqi**.

Kuv tau saib Tsoom Fwv Tsev Kawm Ntawv Nroog Xees Phos (SPPS) thiab Metro Transit cov cai tswj hwm txoj kev nyab xeeb lawm thiab kuv to taub hais tias kuv yuav tsum tau coj tus cwj pwm kom zoo. Ntxiv qhov nov, kuv to taub hais tias yog kuv tsis ua raws li cov cai ntawm no mas tej zaum kuv daim pib Go-To Card Student Pass yuav raug khuam tseg, ua kom txhob ua hauj lwm los sis txwv.

Tub Ntxhais Kawm Ntawv Lub Npe (Thov txhob sau ua ntawv sib cab)

Hnub Tim

Tub Ntxhais Kawm Ntawv Tus Zauv ID Kawm Ntawv

Tub Ntxhais Kawm Ntawv Xee Npe

Xov Tooj

Serial Number

Tracking Number

