

Metro Transit Mobile App

Now you can plan your trip, see arrival information for bus and trains and buy transit tickets all on the ao!



Download the free app on Google Play or App Store.

Go-To Card Retail Locations

A refillable Go-To Card is the most convenient way to travel by transit! Buy a Go-To Card or add value to an existing card at one of these locations or online.

MINNEAPOLIS

• Metro Transit Service Center: 719 Marquette Ave

Information: 612-373-3333

Metro Transit is the one place for all your transportation information.

Transit Information

Get assistance from a transit expert.

Hours:

Monday – Friday: 6:30 am – 8:00 pm Saturday: 8:00 am – 4:30 pm Sunday & Holidays: Closed

NexTrip

Real-time departure information.

Customer Relations/Lost & Found

570 6th Ave N, Minneapolis, MN 55411 Provide comments and suggestions or check on lost items.

Hours: Mon. – Fri., 8:00 am – 4:30 pm Closed weekends and holidays

Go-To Cards: Check your balance and add value.

711 Minnesota Relay (hearing impaired)

metrotransit.org

- NexTrip: Real-time departure times
- Trip planner and interactive map
- Printable schedules
- Go-To Cards: buy, add value, check balance
- Chat with a transit expert
- Bike and carpooling resources

Text for Transit Info

Text transit questions or trip plan requests to 612-444-1161. Available only during TIC hours of operation.

Reading a schedule: a step-by-step guide

- 1. Find the schedule for the day of the week $(1) \longrightarrow$ Monday and the **direction** you plan to travel.
 - NORTHBOUND
- 2. Look at the map and find the **timepoints** nearest your trip start and end points. Your stop may be between (3) timepoints.



3. Read down the column to see what **time** a bus will depart from a given timepoint. Read across a row to see when the bus will reach another timepoint. If the time is blank, that trip does not serve that timepoint.

Not all stops are shown on this timetable.

Use the timepoints on the map and the schedule to estimate the arrival of your bus. For details, call Transit Information or explore our interactive map and trip planning tools at metrotransit.org.

Monday — Friday Monday — Friday **EASTBOUND** from downtown Minneapolis to Highland Park neighborhood **WESTBOUND** from Highland Park neighborhood to downtown Minneapolis Downtown Downtown **Minneapolis Minneapolis** 8 7 6 5 3 1 8 РМ AM 134 3:40 3:43 3:47 3:59 4:10 4:20 134 4:40 4:43 4:47 5:01 5:13 5:23 134 6:05 6:15 6:26 6:42 6:45 134 7:04 7:14 7:25 7:41 7:45



All buses and trains have bike racks so you can bring your bicycle along.

Look for instructions on the rack. Lockers are also available for rent. Details at metrotransit.org/bike.



Holiday service operates on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Service may be reduced on days before or after Independence Day, Thanksgiving, Christmas or New Year's Day. Look for details at metrotransit.org prior to these holidays.

This schedule is subject to change. Traffic and weather conditions may delay buses. Get updates on service during severe winter weather at metrotransit.org/snow.

This document is available in alternative formats to individuals with disabilities. Call 612-349-7365 or visit metrotransit.org.

Local Bus & METRO Fares	All Day, Every Day	
Adults (ages 13-64)	\$ 2.00	
Seniors (65+), Youth (6-12), Medicare	\$ 1.00	
Downtown Zone	\$.50	
Express Bus Fares	Rush Hours Mon Fri. 6 - 9 a.m. 3 - 6:30 p.m.	Non-Rush Hours
Adults (ages 13-64)	\$ 3.25	\$ 2.50
Seniors (65+), Youth (6-12), Medicare	\$ 3.25	\$ 1.00
Reduced Fares		
Persons with disabilities	\$ 1.00 At all times on buses & METRO lines	
Children 5 and Under	FREE (limit 3) Must ride with a fare-paying customer	

Reduced Fares

See rates above. To receive a reduced fare:

Bus – Please tell the bus driver before you pay your fare if you qualify for a reduced fare.

METRO lines – be ready to show transit officials that you qualify for a reduced fare.

Qualifying ID

Seniors (65+): Show a Minnesota driver's license/state ID with a Senior/ T endorsement.

Medicare card holders: Show a Medicare card along with a MN driver's license/state ID.

Persons with Disabilities: Show a Minnesota state ID with an 🗛 or L endorsement, Limited Mobility Go-To card or Metro Mobility ID card. For information on certification, call Customer Relations at 612-373-3333.

Fare Cards/Passes Buy a variety of passes at Metro Transit service centers, retail outlets or online. Or buy tickets via Metro Transit's Mobile App.

Fareboxes Buses accept U.S. bills and coins. Change is not available.

Transfers All fares (excluding the Downtown Zone) include a transfer. This gives you unlimited rides on buses and METRO lines for 2½ hours. Ask for one when you pay your cash fare. Transfers are automatically embedded on fare cards and METRO tickets.

How to Ride

BUSES

- 1. Arrive 5 minutes before the schedule or NexTrip says your trip will depart.
- 2. Watch for your bus number.
- 3. Pay your fare as you board, except for Pay Exit routes.
- 4. Pull the cord above the window about 1 block before your stop to signal the driver.

METRO LINES

- 1. Arrive 5 minutes before the schedule or NexTrip says your trip will depart.
- 2. Pay BEFORE you board—touch your card to a reader on the platform or buy a ticket from the machine.
- 3. Push the blue button to open doors (trains only).
- 4. METRO LRT lines stop at every station. METRO BRT lines stop at stations on demand and when customers are present.

MAKING CONNECTIONS

Transfer between buses and METRO lines for up to 21/2 hours with your fare.

Those who try to ride without paying may be subject to a fine.