

# BETTER STOPS

## Ladders of Opportunity Grant and the Better Bus Stops Program

### Our commitment

Metro Transit is committed to providing customers a safe, secure and comfortable experience. As part of this commitment, waiting shelters are provided at high-boarding areas where conditions allow.



### Investing in equity

In late 2014, Metro Transit received a \$3.26 million Ladders of Opportunity grant from the Federal Transit Administration to invest in bus stop improvements that enhance access to employment and educational opportunities. The grant, along with other available money, funds the Better Bus Stops program.

As part of the agency's work to advance the Equity Outcome from Thrive MSP 2040, the region's policy plan, the program focuses on neighborhoods with areas of concentrated poverty where more than half of the residents are people of color. Bus stops with high ridership are considered for improvements in portions of Minneapolis, St. Paul, Brooklyn Center, Brooklyn Park, and Richfield.

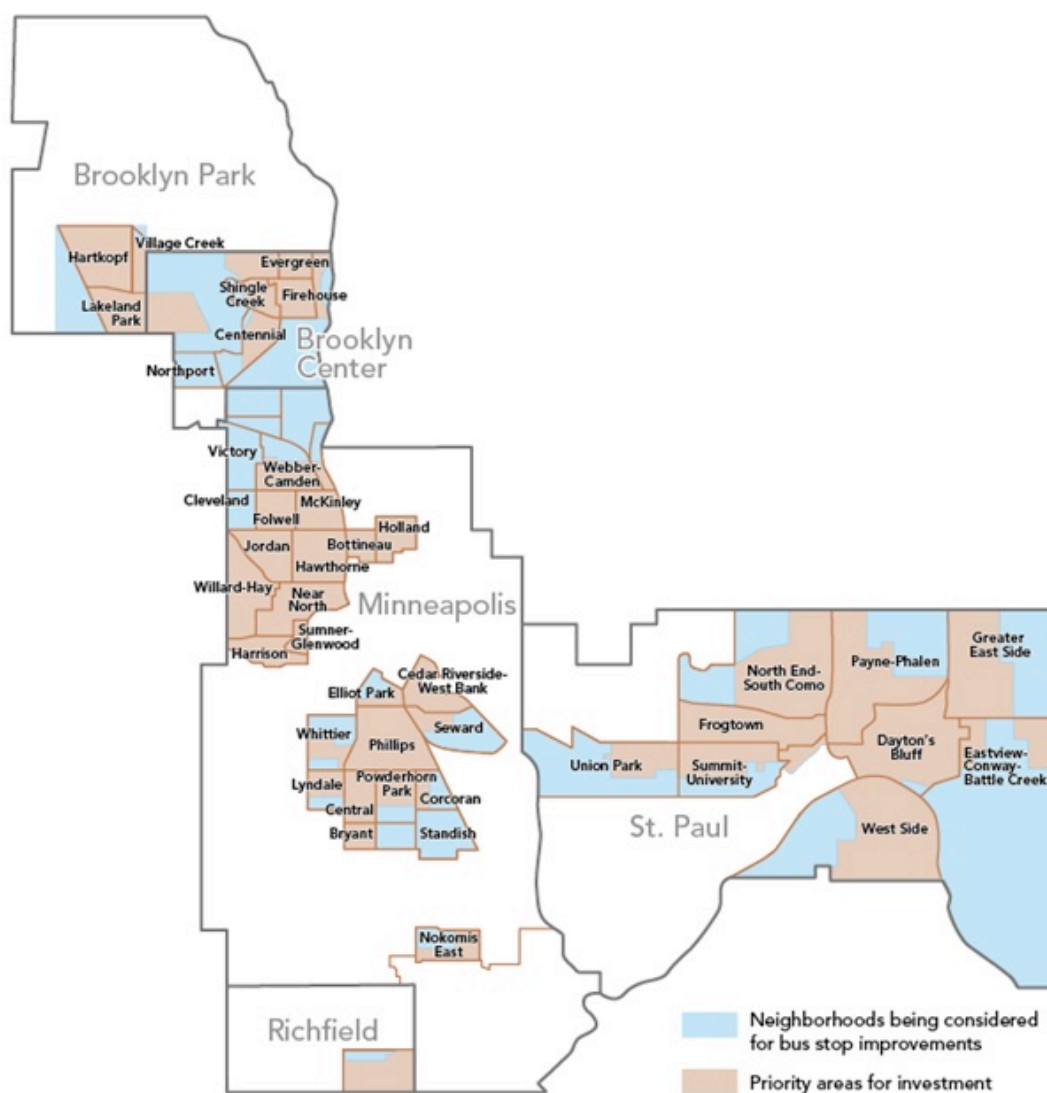
Metro Transit began evaluating sites where new shelters could be installed in late 2014. Shelters will be located based on customer boardings, site conditions and other criteria. Up to 150 new shelters may be installed and 75 existing shelters improved in the program's focus areas.

New and replacement shelters will have light where possible and, in some cases, on-demand heat. Pedestrian improvements will be made at some locations. Enhanced transit information, including route numbers, maps and frequency charts, will also be incorporated. Metro Transit is coordinating closely with Transit Police to identify locations where improved lighting, shelter orientation, or a modified shelter design or construction may enhance customer safety.

## Community Engagement

Metro Transit will work with community-based organizations to solicit community feedback on its shelter placement policies and guidelines and other bus stop improvement-related issues. Feedback will inform possible policy improvements.

## Program focus area



## More information

For more information, visit [metrotransit.org/better-bus-stops](http://metrotransit.org/better-bus-stops) or e-mail [busstops@metrotransit.org](mailto:busstops@metrotransit.org).