



METRO TRANSIT FACTS

THROUGH DEC. 31, 2020



OUR PEOPLE

We at Metro Transit deliver environmentally sustainable transportation choices that link people, jobs and community conveniently, consistently and safely.



3,054
TOTAL EMPLOYEES

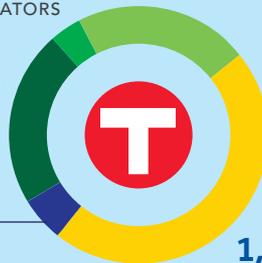


METRO TRANSIT POLICE
113 FULL-TIME OFFICERS
44 PART-TIME OFFICERS
12 COMMAND STAFF
3 COMMUNITY SERVICE OFFICERS

123
LIGHT RAIL OPERATORS

692
MECHANICS, CLEANERS & OTHER BUS/RAIL POSITIONS

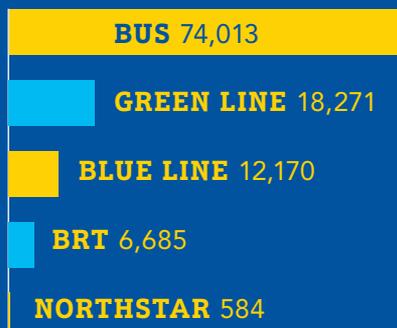
764
CLERICAL/ADMIN. STAFF



1,303
BUS OPERATORS

35.9 million RIDES

111,723
AVERAGE WEEKDAY RIDERSHIP



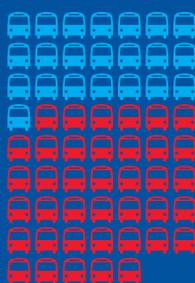
125 ROUTES

48
URBAN LOCAL



1,915,064 TOTAL VEHICLE HOURS OF SERVICE

61*
EXPRESS



10 SUBURBAN LOCAL



3 BUS RAPID TRANSIT



2 LIGHT RAIL



1 COMMUTER RAIL



= Temporarily suspended as of 12/31/20 due to the COVID-19 pandemic
 * Includes Maple Grove Transit routes operated by Metro Transit

OUR CUSTOMERS

IN 2020, NEIGHBORHOODS WITH +50% RENTERS SAW RIDERSHIP DECLINE 10% LESS THAN OTHER NEIGHBORHOODS*

IN 2020, NEIGHBORHOODS WHERE +10% DO NOT OWN A VEHICLE SAW RIDERSHIP DECLINE 10% LESS THAN OTHER NEIGHBORHOODS*

51%
AGES 18-34*

AGES 18-34*

70%

TRIPS ARE FOR SOMETHING OTHER THAN A PEAK COMMUTE*

41%

MAKE LESS THAN \$35K ANNUAL HOUSEHOLD INCOME*

45%

BLACK, INDIGENOUS, PEOPLE OF COLOR*

^ 2020 BOARDING DATA
 * SOURCE: 2016 TRAVEL BEHAVIOR INVENTORY

Our fleet



523 40-FOOT DIESEL BUSES



114 HYBRID-ELECTRIC BUSES



6 COMMUTER RAIL LOCOMOTIVES



179 60-FOOT ARTICULATED BUSES



18 COMMUTER RAIL CARS



65 COACH BUSES



27 BOMBARDIER LIGHT RAIL VEHICLES



8 ELECTRIC BUSES



64 SIEMENS LIGHT RAIL VEHICLES

COVID-19

In response to the COVID-19 pandemic, Metro Transit limited the number of customers allowed on board at a time, added service to the busiest routes and ensured staff had access to COVID-19 testing and leave. Considerable efforts were also made to disinfect vehicles and safeguard employees and riders.

215,851

TIMES BUSES WERE FULLY SANITIZED

515,300

PAIRS OF NITRILE GLOVES

782,810

DISINFECTANT WIPES USED

428,000

MASKS DISTRIBUTED

47,046

GALLONS OF DISINFECTING FLUID USED

150

PROTECTIVE DESKTOP BARRIERS

173,100

HAND SANITIZING WIPES USED

400

PROTECTIVE BUS BARRIERS

1,406

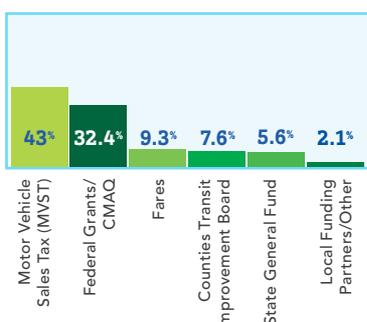
GALLONS OF HAND SANITIZING FLUID USED

1,239

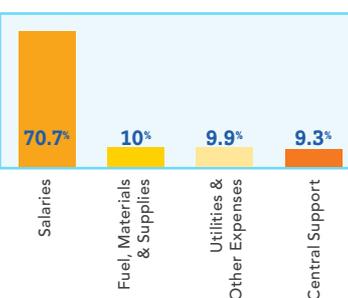
COVID-19 TESTS

OPERATING REVENUE & EXPENSES

\$451.9 million TOTAL REVENUE



\$473.4 million TOTAL EXPENSES*



*Includes a planned use of reserves

Facilities

TRANSIT CENTERS	24
BUS STOPS	11,638
BUS SHELTERS	860
BUS RAPID TRANSIT STATIONS	48
PARK & RIDES - BUS	63
PARK & RIDES SPACES - BUS	15,058
PARK & RIDE SPACES - BLUE LINE	2,569
PARK & RIDE SPACES - NORTHSTAR	3,033

93%
BLUE LINE ON-TIME PERFORMANCE

85%
GREEN LINE ON-TIME PERFORMANCE

88%
BUS ON-TIME PERFORMANCE

97%
NORTHSTAR ON-TIME PERFORMANCE

Avg. miles between service call

25,397
LRT

7,501
BUS

64,090
RAIL