

Overview of Metro Transit's Bus Stop Improvements Program and the Ladders of Opportunity Grant

The Ladders of Opportunity program combines a \$3.26 million grant from the Federal Transit Administration with State and local funding to invest in bus stop improvements.

Transportation Accessibility Advisory Committee

March 4, 2015



Program Goals

- Create quality waiting facilities at bus stops to enhance access to employment, education and services.
- Focus improvements to serve communities of color and low income people.
- Engage communities on questions of regional transit equity and how Metro Transit prioritizes investments at bus stops.



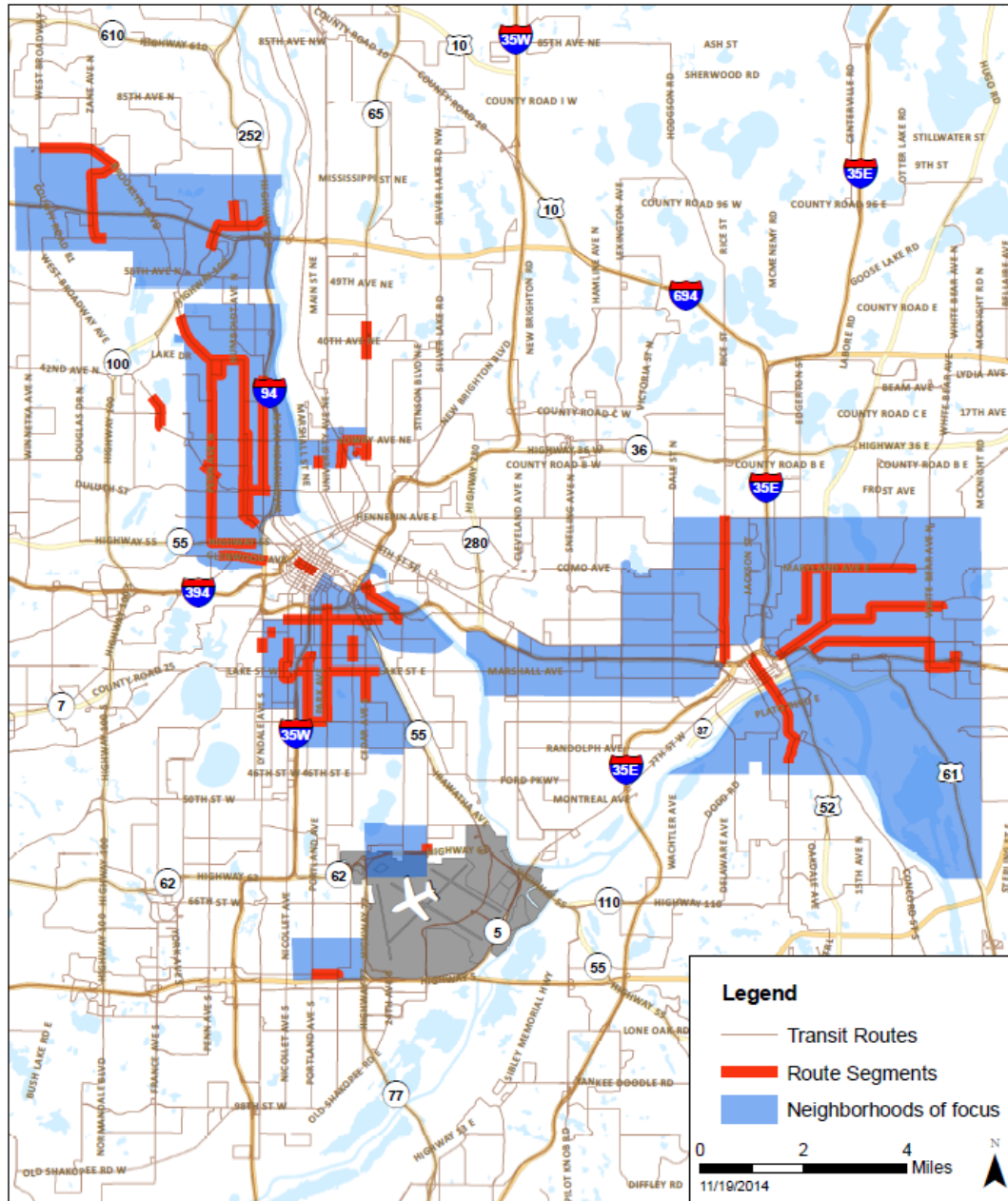
Scope of Bus Stop Improvements

- 150 Shelters at NEW Locations
- Enhance 75 Existing Shelters
- Shelters to include:
 - Improved transit information
 - Light wherever possible
 - Heat in some cases
- Pedestrian access improvements in some locations
- Improved transit information at stand-alone bus stops (no shelter)



Areas considered for Ladders of Opportunity program

- Improvements are focused to serve communities of color and lower income neighborhoods
- High ridership bus stops are considered for shelter improvements



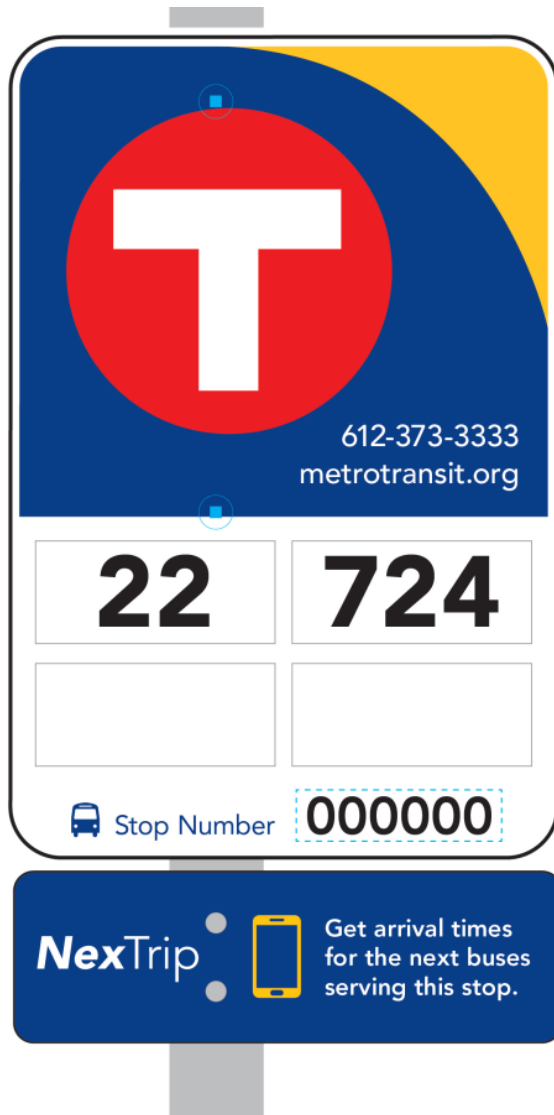
Information at Bus Stops



*Guidelines for Transit Information at Bus Stops –
system-wide standards*

Pilot test new signage in North Minneapolis and Brooklyn Park starting Spring 2015

Tier 1: Low Boarding, Stand-alone Stops



- Additional Information:
 - Phone + Website
 - Routes serving the stop
 - Stop Number
 - NexTrip** instructions

Tier 2: Higher Boarding, Stand-alone Stops



22

Frequent Local

to south Minneapolis via downtown Minneapolis

	BUS FREQUENCY <small>Approximate times between buses.</small>				
	Early morning	Rush hours 6-9 am	Midday	Rush hours 3-6:30pm	Evening
Weekdays	30 min.	11-15 min.	20 min.	11-15 min.	20-30 min.
Saturdays	20 min.				
Sundays & Holidays	30 min.				

- Additional Information:
 - Phone + Website
 - Stop Number
 - NexTrip instructions
 - Route Info.**
 - Destination
 - Frequency
 - Maps

Tier 3: Customer Waiting Shelters

- New bus stop sign and route numbers

- Within the shelter:

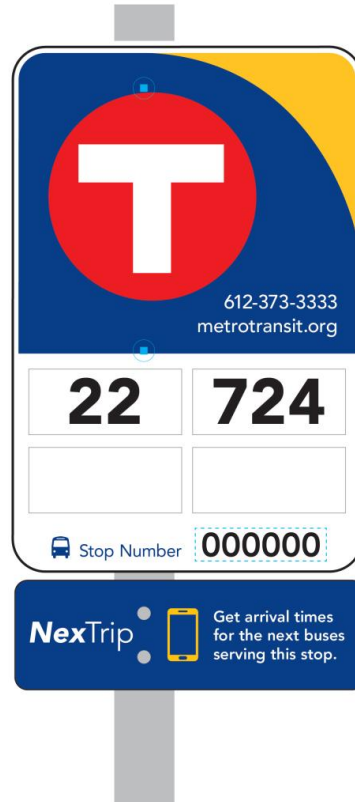
Route descriptions

Maps

NexTrip Instructions

Route Schedules

Fare Information



NexTrip

THIS IS STOP NUMBER:

000000

Get arrival times for the next buses serving this stop.

- TEXT text@000000
- WSP wsp@metrotransit.org
- CALL 612-373-3333
- SCAN

Standard Fare	Reduced Fare	Transfer	Next Stop
Local Bus & Light Rail	\$1.75	\$1.00	2.00
Express Bus	\$2.00	\$1.00	
Commuter Rail	\$3.00	\$1.50	
Suburban Fare			
Local Bus	\$2.00	\$1.00	
Express Bus	\$2.50	\$1.25	
Commuter Rail	\$3.50	\$1.75	

? TRANSIT INFORMATION

Stop Number: **440928** | You are at 7th St. and 4th Ave. S

22 Northbound to Minneapolis

Monday - Friday (not for these routes)

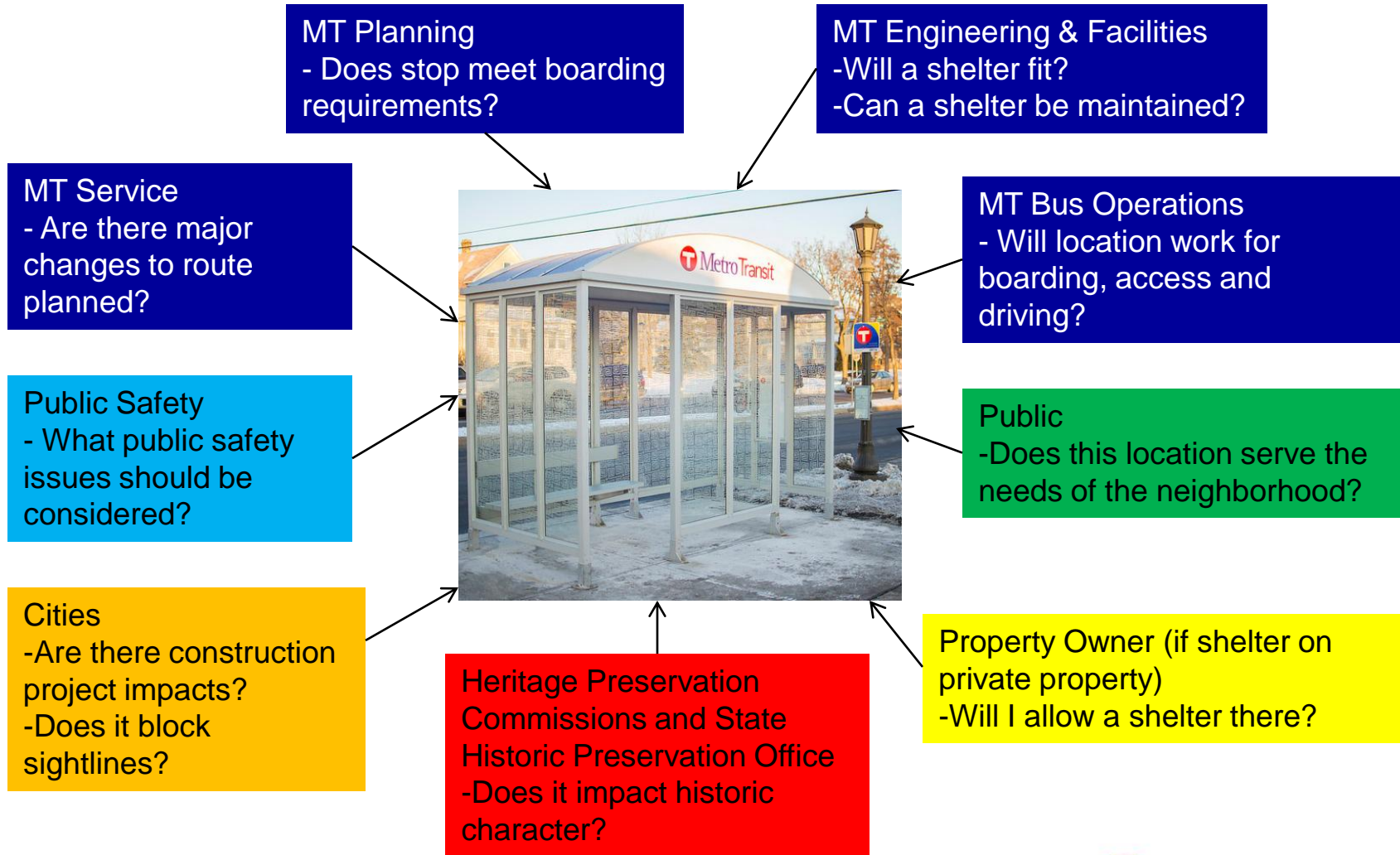
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Improved Pedestrian Access

- Install ADA compliant ramps/curb cutouts, improved pedestrian signage, crosswalks
 - Coordinating with Cities, Counties, MnDOT for partnered improvements
- Improve bus stops with ADA compliant pads
 - High-volume limited mobility boardings
- Small shelter design for site-constrained sites
 - UofM School of Architecture Design Studio
 - Conceptual design nearing completion, moving into full design
 - Installations in 2016



Bus Stop Improvement Inputs



2014 – 2016 Project Schedule

Task	2014			2015												2016												
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	
Government Approvals							◆								◆													
Site Assessment & Design						▲																						
Community Engagement																												
Easements																												
Shelter Delivery																												
Install Shelters & Enhancements																												

- ◆ Release of funds
- ▲ Milestones for design and shelter delivery



Thank You

www.metrotransit.org/ladders-of-opportunity