### Text for Transit Info

Text transit questions or trip plan requests to 612-444-1161. Available only during TIC hours of operation.

### Information: 612-373-3333

Metro Transit is the one place for all your transit information.

**Transit Information**

Get assistance from a transit expert.

- **Hours:**
  - Monday–Friday: 6:30 am – 8:00 pm
  - Saturday: 8:00 am – 4:30 pm
  - Sunday & Holidays: Closed

**NexTrip**

Real-time departure information.

**Customer Relations**

570 6th Ave N, Minneapolis, MN 55411

Provide comments and suggestions.

- **Hours:** Mon.–Fri., 8:00 am – 4:30 pm
  - Closed weekends and holidays

**Lost & Found**

Transdev North America

3204 Como Ave SE

Minneapolis, MN 55414 | 612-278-2525

**Commuter and bicycling programs**

For carpool/vanpool services, employer resources and bike locker rental.

**Go To Cards:** Check your balance and add value.

711 Minnesota Relay (hearing impaired)

metrotransit.org

- **NexTrip:** Real-time departure times
- **Trip planner and interactive map**
- **Printable schedules**
- **Go To Cards:** buy, add value, check balance
- **Chat with a transit expert**
- **Bike and carpooling resources**

### How to Ride

**BUSES**

1. **Arrive 5 minutes before the schedule or NexTrip says your trip will depart.**
2. **Watch for your bus number.**
3. **Pay your fare as you board, except for Pay Exit routes.**
4. **Pull the cord above the window about 1 block before your stop to signal the driver.**

**METRO LINES**

1. **Arrive 5 minutes before the schedule or NexTrip says your trip will depart.**
2. **Pay BEFORE you board—touch your card to a reader on the platform or buy a ticket from the machine.**
3. **Push the blue button to open doors (trains only).**
4. **METRO LRT lines stop at every station. METRO BRT lines stop at stations on demand and when customers are present.**

### MAKING CONNECTIONS

Transfer between buses and METRO lines for up to 2½ hours with your fare.

**Those who try to ride without paying may be subject to a fine.**

### Local Bus & METRO Fares

<table>
<thead>
<tr>
<th>Reduced Fares</th>
<th>Non-Rush Hours</th>
<th>Rush Hours Mon.–Fri.</th>
<th>Rush Hours Sat.–Sun.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (ages 13–64)</td>
<td>$2.50</td>
<td>$2.00</td>
<td></td>
</tr>
<tr>
<td>Seniors (65+), Youth (6–12), Medicare</td>
<td>$2.50</td>
<td>$1.00</td>
<td></td>
</tr>
<tr>
<td>Downtown Zone</td>
<td>$3.50</td>
<td>$5.00</td>
<td></td>
</tr>
<tr>
<td>Express Bus Fares</td>
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</table>

**Reduced Fares**

See rates above. To receive a reduced fare:
- **Bus:** Please tell the bus driver before you pay your fare if you qualify for a reduced fare.
- **METRO lines:** be sure to show police officers that you qualify for a reduced fare.

**Qualifying ID**

- **Seniors (65+):** Show a Minnesota driver’s license/state ID with a Senior/endorsement.
- **Medicare card holders:** Show a Medicare card along with a MN driver’s license/state ID.
- **Persons with Disabilities:** Show your Metro Mobility card or transfer, Metro Transit temporary ID with a photo ID or Minnesota driver’s license/state ID with an or endorsement. For information on certification, call Customer Relations at 612-373-3333.

**Fare Cards/Passes**

- **Buy a variety of passes at Metro Transit service centers, retail outlets or online.**
- **Or buy tickets via Metro Transit’s Mobile App.**
- **Fareboxes** Buses accept U.S. bills and coins.

**Transfer**

- **All fares (excluding the Downtown Zone) include a transfer.** This gives you unlimited rides on buses and METRO lines for 2½ hours.
- **For one when you pay your cash fare.**
- **Transfers are automatically embedded on fare cards and METRO tickets.**

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**Holiday service operates** on New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Service may be reduced on days before or after Independence Day, Thanksgiving, Christmas or New Year’s Day. Look for details at metrotransit.org prior to these holidays.

This schedule is subject to change. Traffic and weather conditions may delay buses. Get updates on service during severe winter weather at metrotransit.org/snow.

This document is available in alternative formats to individuals with disabilities. Call 612-349-7365 or visit metrotransit.org.