## How to Ride

**BUSES**
1. Allow 3 minutes before the schedule or NextTrip says your trip will depart.
2. Watch for your bus number.
3. Pay (if required) as you board, except for Pay-As-You-Go routes.
4. Pull the cord above the window about 1 block before you stop to signal the driver.

**METRO LINES**
1. Allow 3 minutes before the schedule or NextTrip says your trip will depart.
2. Pay BEFORE you board—touch your card to the reader on the platform or buy a ticket from the machine.
3. Push the blue button to open doors (doors only).
4. METRO LRT lines stop at every station. METRO BRT lines stop at stations on demand and when customers are present.

### MAKING CONNECTIONS
Transfer between buses and METRO lines for up to 20 minutes with your fare. Those who try to ride without paying may be subject to a fine.

### MAJOR DESTINATIONS:
- **Columbia Heights**
- **Downtown Minneapolis**
- **South Minneapolis**
- **Northwest Minneapolis**
- **3rd St**
- **2nd St**
- **46th Ave**
- **1-35W & 46th St Station**
- **Columbia Heights Transit Center**
- **Columbia Heights City Hall**

### Transfers
- Transfers between routes via Nicollet Mall.
- Transfers between routes on Nicollet Mall and 5th St – 9th St.

### How to Use the Schedule
1. **Effective 8/17/2020**
2. **LOCAL BUS ROUTE**
3. **Go-To Card Retail Locations**: A reliable Go-To Card is the most convenient way to travel by transit. Buy a Go-To Card or add value to an existing card at one of these locations or online.
   - **MINNEAPOLIS**
     - 3301 & Lake St Station: 195 Lake St E
     - Pills & Ryders: 25 University Ave SE
     - Metro Transit Service Center: 719 Marquette Ave
     - Seward Community Co-op – Friendship Store: 317 36th St E

### Fare Information
- **Pay your fare as you board**, except for Pay-As-You-Go routes.
- **Ride in the Downtown Zone for 50¢**
- **Transfers from Northstar to buses or light rail are free.** Transfers from buses or light rail are free. Transfers between routes on Nicollet Mall and 5th St – 9th St.
- **Transfers between routes via Nicollet Mall.**

### Metro Transit Mobile App
- Download the free app on Google Play or App Store.

### Metro Transit Map
### Saturday Schedule

<table>
<thead>
<tr>
<th>Route</th>
<th>AM</th>
<th>PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>11A</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11B</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11C</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**NORTHBOUND** from south Minneapolis to Columbia Heights via downtown Minneapolis

**SOUTHBOUND** from Columbia Heights to south Minneapolis via downtown Minneapolis

---

### Sunday & Holiday Schedule

<table>
<thead>
<tr>
<th>Route</th>
<th>AM</th>
<th>PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>11A</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11B</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11C</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**NORTHBOUND** from south Minneapolis to Columbia Heights via downtown Minneapolis

**SOUTHBOUND** from Columbia Heights to south Minneapolis via downtown Minneapolis

---

### Holiday Service

Holiday service operates on New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Service may be reduced on days before or after Independence Day, Thanksgiving, Christmas or New Year’s Day. Look for details at metrotransit.org prior to travel.

This schedule is subject to change due to traffic and weather conditions that may delay buses. Get updates on service during severe winter weather at metrotransit.org/inlow.

This document is available in alternative formats to individuals with disabilities. Call 612-667-3435 or visit metrotransit.org.

---

### Metro Transit Information

- **Revised Real-time Departure Information:**
  - **Location:** 4900 Nicollet Ave, Minneapolis, MN 55401
  - **Hours:** Mon–Fri, 8:00 am – 4:30 pm; Closed weekends and holidays.

- **Get Updates on Service:**
  - **Service Delays:** Call 612-373-3333

- **Customer Relations/Lost & Found:**
  - **Address:** 4900 Nicollet Ave, Minneapolis, MN 55401
  - **Hours:** Mon–Fri, 8:00 am – 4:30 pm; Closed weekends and holidays.

- **Go To Cards:**
  - **Check Your Balance:**
  - **Call:** 612-373-3333

- **Text for Transit Info:**
  - **Test Transit Questions or Trip Plan Requests:**
  - **Service:** 612-373-1165

- **Reduced Fares:**
  - **Seniors (65+):**
  - **Discounts are available for seniors.**

- **Reduced Fares:**
  - **Disabled:**
  - **Discounts are available for individuals with disabilities.**

- **Reduced Fares:**
  - **Ask for one when you pay your cash fare.**

- **Persons with Disabilities:**
  - **Discounts:**
  - **Ask for one when you pay your cash fare.**

- **Free Cash Fares:**
  - **Discounts:**
  - **Ask for one when you pay your cash fare.**

- **Access to Metro Transit:**
  - **Information:**
  - **Call:** 612-667-3435 or visit metrotransit.org.

---

**Customer Relations/Lost & Found:**

- **Address:** 4900 Nicollet Ave, Minneapolis, MN 55401
- **Hours:** Mon–Fri, 8:00 am – 4:30 pm; Closed weekends and holidays.

**Go To Cards:**

- **Check Your Balance:**
- **Call:** 612-373-3333

**Text for Transit Info:**

- **Test Transit Questions or Trip Plan Requests:**
- **Service:** 612-373-1165

---

**Reduced Fares:**

- **Seniors (65+):**

**Reduced Fares:**

- **Disabled:**

**Free Cash Fares:**

- **Discounts:**

**Access to Metro Transit:**

- **Information:**
- **Call:** 612-667-3435 or visit metrotransit.org.