

Transit Fares and Passes

Cash Fares

	Non-Rush Hours	Rush Hours
Adults		
Local Fare	\$2.00	\$2.50
Express Fare	\$2.50	\$3.25
Seniors (65+), and Youth (6-12)		
Local Fare	\$1.00	\$2.50
Express Fare	\$1.00	\$3.25

Persons with Disabilities (must be pre-qualified)
Any Trip \$1.00 \$1.00

Children age 5 and under ride free (limit 3 per paid fare)

Rush hours:
Generally, rush hour trips are between 6 a.m.-9 a.m. and 3 p.m.-6:30 p.m. Monday through Friday. Times shaded on the schedule are rush hour fares.

Disabled Veterans ride free at all times. An ID issued by the U.S. Department of Veterans Affairs showing "Service Connected" or "SC" must be shown to the driver.

Pay the full fare when boarding the bus (pay when exiting southbound express buses). Please have exact fare ready. Dollar bills are accepted, but drivers cannot make change.

Transfers

Transfers allow you to ride intersecting routes and are good for a 2½ hour period of travel in any direction; ask your driver for a transfer when paying your fare in cash. Transfers are built into Go-To Cards.



Burnsville Transit Station
100 East Highway 13
Burnsville, Minnesota 55337

Go-To Card

Go-To Cards offer a fast and convenient way to pay transit fares. The durable, plastic card tracks cash value and 31-day passes. Simply touch the Go-To Card to the card reader and the appropriate fare is deducted automatically.



Go-To Cards are rechargeable and are accepted on all MVTA routes and all regional regular-route buses and trains. Funds can be added to your Go-To Card online or over the phone through Metro Transit at 612-373-3333.

Where to buy Go-To Cards

- Apple Valley:** Cub Foods, 15350 Cedar Avenue S
- Burnsville:** Burnsville Transit Station, 100 E Highway 13
Cub Foods, 300 E Travelers Trail
Cub Foods, 1750 W County Rd 42
- Eagan:** Cub Foods, 1020 Duffley Rd
Cub Foods, 1940 Cliff Lake Rd
Cub Foods, 1276 Town Centre Dr
- Rosemount:** Cub Foods, 3784 150th Street W
- Savage:** Cub Foods, 14075 S. Highway 13
- Shakopee:** Scott County Government Center, 200 4th Ave W
Marshall Road Transit Station, 1615 Weston Ct
- Downtown Minneapolis:** Metro Transit Store, 719 Marquette Ave S.
Commuter Connection, US Bank Plaza, 200 S. 6th St (Go-To Cards only)
Unbank, 727 Hennepin Ave. (Go-To Cards only)
- Downtown St. Paul:** Metro Transit's St. Paul Transit Store, US Bank Building Skyway Level
Unbank, 467 St. Peter St. (Go-To Cards only)
- Via Mail:** To receive a free, postage-paid order form for Go-To Cards or SuperSavers call 612-373-3333
- Via Internet:** www.metrotransit.org (credit card only)

General Information

Holiday Service

MVTA often operates with a reduced schedule on holidays and holiday weeks. For holiday schedule information, go to www.mvta.com or contact Customer Service at 952-882-7500.



Bicycle Information

All MVTA buses have free bike racks to carry two bicycles while customers ride the bus. A brochure describing use of the racks is available on buses or at www.mvta.com.



Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Cedar Grove, Eagan, Rosemount and 157th Street Transit Stations, and the Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots. Call 952-882-7500 for more information.

Connections

Customers should always alert the driver of their desire to connect. A minimum connection time of 7 to 10 minutes is suggested.



Accessibility

All MVTA buses are accessible, either with kneeling buses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp or to have the bus "kneel," if necessary.



Language Translation

Bus information is available in multiple languages from the Minnesota Valley Transit Authority on both desktop and mobile platforms.



On desktop, a language translator is located on the top right of the main page at www.mvta.com. On mobile, there is a "select language" pull down menu on the top right. MVTA bus route information can be translated into more than 100 languages. For more assistance from MVTA customer representatives, call 952-882-7500.

Contact Us

Phone Numbers

952-882-7500 MVTA Customer Service



MVTA Customer Service representatives can answer your questions about routes, schedules and fares; mail you schedules; and provide information about regional transit services.

952-882-6000 Flex Route reservation line

612-373-3333 Regional Transit Information Center

612-341-4287 TransitLine
(24-hour automated departure times)

952-882-7500 Lost & Found

711 TTY - MN Relay Service for hearing impaired

Website www.mvta.com

Route maps and schedules, fare information, holiday service information, news and more.

e-mail mvta@mvta.com

twitter #mvta

facebook Minnesota Valley Transit Authority

Severe Weather



- Check www.mvta.com or call the MVTA office at 952-882-7500 regarding service during severe weather.
- Listen to WCCO radio (830 AM) for information regarding MVTA routes.
- If a "Snow Emergency with Reroutes" is declared, express routes will run from major park and ride lots only; most local routes will run with slight modifications; and some local routes will not operate. Review the MVTA Snow Reroute Brochure or check the MVTA website at www.mvta.com for more information.
- Wait on main plowed roads – buses will not pull into unplowed park and ride lots. Be prepared to take buses scheduled to leave at earlier times, or buses from other locations. Additional service may be offered in the event of early work closings. Dress for the weather – buses may be behind schedule.

472

EXPRESS ROUTE

Monday-Friday

Effective: 11/17/2018

Schedule subject to change.
Visit www.mvta.com for updates.



Serving:

- Downtown Minneapolis
- Eagan
 - Blackhawk Park & Ride
 - Cedar Grove Transit Station



Downtown Minneapolis



Bus Route
Bus will stop at any safe location along this route.

Non-stop Bus Route
Bus does not make stops on this portion of the route.

TimePoint
Refer to timetables to see when buses will be at these points. Buses will stop between these points.

Major Connection Points
Multiple routes serve these locations.

Park & Ride lot - park for free while you commute.

Bike Lockers - safely store your bike while you commute.

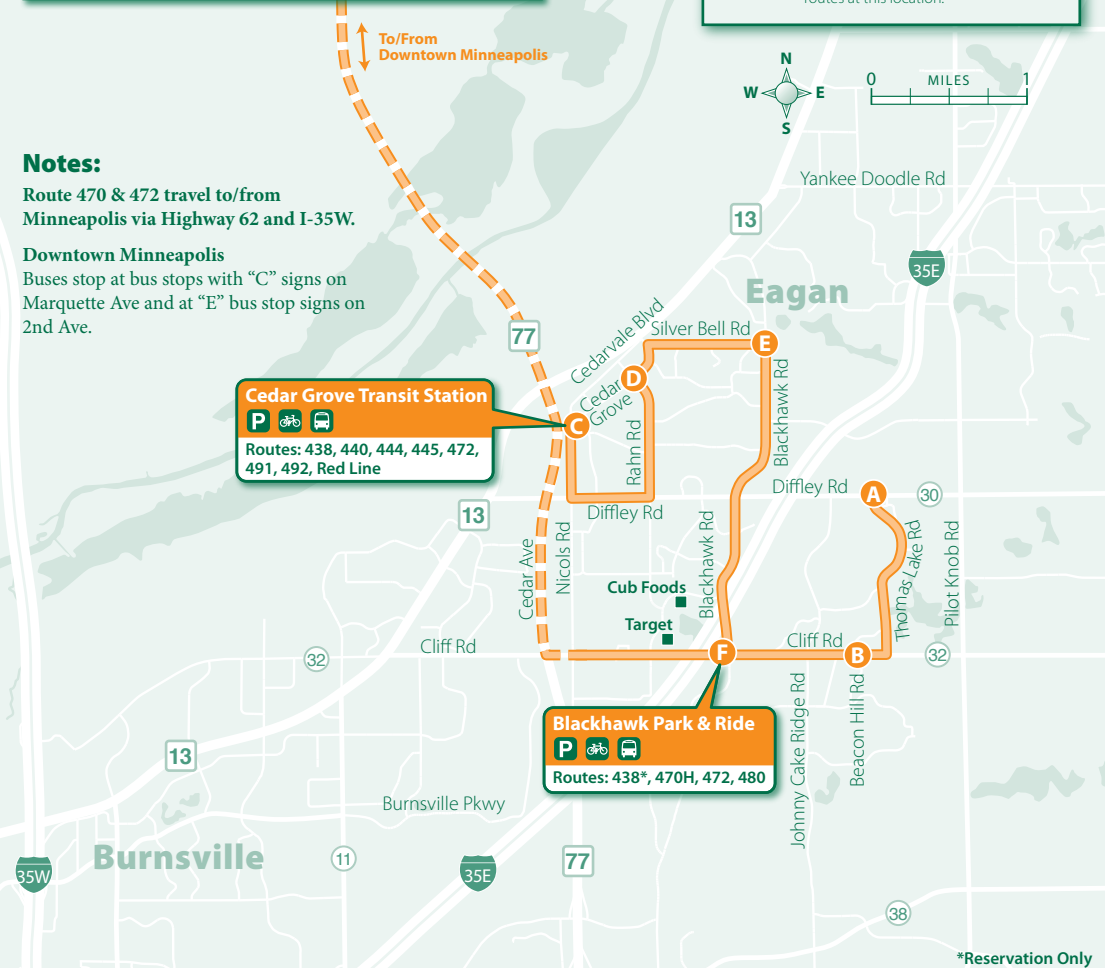
Bus Service - connect with other bus routes at this location.

Notes:

Route 470 & 472 travel to/from Minneapolis via Highway 62 and I-35W.

Downtown Minneapolis

Buses stop at bus stops with "C" signs on Marquette Ave and at "E" bus stop signs on 2nd Ave.



472 Monday – Friday NORTHBOUND

Route Number & Letter	Trip Notes	from Eagan to Downtown Minneapolis										
		Eagan					Downtown Minneapolis					
		Diffley Rd & Thomas Lake Rd	Cliff Rd & Beacon Hill Rd	Cedar Grove Transit Station	Rahn Rd & Cedar Grove Pkwy	Silver Bell & Blackhawk Rd	Blackhawk Park & Ride	Arrive	Depart	2nd Ave & 10th St	2nd Ave & 2nd St	
		A	B	C	D	E	F		H	J		
AM 472							5:46	6:15	6:21			
472				5:54	5:59	6:03	6:09	6:12	6:42	6:49		
472		6:19	6:23				6:29	6:32	7:04	7:11		
472		6:48	6:52	6:23	6:28	6:32	6:38	6:41	7:13	7:20		
472				6:56	7:01	7:05	7:11	7:14	7:46	7:53		
472								7:36	8:08	8:15		
472				7:22	7:27	7:31	7:37	7:40	8:12	8:19		
472								8:15	8:47	8:54		

Shaded trips indicate rush-hour fares

472 Monday – Friday SOUTHBOUND

Route Number & Letter	Trip Notes	from Downtown Minneapolis to Eagan									
		Downtown Minneapolis				Eagan					
		Gateway Ramp	Marquette Ave & 3rd St	12th St & 2nd Ave	Blackhawk Park & Ride	Cliff Rd & Beacon Hill Rd	Diffley Rd & Thomas Lake Rd	Silver Bell & Blackhawk Rd	Rahn Rd & Cedar Grove Pkwy	Cedar Grove Transit Station	
		K	I	G	F	B	A	E	D	C	
PM 472		2:04	2:09	2:16	2:43						
472W		3:07	3:12	3:20	3:48			3:57	4:01	4:06	
472W		3:50	3:55	4:03	4:31			4:40	4:44	4:49	
472C		4:27	4:32	4:42	5:11	5:16	5:20				
472W		4:40	4:45	4:55	5:24			5:33	5:37	5:42	
472C		4:59	5:04	5:14	5:43	5:48	5:52				
472W		5:06	5:11	5:21	5:50			5:59	6:03	6:08	
472W		5:38	5:43	5:51	6:19			6:28	6:32	6:37	

Shaded trips indicate rush-hour fares

Notes: Additional service from downtown Minneapolis to Blackhawk Park & Ride available on Route 470H, departing Gateway Ramp at 3:30 and 6:20 pm.

Park & Ride Lots

Eagan

Blackhawk Park & Ride
Cliff Road & Blackhawk Road, adjacent to I-35E, northwest corner of intersection
Routes: 438 (reservation only), 470H, 472, 472C, 472W, 480

Cedar Grove Transit Station
Nicols Rd & Cedar Grove Pkwy
Routes: 438, 440, 444, 445, 472, 475, 491, 492, Red Line

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How to Ride

Call an MVTA Customer Service representative at 952-882-7500 for help planning your trip, visit www.mvta.com to find route schedules, maps and other information, or use the online trip planner.



- 1) Arrive at your stop or station 7-10 minutes early.
- 2) Most of the suburban MVTA service area does not have designated stops – meaning riders standing in a safe location should wave to signal the driver as the bus approaches.
- 3) Designated stop routes have stop locations listed in the schedule. Consult the schedule for stop information or contact MVTA Customer Service.
- 4) Pay the full fare when boarding the bus (pay when exiting southbound express buses). Drivers do not have access to the fareboxes, nor do they carry change. The farebox takes both bills and coins, but does not make change. Passes are not available for purchase on the bus. When paying in cash, ask the driver for a transfer if you'll be transferring to another bus. See Transit Fares and Passes for more information on transfers. To pay with a Go-To Card, simply touch the card to the blue device near the farebox.
- 5) Allow seniors or those with disabilities to sit in the seats closest to the driver.
- 6) While on the bus, be respectful of other riders and stay seated while the bus is in motion. No smoking or eating is allowed on the bus. The MVTA does allow drinks on buses, as long as the drinks are covered. Trash should be removed when you exit the bus. If talking on a cell phone, please use a quiet voice and keep your conversation as short as possible.
- 7) In order to exit the bus at the appropriate location, listen for the driver to announce major intersections and points where the bus connects with other routes. To signal the driver to stop, pull the cord near the window or politely notify the driver in advance of the stop. If you are unsure of where to get off, speak with the driver when boarding and he/she will assist you in exiting as close as possible to your preferred destination.