Metro Transit Facts
Through Dec. 31, 2015

Engaging with Customers

83.7 million
Real-time departures requested via Nextrip (MetroTransit.org/Nextrip)

17,684
Real-time departures requested via text message

6.3 million
Trips planned at MetroTransit.org

1.2 million
Trips planned by phone (612-373-3333)

8,476
Rider alert subscribers

35,351
Facebook likes

19,991
Twitter followers

397
How to ride presentations

83,440
Customer relations contacts

100+
Outreach events

Our People

We at Metro Transit deliver environmentally sustainable transportation choices that link people, jobs and community conveniently, consistently and safely.

3,170
Total employees

Transit Police: keeping customers, employees and facilities safe

109
Full-time officers

89
Part-time officers

14
Admin. staff

8
Comm. serv. officers

Bus Stop Improvements

Metro Transit is committed to providing a safe, secure and comfortable experience at its bus stops, and to providing customers the information they need to plan trips in real-time. In 2015, Metro Transit installed 100 new and replacement waiting shelters, many with heat and light. In addition, 2,300 bus stop signs were replaced with a new design that includes route, map and Nextrip information. Bus stop improvements will continue in 2016 and beyond. Learn more at metrotransit.org/better-bus-stops.

Operating Revenue & Expenses

\[
\begin{align*}
\text{Total Revenue} & \quad 390 \text{ million} \\
\text{Total Expenses} & \quad 390 \text{ million}
\end{align*}
\]

<table>
<thead>
<tr>
<th>Income Source</th>
<th>Percentage</th>
</tr>
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<tbody>
<tr>
<td>Fares</td>
<td>54%</td>
</tr>
<tr>
<td>Motor vehicle sales tax (MN/VT)</td>
<td>4.8%</td>
</tr>
<tr>
<td>Federal grants/CMA</td>
<td>1.9%</td>
</tr>
<tr>
<td>State General Fund</td>
<td>2.7%</td>
</tr>
<tr>
<td>Local funding partners/other</td>
<td>4.2%</td>
</tr>
<tr>
<td>County transit improvement board</td>
<td>1.9%</td>
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<tr>
<td>P &amp; R</td>
<td>4.4%</td>
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</table>

<table>
<thead>
<tr>
<th>Expense Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries &amp; benefits</td>
<td>69.1%</td>
</tr>
<tr>
<td>Other expenses</td>
<td>10.4%</td>
</tr>
<tr>
<td>Central support</td>
<td>7.1%</td>
</tr>
<tr>
<td>Fuel, materials &amp; supplies</td>
<td>13.4%</td>
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</tbody>
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MetroTransit.org/facts
612-373-3333
@MetroTransitMN
@MetroTransitMN
Brian Lamb, General Manager

Serving the Minneapolis/St. Paul area
**AVERAGE WEEKDAY RIDERSHIP**

- **276,408** riders
- **62.1 million** (72% of total rides)
- **23.7 million** (28% of total rides)

**BUS**

- **536** 40-foot diesel buses
- **134** hybrid-electric buses
- **57** coach buses
- **180** 60-foot articulated buses

**METRO BLUE LINE AND GREEN LINE**

- **27** Bombardier light-rail vehicles
- **59** Siemens light-rail vehicles

**NORTHSTAR COMMUTER RAIL**

- **6** commuter rail locomotives
- **18** commuter rail cars

**RIDESHARE**

- **41,433** rides
- **5,658** monthly carpool participants
- **10,539** guaranteed ride home registrants

**BIKE**

- **200** bike lockers
- **1,331** bike parking spaces

**RATES**

- **85.8 million** rides
- **507 square miles**
- **132** routes

*Includes 837,335 rides provided on Maple Grove Transit routes operated by Metro Transit.*