### Route 12

**Effective 6/12/2021**

#### Limited/Local Stop Bus Routes

- Bren Rd
- Minnetonka Mainstreet
- Hopkins Excelsior Blvd
- Uptown Transit Station

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**Reading a schedule: a step-by-step guide**

1. Find the schedule for the day of the week and the direction you plan to travel.
2. Look at the map and find the timepoints nearest your trip start and end points. Your stop may be between timepoints.
3. Read down the column to see how much time a bus will depart from a given timepoint. Read across a row to see when the bus will reach another timepoint. This is blank, that trip does not serve that timepoint.

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**How to Ride**

**BUSES**

1. Arrive 5 minutes before the schedule or NexTrip says your trip will depart.
2. Watch for your bus number.
3. Pay your fare as you board, except for Pay Exit routes.
4. Pull the cord above the window about 1 block before you stop to signal the driver.

**METRO LINES**

1. Arrive 5 minutes before the schedule or NexTrip says your trip will depart.
2. Pay BEFORE you board—touch your card to a reader on the platform or buy a ticket from the machine.
3. Push the blue button to open doors (trans only).
4. Colored METRO lines (Blue, Green, Red) stop at every station. Lettered lines (A & C) stop at stations on demand and when customers are present.

**MAKING CONNECTIONS**

Transfer between buses and METRO lines for up to 21 hours with your fare.

**Those who try to ride without paying will be charged with a misdemeanor and fined $180.**

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**Go-To Card Retail Locations**

A refillable Go-To Card is the most convenient way to travel by transit! Buy a Go-To Card or add value to an existing card and use one of these locations or online:

**MINNEAPOLIS**

- Cub Foods: 1104 Lagoon Ave
- Metro Transit Service Center: 719 Marquette Ave
- Unibank: 727 Hennepin Ave
- Wedge Co-op: 2105 Lyndale Ave S

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**Information:** 612-373-3333

**Metro Transit is the one place for all your transportation information.**

**Transit Information**

Get assistance from a transit expert.

**Hours:**
- Monday – Friday: 6:30 am – 8:00 pm
- Closed Sundays

**NexTrip**

Real-time departure information.

**Customer Relations / Lost & Found**

Provide comments and suggestions or check on lost items.

**Hours:**
- Monday – Friday: 8:00 am – 4:30 pm
- Closed weekends and holidays

711 Minnesota Relay (hearing impaired)

metrotransit.org

- NexTrip, real-time departure times
- Online Trip Planner
- Interactive map
- Printable schedules
- Go-To Cards: buy, add value, check your balance or enroll in Auto Refill
- Find bicycling, carpooling and vanpooling resources
- Register for Guaranteed Ride Home

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**Go-To Card**

A fare card that works on all Metro Transit buses and light rail trains for up to 21 hours with your fare.

- Go-To Card is refillable and reusable
- Includes all bus, light rail, and METRO lines
- You can add value to your card at any time
- Go-To Card rides are controlled by Metro Transit

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**Transfers**

All buses and trains have transfers. At all times on trains & Metro lines, a bus will depart.

**Reduced Fares**

- Seniors (65+): $2.50 on Local Buses
- Seniors (65+): $2.25 on Non-Rush Buses
- Reduced Fares: $2.25 on Local Buses
- Reduced Fares: $2.00 on Non-Rush Buses

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**Metro Transit App**

Now you can plan your trip, see arrival information for bus and trains and buy transit tickets all on the go!

Download the free app on Google Play or iTunes.

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**NexTrip**

- Next stops, real-time departure times
- Online Trip Planner
- Interactive map
- Printable schedules
- Go-To Cards: buy, add value, check your balance or enroll in Auto Refill
- Find bicycling, carpooling and vanpooling resources
- Register for Guaranteed Ride Home

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**Transfers**

All buses and trains have transfers. At all times on trains & Metro lines, a bus will depart.
This schedule is subject to change. Traffic and weather conditions may delay buses. Get updates on service during severe weather at metrorailtransit.org/weather.

Holiday service operates on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Service may be reduced on days before or after Independence Day, Thanksgiving, Christmas or New Year’s Day. Look for details at metrominnesota.org or in Connect on buses and trains prior to these holidays.

This document is available in alternative formats to individuals with disabilities. Call 612-349-7365 or visit metrorailtransit.org/accessibility.