



Better Bus Stops Survey



Thank you!

Thank you for participating in Metro Transit's [Better Bus Stops Survey](#). Your participation is valued and your responses will be completely anonymous. **The goal of the survey is to better understand those features people find important at bus stops, and where people think waiting shelters are most important.**



The Survey can be found here: metrotransit.org/bus-stop-survey

How will this information be used?

Metro Transit is committed to providing customers a safe, secure and comfortable experience. As part of this commitment, waiting shelters are provided at high-boarding locations where conditions allow. Metro Transit is working with community-based organizations to solicit feedback on its shelter placement policies and guidelines and other bus stop improvement issues. The Better Bus Stops Survey is one tool Metro Transit is using to gather feedback. This feedback will influence how Metro Transit prioritizes bus stops for shelters, heated shelters and other bus stop improvements in the future.

The survey includes questions about participant demographics to help us understanding if, as a group, those participating in the survey are similar to transit riders. For example, 50% of all transit riders are under the age of 35, and 44% are people of color. This information can also help us in understanding the priorities of different groups of people, such as youth or seniors. Your responses to these questions are anonymous and voluntary.

Ladders of Opportunity and the Better Bus Stops Program

Better Bus Stops is a program focusing on bus stop improvements and waiting shelters in priority areas. In late 2014, Metro Transit received a \$3.26 million Ladders of Opportunity grant from the Federal Transit Administration to invest in bus stop improvements that enhance access to employment and educational opportunities.

More information

For more information visit metrotransit.org/better-bus-stops or e-mail busstops@metrotransit.org. Metro Transit will publish survey results at the survey's conclusion.