



Metro Transit is updating its shelter placement guidelines.

Because Metro Transit cannot place shelters at each of its 12,000 bus stops, guidelines are used to prioritize where shelters are located. A draft of updated guidelines is available at metrotransit.org/shelter-guidelines.

Summary – updated shelter placement guidelines

The number of transit customer boardings and if a bus stop serves priority locations are factors used to consider where to place shelters. Priority locations for transit shelters are where fewer people own cars, where transit customers may especially benefit from a shelter – such as near housing for people with disabilities or healthcare clinics, or at major transit transfer points.

Shelter improvement or change	Criteria
Consider adding a shelter - highest priority	100+ daily boardings and priority location
Consider adding a shelter - high priority	100+ daily boardings
Consider adding a shelter - medium priority	30+ daily boardings and priority location
Consider adding a shelter - lower priority	30+ daily boardings
Consider replacing a shelter	At least 15 daily boardings
Consider removing a shelter	Fewer than 15 daily boardings
Consider adding light to shelter	Prioritized based on boardings from sunset to sunrise, personal security concerns, and site factors
Consider adding heat to shelter	100+ daily boardings

Once a bus stop is identified as a priority for a shelter, site factors such as available space, slope, and obstructions determine if a shelter can be located at a bus stop.

Why is Metro Transit updating the shelter placement guidelines?

Metro Transit is updating its shelter placement guidelines as part of the agency's commitment to equity and to ensure that the guidelines reflect transit customer and community priorities. The update to the guidelines discontinues the practice of using two different boardings criteria for suburbs and the central cities.

Community Engagement

In 2016 and 2017, Metro Transit worked with several community organizations to gather input from customers and the broader public to better understand where people think shelters are most important and what features are important at bus stops. This feedback helped shape the updates to shelter placement guidelines.

Questions or Comments?

Please provide feedback, comments or questions about the updated guidelines to:

Berry Farrington, Project Manager at 612-349-7378 or berry.farrington@metrotransit.org

Feedback will be used to finalize the guidelines.