### Reduced Fares

See rates above. To receive a reduced fare:

- **Bus:** Please tell the bus driver before you pay your fare if you qualify for a reduced fare.
- **METRO lines:** Be ready to show police officers that you qualify for a reduced fare.

#### Qualifying ID

- **Seniors (65+):** Show a Medicare driver’s license/state ID with a Senior (ID) endorsement.
- **Medicare card holders:** Show a Medicare card along with a MN driver’s license/state ID.
- **Persons with Disabilities:** Show your Metro Mobility card or transfer, Metro Transit temporary ID with a photo ID or Minnesota driver’s license/state ID with an (ID) endorsement. For information on certification, call Customer Relations at 612-373-3333.

### Fare Cards/Passes

- **Buy a variety of passes at Metro Transit service centers, retail outlets or online.** Or buy tickets via Metro Transit’s Mobile App.
- **Freebox** Buses accept U.S. bills and coins. Change is available.

### Transfers

- All fares (excluding the Downtown Zone) include a transfer. This gives you unlimited rides on buses and METRO lines for 2 hours. Ask for one when you pay your cash fare. Transfers are automatically embedded on fare cards and METRO tickets.

### Information

- **612-373-3333**

**Metro Transit is the one place for all your transportation information.**

**Transit Information**

Get assistance from a transit expert.

- **Hours:**
  - Monday – Friday: 6:30 am – 8:00 pm
  - Saturday: 8:00 am – 4:30 pm
  - Sunday & Holidays: Closed

**NextTrip**

Real-time departure information.

**Customer Relations / Lost & Found**

570 6th Ave N, Minneapolis, MN 55441

Check your balance and add value.

**Go-To Cards:** Check your balance and add value.

711 Minnesota Relay (hearing impaired)

### Text for Transit Info

Text transit questions or trip planning requests to 612-444-1611. Available only during TIC hours of operation.