

Transit Fares and Passes

Cash Fares

	Non-Rush Hours	Rush Hours
Adults		
Local Fare	\$2.00	\$2.50
Express Fare	\$2.50	\$3.25
Seniors (65+), and Youth (6-12)		
Local Fare	\$1.00	\$2.50
Express Fare	\$1.00	\$3.25

Persons with Disabilities (must be pre-qualified)

Children age 5 and under ride free (limit 3 per paid fare)

Rush hours:
Generally, rush hour trips are between 6 a.m.-9 a.m. and 3 p.m.-6:30 p.m. Monday through Friday. Times shaded on the schedule are rush hour fares.

Disabled Veterans ride free at all times. An ID issued by the U.S. Department of Veterans Affairs showing "Service Connected" or "SC" must be shown to the driver.

Pay the full fare when boarding the bus (pay when exiting southbound express buses). Please have exact fare ready. Dollar bills are accepted, but drivers cannot make change.

Transfers

Transfers allow you to ride intersecting routes and are good for a 2½ hour period of travel in any direction; ask your driver for a transfer when paying your fare in cash. Transfers are built into Go-To Cards.



Burnsville Transit Station
100 East Highway 13
Burnsville, Minnesota 55337

How to Ride

Call an MVTA Customer Service representative at 952-882-7500 for help planning your trip, visit www.mvta.com to find route schedules, maps and other information, or use the online trip planner.



- 1) Arrive at your stop or station 7-10 minutes early.
- 2) Most of the suburban MVTA service area does not have designated stops – meaning riders standing in a safe location should wave to signal the driver as the bus approaches.
- 3) Designated stop routes have stop locations listed in the schedule. Consult the schedule for stop information or contact MVTA Customer Service.
- 4) Pay the full fare when boarding the bus (pay when exiting southbound express buses). Drivers do not have access to the fareboxes, nor do they carry change. The farebox takes both bills and coins, but does not make change. Passes are not available for purchase on the bus. When paying in cash, ask the driver for a transfer if you'll be transferring to another bus. See Transit Fares and Passes for more information on transfers. To pay with a Go-To Card, simply touch the card to the blue device near the farebox.
- 5) Allow seniors or those with disabilities to sit in the seats closest to the driver.
- 6) While on the bus, be respectful of other riders and stay seated while the bus is in motion. No smoking or eating is allowed on the bus. The MVTA does allow drinks on buses, as long as the drinks are covered. Trash should be removed when you exit the bus. If talking on a cell phone, please use a quiet voice and keep your conversation as short as possible.
- 7) In order to exit the bus at the appropriate location, listen for the driver to announce major intersections and points where the bus connects with other routes. To signal the driver to stop, pull the cord near the window or politely notify the driver in advance of the stop. If you are unsure of where to get off, speak with the driver when boarding and he/she will assist you in exiting as close as possible to your preferred destination.

General Information

Holiday Service

MVTA often operates with a reduced schedule on holidays and holiday weeks. For holiday schedule information, go to www.mvta.com or contact Customer Service at 952-882-7500.



Bicycle Information



All MVTA buses have free bike racks to carry two bicycles while customers ride the bus. A brochure describing use of the racks is available on buses or at www.mvta.com.

Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Cedar Grove, Eagan, Rosemount and 157th Street Transit Stations, and the Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots. Call 952-882-7500 for more information.

Connections

Customers should always alert the driver of their desire to connect. A minimum connection time of 7 to 10 minutes is suggested.



Accessibility

All MVTA buses are accessible, either with kneeling buses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp or to have the bus "kneel," if necessary.



Language Translation

Bus information is available in multiple languages from the Minnesota Valley Transit Authority on both desktop and mobile platforms.



On desktop, a language translator is located on the top right of the main page at www.mvta.com. On mobile, there is a "select language" pull down menu on the top right. MVTA bus route information can be translated into more than 100 languages. For more assistance from MVTA customer representatives, call 952-882-7500.

Contact Us

Phone Numbers

952-882-7500 MVTA Customer Service



MVTA Customer Service representatives can answer your questions about routes, schedules and fares; mail you schedules; and provide information about regional transit services.

952-882-6000 Flex Route reservation line

612-373-3333 Regional Transit Information Center

612-341-4287 TransitLine
(24-hour automated departure times)

952-882-7500 Lost & Found

711 TTY - MN Relay Service for hearing impaired

Website www.mvta.com

Route maps and schedules, fare information, holiday service information, news and more.

e-mail mvta@mvta.com

twitter #mvta

facebook Minnesota Valley Transit Authority

Severe Weather



- Check www.mvta.com or call the MVTA office at 952-882-7500 regarding service during severe weather.

- Listen to WCCO radio (830 AM) for information regarding MVTA routes.

- If a "Snow Emergency with Reroutes" is declared, express routes will run from major park and ride lots only; most local routes will run with slight modifications; and some local routes will not operate. Review the MVTA Snow Reroute Brochure or check the MVTA website at www.mvta.com for more information.

- Wait on main plowed roads – buses will not pull into unplowed park and ride lots. Be prepared to take buses scheduled to leave at earlier times, or buses from other locations. Additional service may be offered in the event of early work closings. Dress for the weather – buses may be behind schedule.

497 499

Effective: 11/17/2018

Schedule subject to change.
Visit www.mvta.com for updates.

LOCAL
ROUTE

Monday-Friday



Route 497 Serving:

Shakopee

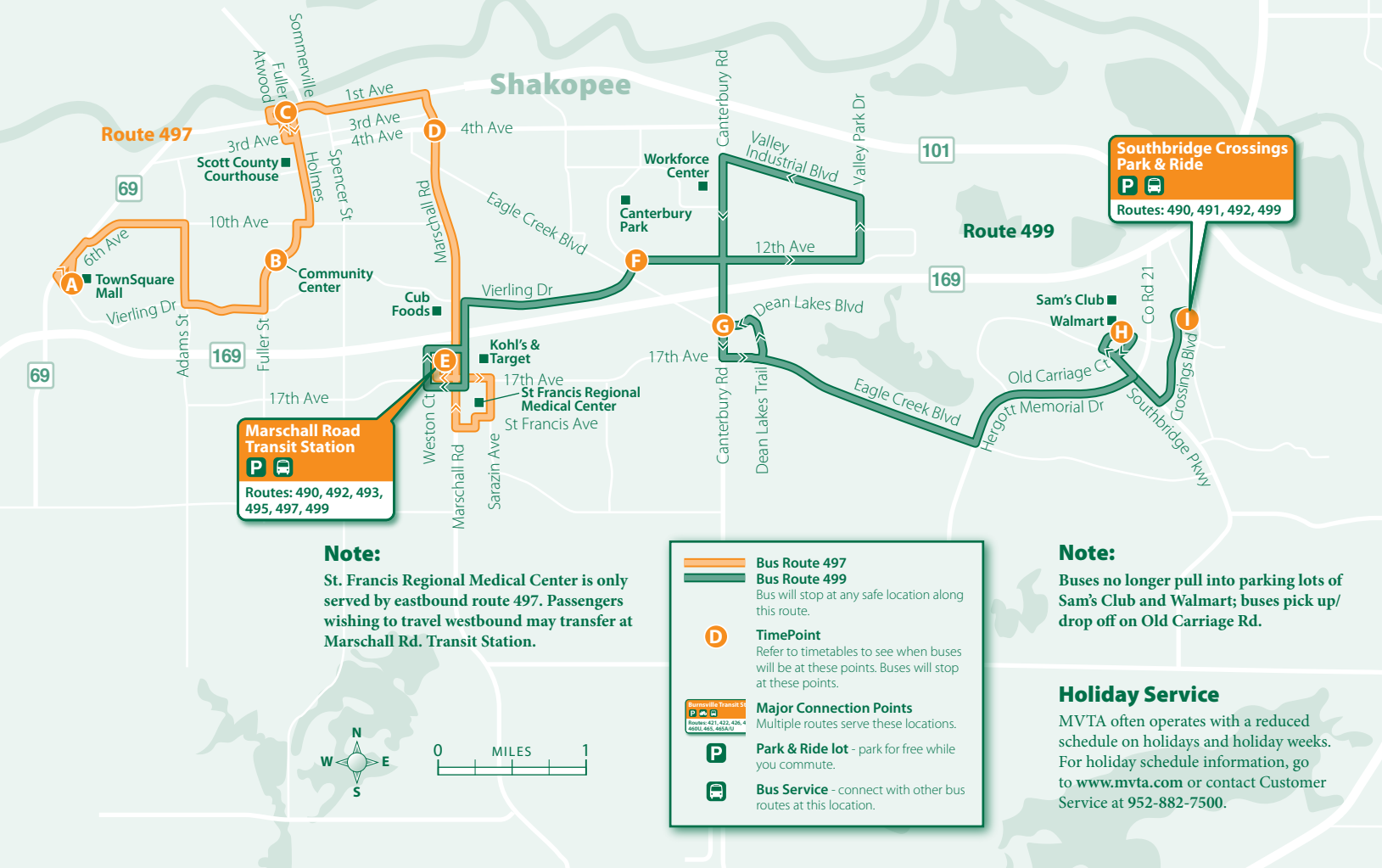
- Marschall Road Transit Station
- St. Francis Regional Medical Center
- Downtown Shakopee
- Scott County Courthouse
- Community Center
- Town Square Mall

Route 499 Serving:

Shakopee

- Marschall Road Transit Station
- Workforce Center
- Sam's Club
- Walmart
- Southbridge Crossings Park & Ride





Reading a Schedule

- Find the timetable for the correct day of week and direction of travel.
- Find the locations (TimePoints) nearest your starting point and destination. Remember that you may get on and off the bus at transit stops between the TimePoints. The TimePoint letters (A-I) provide a reference to the locations on the map.
- Read down from the TimePoints to see times when buses serve those locations.
- Read the times across from left to right to see when the bus will reach other locations. Each row of times from left to right represents a single bus trip.
- Refer to Route Number and Letter to ensure you catch the correct bus, and look for important notes listed in Trip Notes or next to any time.

465 Monday - Friday
from U of M and Downtown Minne

Route Number & Letter	Trip Notes	U of M	Wiley Hall	Gateway Ramp	Downtown Minneapolis	Marquette & 4th St	I-35W & Lake St
465 T					6:09	6:15	6:27
465 T					7:09	7:15	7:27
465 T					7:41	7:47	7:59
465 T		8:05	8:11	8:15	8:21	8:27	8:33
465 T		9:05	9:11	9:15	9:21	9:27	9:33
465 T		10:05	10:11	10:15	10:21	10:27	10:33

Park & Ride Lots

- Shakopee**
- Marshall Road Transit Station**
Weston Ct north of 17th Ave E
Routes: 490, 492, 493, 495, 497, 499
 - Southbridge Crossings Park & Ride**
Crossings Blvd north of Hansen Ave
Routes: 490, 491, 492, 499

497 M-F WEST

		Shakopee				
		Marshall Road Transit Station	Marshall Rd & 4th Ave	Fuller St & 1st Ave	Shakopee Community Center	Town Square Mall
		E	D	C	B	A
AM	497	5:40	5:45	5:50	5:54	6:00
	497	6:40	6:45	6:50	6:54	7:00
	497	7:40	7:45	7:50	7:54	8:00
	497	8:40	8:45	8:50	8:54	9:00
	497	9:40	9:45	9:50	9:54	10:00
PM	497	10:40	10:45	10:50	10:54	11:00
	497	11:40	11:45	11:50	11:54	12:00
	497	12:40	12:45	12:50	12:54	1:00
	497	1:40	1:45	1:50	1:54	2:00
	497	2:40	2:45	2:50	2:54	3:00
497	3:40	3:45	3:50	3:54	4:00	
497	4:40	4:45	4:50	4:54	5:00	
497	5:40	5:45	5:50	5:54	6:00	
497	6:40	6:45	6:50	6:54	7:00	
497	7:40	7:45	7:50	7:54	8:00	
497	8:40	8:45	8:50	8:54	9:00	

Shaded trips indicate rush-hour fares

497 M-F EAST

		Shakopee				
		Town Square Mall	Shakopee Community Center	Fuller St & 1st Ave	Marshall Rd & 4th Ave	Marshall Road Transit Station
		A	B	C	D	E
AM	497	5:01	5:07	5:12	5:16	5:27
	497	6:01	6:07	6:12	6:16	6:27
	497	7:01	7:07	7:12	7:16	7:27
	497	8:01	8:07	8:12	8:16	8:27
	497	9:01	9:07	9:12	9:16	9:27
PM	497	10:01	10:07	10:12	10:16	10:27
	497	11:01	11:07	11:12	11:16	11:27
	497	12:01	12:07	12:12	12:16	12:27
	497	1:01	1:07	1:12	1:16	1:27
	497	2:01	2:07	2:12	2:16	2:27
497	3:01	3:07	3:12	3:16	3:27	
497	4:01	4:07	4:12	4:16	4:27	
497	5:01	5:07	5:12	5:16	5:27	
497	6:01	6:07	6:12	6:16	6:27	
497	7:01	7:07	7:12	7:16	7:27	
497	8:01	8:07	8:12	8:16	8:27	
497	9:01	9:07	9:12	9:16	9:27	

499 M-F EAST

		Shakopee				
		Marshall Road Transit Station	Vierling Dr & 12th Ave	Dean Lakes Blvd & Canterbury	Walmart Old Carriage Rd	Southbridge Crossing Park & Ride
		E	F	G	H	I
AM	499	5:40	5:46	5:55	6:02	6:07
	499	6:40	6:46	6:55	7:02	7:07
	499	7:40	7:46	7:55	8:02	8:07
	499	8:40	8:46	8:55	9:02	
	499	9:40	9:46	9:55	10:02	
PM	499	10:40	10:46	10:55	11:02	
	499	11:40	11:46	11:55	12:02	
	499	12:40	12:46	12:55	1:02	1:07
	499	1:40	1:46	1:55	2:02	
	499	2:40	2:46	2:55	3:02	
499	3:40	3:46	3:55	4:02	4:07	
499	4:40	4:46	4:55	5:02	5:07	
499	5:40	5:46	5:55	6:02	6:07	
499	6:40	6:46	6:55	7:02	7:07	
499	7:40	7:46	7:55	8:02		
499	8:40	8:46	8:55	9:02		

Shaded trips indicate rush-hour fares

499 M-F WEST

		Shakopee				
		Walmart Old Carriage Rd	Southbridge Crossing Park & Ride	Dean Lakes Blvd & Canterbury	Vierling Dr & 12th Ave	Marshall Road Transit Station
		H	I	G	F	E
AM	499		6:11	6:18	6:27	6:32
	499		7:11	7:18	7:27	7:32
	499		8:11	8:18	8:27	8:32
	499		9:06	9:13	9:22	9:27
	499		10:06	10:13	10:22	10:27
PM	499		11:06	11:13	11:22	11:27
	499		12:06	12:13	12:22	12:27
	499		1:11	1:18	1:27	1:32
	499		2:06	2:13	2:22	2:27
	499		3:06	3:13	3:22	3:27
499			4:11	4:18	4:27	4:32
499			5:11	5:18	5:27	5:32
499			6:11	6:18	6:27	6:32
499			7:11	7:18	7:27	7:32
499			8:06	8:13	8:22	8:27
499			9:06	9:13	9:22	9:27