### Holiday service operates on New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Service may be reduced on days before or after Independence Day, Thanksgiving, Christmas or New Year’s Day. Look for details at metrottransit.org or in Content on buses and trains prior to these holidays.

*This document is available in alternative formats to individuals with disabilities.*

Call 612-394-1335 or visit metrottransit.org.

### How to Ride

**BUSES**

1. Arrive 5 minutes before the schedule or NextTrip says your trip will depart.
2. Watch for your bus number.
3. Pay your fare as you board, except for Pay Exit routes.
4. Pull the cord above the window about 1 block before your stop to signal the driver.

**METRO LINES**

1. Arrive 5 minutes before the schedule or NextTrip says your trip will depart.
2. Pay BEFORE you board—touch your card to a reader on the platform or buy a ticket from the machine.
3. Push the blue button to open doors (drain cash).
4. Colonized METRO lines Blue, Green, Red at all stations.

**Making Connections**

Transit between buses and METRO lines for up to 2 hours with valid fare.

Those who try to ride without paying will be charged with a misdemeanor and fixed $180.

### Information: 612-373-3333

Metro Transit is the one place for all your transportation information.

**Hours**

- Monday–Friday: 5:30 am – 9:00 pm
- Saturday: 5:30 am – 4:00 pm
- Holiday: 8:00 am – 4:30 pm
- Closed Thanksgiving and Christmas Day

**NextTrip**

Realtime departure information

**Customer Relations / Lost & Found**

570 6th Ave H, Minneapolis, MN 55401

Provide comments and suggestions or check on lost items.

- Hours: Mon.–Fri., 8:00 am – 4:30 pm
- Closed weekends and holidays

791 Minnesota Relay (hearing impaired)

**metrotransit.org**

- NextTrip, real-time departure times
- Drive Trip Planner
- Interactive map
- Printable schedules
- GoTo Cards: buy, add value, check your balance or enroll in Auto Refill
- Find bicycling, carpooling and vanpooling resources
- Register for Guaranteed Ride Home

### Reduced Fares

See notes above. To receive a reduced fare, show your card before you pay your fare. If you qualify for a reduced fare, METRO lines are ready to issue a discount card to a reader on the platform or purchase a ticket from the machine. Reduced fares do not apply to Pay Exit routes.

**Qualifying ID**

Swans who show a Minnesota driver's license or identification card with "Senior Citizen" or "Public Assistance" endorsement, or check on lost items.

**Reduced Fares**

- Reduced Fares
  - Seniors (65+)
  - Adults (ages 13-64)
  - Persons with disabilities
  - Children 5 and under
  - Reduced Fares

**Metro Tickets**

- Metro Tickets
  - Adult
  - Senior Citizen
  - Public Assistance

**Fares**

- $2.00

**Transfers**

- For seniors, the Reduced Fares card is valid for 2 hours on buses and trains.

**Services Available**

- Rides for seniors, people with disabilities, and children 5 and under

**Transfer**

- A transfer is included with all Reduced Fares cards.

**Fare Card/Passes**

- Buy a variety of passes at Metro Transit information kiosks, retail outlets and online. ID buy online at Metro Transit Mobile App.

**Pandemics**

- Secures access to U.S. Bills.

Changes not available.

**Trip and Receive (T&R)**

- Transportation and Receive (T&R)

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