RIDER ALERT

Due to factors related to the COVID-19 pandemic, the following routes or route branches have been suspended until further notice: 780, 781A, 781P, 782, 783, 785, 786 & 789.

For up-to-date information on service and policy changes not covered in this document, please see “Rider Alerts” at www.maplegrovetransit.org.

Route 780 suspended until further notice. See Rider Alert.

Route 781A and 781P branches suspended until further notice. See Rider Alert.

Route 782 suspended until further notice. See Rider Alert.

Route 783 suspended until further notice. See Rider Alert.

Route 783A and 783P branches suspended until further notice. See Rider Alert.

Route 785 suspended until further notice. See Rider Alert.

Route 785A and 785P branches suspended until further notice.

Route 786 suspended until further notice.

Route 788 suspended until further notice.

Route 789 suspended until further notice.

RIDER ALERT:

Downtown Bus Stop Closure

Downtown Bus Stop Closure - The bus stop at 3rd & Marquette Avenue N has been closed from April 2020 through October 2020 due to construction. During this period, Maple Grove buses will stop at 3rd & N and prior to 3rd Ave N. Check Rider Alerts at www.maplegrovetransit.org for details and updates.
Welcome to Maple Grove Transit
Maple Grove Transit is a service offered by the City of Maple Grove providing weekday morning rush-hour express service to downtown Minneapolis with return service to Maple Grove in the afternoon rush hour.

There are five express routes serving downtown Minneapolis: 780, 781, 782, 783, and 785.

Route 780 shuttle acts as a collector and transfers customers to the Route 783. Route 780 is an express route to the University of Minnesota. Route 780 does not operate during the Winter school break.

Our frequent and convenient service allows for a hassle-free and low-cost commute that is environmentally friendly and faster than traveling with your personal vehicle. Our clean and comfortable buses are equipped with free Wi-Fi service.

How to Ride
Call a regional transit information representative at 612-373-3333 for help planning your trip, visit www.maplegrovetransit.org for more information, or use the online trip planner at www.metrotransit.org.

Reading your Schedule
Lettered circles on the route maps indicate “time points.” Each time point is labeled with a letter that corresponds with the same time point in the trip timetable. Use these to gauge the best time to arrive at your bus pick-up location. Your bus stop may be between time points. Please be at your stop five minutes early.

Maple Grove Bus Stops
In Maple Grove, there are no bus stops on streets. Simply flag down your driver at any safe location along the route as the bus approaches. If it’s dark, use a small flashlight to signal the driver. Get to your stop five minutes early.

Minneapolis Bus Stops
Bus stop signs indicate bus stop locations. All bus stops on Marquette and 2nd Avenue are signed with a letter. Maple Grove bus stops are normally signed with the letter “M” on Marquette Avenue, and bus stops on the streets with the letter “W.” Please be at your stop five minutes early.

Route numbers on Buses
Signs above the windshield and/or passenger door indicate route number and trip numbers, so simply check the sign to make sure you’re getting on the right bus. Sometimes, buses are used that do not display the MGT logo. When in doubt, check overheard signs, or ask the driver.

General Information
Bike racks are available on all buses.


Reduced service may be operated on the days before or after Independence Day, Thanksgiving, Christmas Day, and New Year’s Day. For details, see the Corrective service (available on buses and trains prior to these holidays) Rider or Rider Alerts at www.maplegrovetransit.org.

Free parking is available at all Park & Ride lots.

Map and Schedule
Effective December 7, 2020

Guaranteed Ride Home
What if you need to leave work early?

It happens—kids need to be picked up, your boss asks you to work late at the last minute, there’s a family emergency and you must leave work now.

With the Guaranteed Ride Home program, Maple Grove Transit riders never have to worry about being stuck at work, when they really need to be somewhere else.

Participates can use a Guaranteed Ride Home up to four times per year at $100 value, whichever comes first. Use it in a bus or train and we reimburse your Go-By-Go card or pass for the fare you paid.

Take a train, car-share, transportation network company (Lyft, Uber, etc.) car or rental trip, and you’ll be reimbursed for the cost of the ride after you submit the receipt.

Guaranteed Ride Home will give you peace of mind, but you must be registered to participate. Get more details and register online today at www.metrotransit.org/grh.

Rider Alerts via E-Subscribe
To receive Rider Alerts via e-mail, go to www.maplegrovetransit.org and click on Rider Alerts.

Emergency Notices and Information
In the event of an emergency (service cancellations, detours, etc.) related to Maple Grove Transit, information would be available in a voice mail message at 763-494-5994.

WCCO 830 will also announce service cancellations due to weather.

Commitment to Accessibility
Providing people of all walks of life with access to bus and rail services is a commitment and a priority for the City of Maple Grove and Maple Grove Transit. All of our transit services and facilities are fully compliant with the American’s Disabilities Act (ADA) and are fully accessible. A Complete Bus Stop has been established to meet the requirements of ADA law. The complete commitment to Accessibility policy and ADA Compliant Forms can be found at www.maplegrovetransit.org or through the Transit Administrator at 763-494-6005 or transitservice@maplegrove.org.

Commitment to Fairness
The City of Maple Grove promotes and preserves the rights and protection of all persons who desire to participate in any of the services, programs, or activities of the City. The City of Maple Grove reaffirms its commitment to and implementation of the City’s American’s Disabilities Act (ADA) and to the implementation of the City’s plan to provide accessibility for the disabled, if and when funding is available.

This plan has been developed to meet the requirements of the Americans with Disabilities Act (ADA). The City of Maple Grove renews its commitment to the fair and equal treatment of all persons who desire to participate in any of the City’s services, programs, or activities.

maplegrovetransit.org
763-494-6005

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