



-2022-

**METRO TRANSIT
POLICE
DEPARTMENT**

**ANNUAL
REPORT**



Chief Grates

LETTER FROM CHIEF GRATES

As the interim Chief of the Metro Transit Police Department (MTPD), I welcome you to the 2022 Annual Report. There are many highlights of the department's activities over the last year to share with you.

We are a full-service law enforcement agency, operating 24 hours a day, seven days a week and provide police resources to Metro Transit's eight-county service area. The department was formed to serve and protect the millions of passengers who ride the system each year by responding to and investigating crimes related to Metropolitan Council-owned transit vehicles or occurring on Metro Transit property, including buses, light rail, commuter trains, facilities, and rights-of-way. We are committed to providing excellent police service for the employees and the communities in which we serve. Whether you are using transit to travel to work, school, home or simply visiting, we want your experience to be safe, fun, and reliable.

We take great pride in the fact that the department truly reflects the community it serves, over 40% of the staff represent people of color and protected classes. As an added resource, our officers also speak a multitude of different languages including Arabic, Somali, Spanish, and American Sign Language.

In 2022 the department celebrated its 29th year as a fully licensed and sworn law enforcement agency. From its humble beginnings as a small and predominantly part-time force, the department has expanded to include 108 full-time officers,

plus nearly 50 part-time sworn officers. In addition, the department maintains a staff of approximately 15 Community Service Officers who are in school to become full-time officers and serve transit employees and customers through both support and engagement. Finally, we are grateful for the 35+ civilian employees who keep the department running behind the scenes in roles such as records maintenance to evidence intake to technology support – and many others.

The past year saw a return to a more normal, post-pandemic operation. We spent the time focused on recruitment and hiring, training, and growing our partnerships with other law enforcement agencies, our employees, and community. Through events like Coffee with Cops and collaborations like the one with the Metropolitan Airport Commission, we have built lasting relationships to better serve you.

We are invested in the safety and security of all transit users and have fully engaged in Metro Transit's Safety and Security Action Plan, not only as law enforcement, but also in supporting roles with departments like Facilities and Engineering and Marketing. We know that creating the safest possible transit environment is the cornerstone of a successful system.

I welcome and encourage you all to continue to build upon our strong community and police partnership.

Sincerely,

Richard Grates

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A FEW HIGHLIGHTS FOR 2022: Including focused work on Equity and Inclusion:

- **Great Workplace Project**
- **Safety and Security Action Plan**
There was an Equity and Inclusion lens when opening this up to many. Most important everyone’s voice is being heard.
- **Coffee with Cops and Operators**
We planned and implemented nine of these events and they were extremely successful.
- **Native American High Priority Outreach**
We were present at meetings IE: Unsheltered/ Opioid Response, Metropolitan Urban Indian Directors Meetings, and subcommittee

meetings. We also attended all Indigenous Month Events, Cherish the Children Powwow, and Sunrise Ceremony.

- **Recruitment**
We were able to be at 6 recruitment events as there was not as many to attend. We are continuing to focus on our Diverse populations for our recruitment efforts.
- **21 Days of Peace**
This was extremely important when there is such a distrust of police. We were asked into the community to be on these meetings and to listen as well as have our voices heard. True Equity and Inclusion was at the forefront. We assisted with a couple events which helped in the community with reduction in crime as well as reducing crime on our buses and trains.

PATROL DIVISION

3 Captains | 6 Lieutenants | 21 Sergeants | 77 Full Time Officers

In 2022, officers handled 79,399 total calls for service. MTPD officers and investigators also handled a total of 9,820 cases.

Beginning in May of each year, MTPD deploys its Safe Zone details in downtown Minneapolis addressing transit concerns and working jointly with the City of Minneapolis and Hennepin County Sheriff's Office. Our Downtown beat has formed a great partnership with Minneapolis Police Department and businesses in the downtown district which helps them be creative in policing transit properties in the busiest area of Minneapolis.

Special events in 2022 had our officers working over 9,000 hours. MTPD officers are encouraged to be a part of the community and build partnerships with our transit communities, just to highlight a few: Cedar Riverside Somali Community meetings, South Lake Street Coalition meetings, All Nations Church community meetings, DT 100 and Court watch community meetings, Minneapolis Urban American community meetings, North Minneapolis/ West Broadway Coalition community meetings.



Captain
Richard Raymond

HENNEPIN

DOWNTOWN
MPLS

WEST
COMMAND

CARVER

SCOTT



In September 2022, a pilot program that provided private unarmed security officers at Metro Transit's Franklin Ave. Station (METRO Blue Line) was launched. The collaborative program which was developed by many internal stakeholders at Metro Transit was managed by Metro Transit Police Department staff. The program, when it was launched in Nov. 2022, saw some success early on at the Franklin Avenue and Lake Street/Midtown Stations. Based on the overall success of the pilot project, Metro Transit looks to expand the program in 2023.

ANOKA

WASHINGTON

RAMSEY

DOWNTOWN
ST. PAUL

EAST
COMMAND

DAKOTA

EAST COMMAND

East Command provides comprehensive police services for Metro Transit employees, customers, and the Metropolitan Council. East Command housed the Homeless Action Team and the K9 unit in 2022.

The East Command provided support for many community events in our area that included: More than 3,400 hours dedicated to special events.

Every year East Command is instrumental in providing security for transit riders heading to the Minnesota State Fair and University of Minnesota home football games. Our officers attended numerous community outreach events.

- National Hockey League Winter Classic
- Minnesota State Fair
- Major League Soccer All-Star Game
- St. Patrick's Day Parade
- MN United FC home games



Special Events 2022:

- More than 3,400 hrs dedicated for East Command events
- More than 9,000 hrs dedicated for West Command events

Staffing for: professional and collegiate sporting events, saturation details, VIP/Dignitary visits, concerts, community parades, Twin Cities Marathon, Minnesota State Fair, MN United FC soccer team - World Cup Qualifier match, Major League Soccer All-Star game, National Hockey League - Winter Classic on Jan. 1, 2022 at Target Field.



HOMELESS ACTION TEAM

HAT has reduced its number of officers leaving the team with three officers, a supervisor, and a civilian staff member that specializes in coordinating relationships with the Native American community. This decision to reduce the teams' size came with the knowledge that patrol was short staffed. HAT has also been assisting patrol with taking calls more often to help fill the gap. This year Metro HRA has provided the unit with 39 mainstream vouchers and requested the HAT unit to attach a service provider with case management to each voucher. Although our contractor, Radias Health, was able to conduct case management and assessments in Ramsey County, the unit has had to use other community partners in Hennepin County to assist clients there. The unit has had to outsource and be creative in its

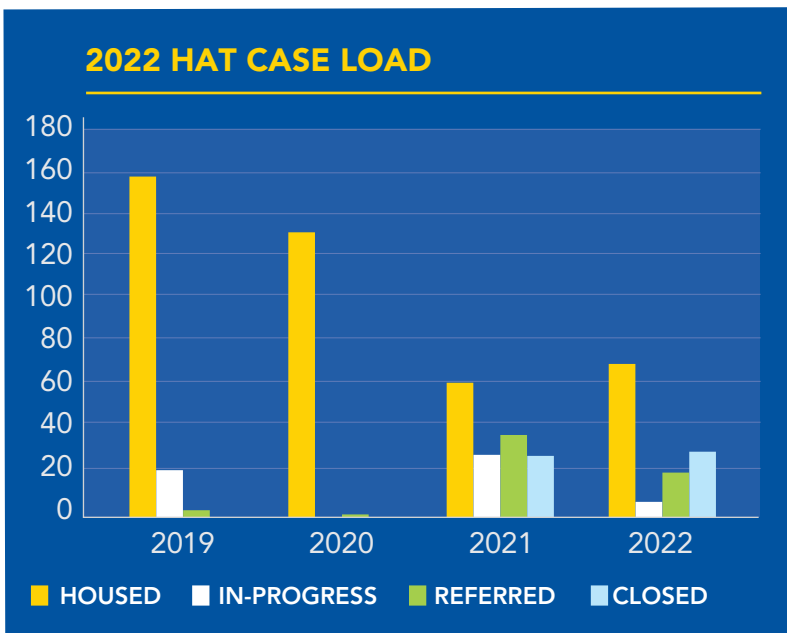
resources to connect all clients in any county. HAT has had 106 clients in total, an increase of 23 clients from last year which includes families. There have been many obstacles this year with encampment closures, requirement of case management, elderly clients, clients with severe mental health and addiction needs, all with less staff to address the concerns. The closure of encampments and lack of facilities have added to the increase of HAT clients on Transit.

Clients Housed

HAT has housed 69 clients out of 106 total clients. Since Metro HRA has requested to have service providers attached to the voucher, HAT has referred 19 clients to other agencies that could provide services to clients with needs outside of the provision of a voucher. Some of the services

and resources offered are but not limited to, mental health services, temporary shelter, provision of identification cards, connection to government assistance programs, assistance with probationary proceedings, and chemical dependance services. There were 28 cases that were closed for numerous reasons, a closed case does not necessarily mean that it could not be re-opened however, at the time of closure clients were unable to receive a voucher and HAT had no other avenues to assist them.

Below is a chart illustrating the trend in caseloads since 2019. It should be noted that some data is not available for 2020 due to the pandemic and a shift in personnel on the HAT unit.



Ramsey County

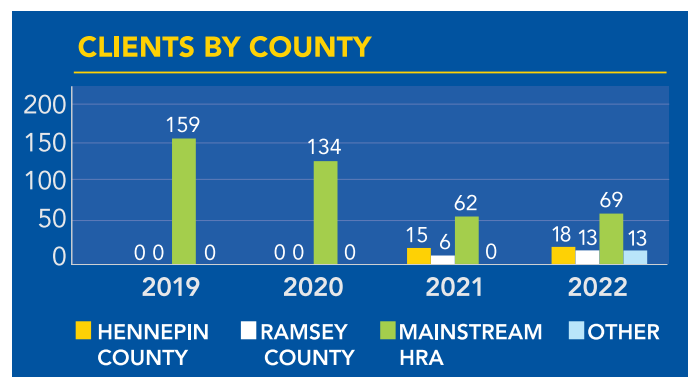
In 2021 HAT was required to use Emergency Housing Vouchers (EHV) since the mainstream vouchers were no longer available. In 2022 Metro HRA provided the HAT unit with 50 vouchers but both Ramsey and Hennepin Counties were still taking EHV. We have sent over 13 referrals for the Ramsey County EHV program and four of those individuals have been housed from those referrals. Since officers could not gain access to HMIS, HAT has had to utilize its contracting social worker with Radas Health to conduct the CE assessments which includes family assessments. Since the EHV also require a case manager for 12 months, Radas Health has had to step in to fulfill that duty on behalf of HAT.

Hennepin County

Our partnership in Hennepin County has been multifaceted. In the beginning of the year HAT was still submitting clients to the EHV process but as the year continued HAT was introduced to two new units in the county, Homeless to Housing and Streets to Housing. These units take referrals from HAT and provide case management services and CE assessments similar to Ramsey County that EHV requires. Once a referral has been made to H2H, HAT is no longer involved and labeled in our end as a referral which is shown in the chart above. Hennepin County were especially helpful during the Lake/Hiawatha encampment closure.

This PIT count for 2022 was scheduled for late January 2023, the PIT count is a national mandate that allows us know the best estimate number of unsheltered are out and gage how many of those are on public transportation so we can target those folks and areas to connect them with right resources. Both Hennepin and Ramsey County held their own PIT county which HAT was a part of.

The chart below depicts the number of clients we have had referred both Ramsey and Hennepin Counties in comparison to the mainstream Metro HRA vouchers.



COMMUNITY OUTREACH AND ENGAGEMENT

Our Community Outreach and Engagement is a multi-layered approach to build trust and relationships with our officers, utilizing HAT to assist in referring our unsheltered folks to resources so they are not utilizing our trains/buses as places of habitation, attending community events in which we are able to engage one on one with the community and our riders, Native American Outreach was implemented to decrease ticketing of the population which was being ticketed at a higher rate than any other. We have accomplished that and continue to work closely with the community to get them educated and assist with resources for TAP Cards and employment opportunities. We were very conscious of using the lens of Equity and Inclusion in all that we do. Most important is to work to reduce crime on our system through these relationships as well as create new destination riders.

We have built strong community relationships and partnerships of which we need to continue to build on for multiple reasons.

- Trust and relationship building specific to our MTPD Officers and staff
- Creating destination riders
- Educating on Transit Assistance Program (TAP)

- Employment Outreach for MTPD and Met Council
- Internship Opportunities (Urban Scholars and regular interns)
- Working together to reduce the unsheltered and addicted in utilizing our buses and trains as their home.

Most community members rides transit at one time or another and some may not due to some stigmas and we are able to address this by being present within communities and educating. The goal is to build strong community relationships and trust and have people feel comfortable riding our trains/ buses and talking to our officers. We also have worked in other layers to assist with making more community destination riders as well as potential employees.

Rather we are present at a meeting or an event it's our opportunity to thank our riders. As well as educate on Police Officer Recruitment, Metro Transit/Metropolitan Council Employment Opportunities, Transit Assistance Cards (TAP), and so many other things.



SOME OF THE EVENTS MTPD SPONSORED OR ATTENDED:

- 21 Days of Peace Meetings
- 21 Days of Peace Thank You Dinner
- 9th Annual Community Forum on Race
- Ain Dah Yung Powwow
- AIOC Career Fair
- American Indian Center Open House
- American Indian Community Collaborative Meetings
- Annual Unsheltered Planning Meeting
- Art Together Edina
- Brooklyn Park Indigenous Peoples Day Event
- Brooklyn Park Mayor's Prayer Breakfast
- Brooklyn Park Police Department Chief Swearing In
- Cal Ripken Badges for Baseball
- Cinco De Mayo Saint Paul
- Civilian Roll Call (West Command)
- Coffee with a Cop UofM Partner
- Coffee with Commuters on Nicollet Platform
- Coffee with Cops and Operators
- Community Outreach and Recruitment Meeting
- Division of Indian Works Back to School Event/Resource Fair
- Division of Indian Works Career Fair
- Dorothy Day Community Breakfast
- Downtown Improvement District Joint Detail
- EID Breakfast
- Encampment Resources Lake and Hiawatha
- Fishing with a Cop Brooklyn Park
- Fond Du Lac Open House
- Girls Group Shiloh Temple
- Good Neighbors Meeting
- HCSO Fishing Planning Meeting
- Hennepin County Sheriff's Office Open House
- Hennepin Tech Career Fair
- Hmong College-First Responders Event
- Hmong College Prep Career Fair
- Hmong Prep-Field Day
- Homeless Response System Community Picnic
- Hometown Hockey Event
- Hooked on Fishing HCSO Minnetonka
- Indian Health Board Open House
- Indigenous Day Sunrise Ceremony
- Indigenous Peoples Day at Little Earth
- International Women's Day (Break the Bias)
- Jenny Lind Elementary End of School Event
- Juneteenth Selection Committee
- Knock Seniors Group
- Lake Street Encampment
- LE SOMN Truck Event
- Listening House Event
- Little Earth Back to School Backpack and BBQ with MPD
- Little Earth Halloween Event
- Little Earth Missing Person Outreach
- Little Earth Mother's Day Powwow
- Little Earth Specific Outreach Meeting
- Metropolitan Urban Indian Directors Full Meeting
- Metro Transit Bus Rodeo
- Mille Lacs Band Urban Halloween and Holiday Parties
- Mille Lacs Urban Monthly Meetings
- Mille Lacs Urban Office Open House
- Minneapolis Back to School
- Minneapolis Police Department Shop with a Cop
- Minnesota Indian Women's Resource Center Back to School Event
- Minnesota Indian Women's Resource Red Dress Event
- Minnesota State Fair National Black Police Officer Association
- Mino Bimaadiziwin Drug Free Zone Meeting
- Mommy and Me Banquet
- Morris Nielsen's-Trunk or Treat Event
- Mothers Love Open House
- MTPD, MPD, and Red Lake Embassy Collaboration Meeting
- MTPD-HAT Bus Apprenticeship Workshop Presentations
- MTPD BCTC Backpack Event
- MTPD Open House with Council Members (West & East Command)
- MTPD Police Collaboration Meetings
- MTPD Shop with a Cop
- National Night Out (Platforms)
- National Night Out Little Earth
- Native American Family Healing Circle
- Native American Honoring our Youth Event
- Native American Public Safety Meetings
- Native Unsheltered/Opioid Crisis Meetings
- Native Unsheltered Planning Meetings
- NLPOA Gala
- North Side Juneteenth
- Peace Officers Memorial Day Service
- Peavey Park Bike Event
- Peavey Park Prevent Violence Event
- People of Color Career Fair
- Pow Wow Grounds Open House
- Quarry Encampment
- Quarterly Urban Native Phone Conference with Governor's Office
- Ramsey County Extreme Weather Protocol Meeting
- Safe Summer Nights Saint Paul
- Saint Paul Indians in Action Meeting
- Seeds to Harvest Summer Games
- Senior Event
- Shelter Toy Delivery with Pro Drivers
- Shop with a Cop with Saint Louis Park and Hopkins
- SOMN Plane Pull
- The Sacred Tree Wacipi Powwow
- Unity in the Community
- U of M Campus Event
- UPS LEO Lunch
- Urban Indian Elders Meetings
- Urban League Family Day
- Urban Scholars Issues Impacting Native American Peoples
- White Earth Open House
- Women and Girls Dinner Shiloh Temple
- YouthLink Breakfast
- Zanewood Spooktacular Halloween Event



MTPD HONOR GUARD TEAM

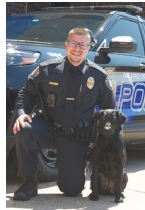
The honor guard is a ceremonial unit comprised of sworn members of the police department who are highly motivated and maintain exceptionally high standards of appearance, conduct, and who show aptitude for ceremonial duty. The primary role of the unit is to provide funeral honors for fallen comrades. It's the symbolism that gives it all a deep significance – the uniform, the flags, the salutes, everything. These symbols matter. It is the outward expression of the officer's professionalism, pride, integrity, and honor.



Pictured: Sgt. Cannon Yang, Ofc. Daniel Hughes, Ofc. Brandon Hollmann, Sgt. Justin Johnson, Ofc. Angela Kruyer
 Not pictured: Ofc. Panhia Jacob, Ofc. Kevin McCabe, Officer Juan Peralta



Ofc. Peter Eshenaur
K9 Riddick



Ofc. Kevin McCabe
K9 Sky



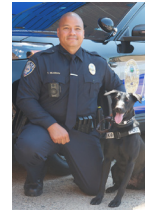
Ofc. Leonard Mitchell
K9 Kaide



Ofc. Peter Yang
K9 Brady



Ofc. Beverly Rodriguez
K9 Bristol



Ofc. Timbutu Wilkerson
K9 Luna



Ofc. Larry Wright
K9 Rocky



Ofc. Txu Yang
K9 Bosco

K9 UNIT

The Metro Transit Police Department had a total of eight K9 teams in 2022. All eight of the K9's are Labradors. The K9 teams go through a rigorous training and certification process once a year through United States Police Canine Association. MTPD's K9 teams did a total of 142 hours of Certified USPCA training in 2022. Metro Transit's K9s are used to detect for explosives and guns. You can see our K9 teams patrolling Transit property and at events around the Twin Cities. A few of these events include Minnesota Twins, Vikings, and U of M games.

In 2022 the K9 teams performed 531 K9 checks, 564 bus/train onboardings, and attended several community and special events. The K9 teams were proactively present on Transit property near West Command 795 times and property near East Command 564 times. When they are not proactively out on Transit property, attending events, or on special assignments our K9 teams are answering police calls for service or assisting other agencies with bomb threats or suspicious incidents. The officers of the unit are assigned patrol as their primary responsibility, their K9 responsibilities are secondary.

AED INSTALLATION AND PROGRESSION

In June of 2022, Metro Transit Police was granted 75 AEDs by The Center for Resuscitation Medicine at the U of M from the Leona M. and Harry B. Helmsley Charitable Trust. By November 12, 2022, after all devices were assembled, Wi-Fi Connected, roll call trainings for staff and contract verbiage was finalized/signed, the AEDs were installed in all Patrol Squads, Watch Commander Squads, K9 Squads, MAV, OTV and 2 Training vehicles. (Phase 1 of the launch)

On January 1, 2023, due to the amount of usage of the AEDs in the first month of their deployment, both East and West Command's were issued 3 spares.

AED Introduction and Training for Staff

From October 15th until November 12th, 2022, we trained 97 out of 108 listed full-time police officers in person. The presentation was a 15-minute PowerPoint with Training and Live AEDs presented at various roll calls and planned PD trainings during their scheduled shifts. More hands-on training with

the AED will be during the CPR In-Service training that will be occurring February 15 and 22 and March 1 of 2023.

AED Use in the Field

Since the AEDs installation on November 12, 2022, they have been deployed and used on 4 occasions. Within the first month 2 of 4 deployments occurred. All of the AED deployment/usage coincided with the use of NARCAN. The purpose of the AED is to analyze the heart rhythm and deliver an electric shock to victims in ventricular fibrillation (erratic heartbeat) to restore a normal heart rhythm. After the AED has been used on a patient, LIFELINK from Stryker (the monitoring company that manages the data and information) emails a performance report containing a summary of the results along and ships replacement pads.

BVM (Bag Valve Mask) Accompaniment

Bag Valve Masks are utilized on scene to deliver breathes to the patient. These devices go hand in hand with the AED and have been vital for not only having them with the AED but also with the NARCAN usage.

INVESTIGATIVE DIVISION

The Investigations Unit is comprised of criminal investigations, juvenile outreach and diversion and Transit Crime Unit (TCU). Lieutenant Lori Ammend supervises this unit.

INVESTIGATIONS

For the majority of 2022, the MTPD Investigations Division consisted of 1 Lieutenant, 1 Sergeant and 2 Investigators. The Investigations Division completed a total of 2,083 investigations: 711 felony-level crimes (545 in 2021), 273 gross misdemeanor-level crimes (272 in 2021) and 1,042 misdemeanor-level crimes (1121 in 2021). This is an average of 40 cases that are assigned to the unit per week.

In 2022, the Investigations Division investigated 17 cases that involved deceased parties resulting from narcotics overdoses. The unit also completed extensive investigations on a homicide that occurred on the St. Paul Greenline Central Platform and a double homicide that occurred in the St. Paul Vertical Circulator Building. Both cases resulted in suspects being charged by the Ramsey County Attorney's Office with Murder.

The Investigations Division continues to work very hard to get justice for every victim of all levels of crimes through video, interviews, search warrants, etc., with limited resources.

Operator Assaults

In 2022, cases involving operators that were routed to the Investigations Unit decreased from 2021. In 2022, a total of 196 cases came to the unit (243 in 2021). 9 incidents were felony-level (19 in 2021), 64 incidents were gross misdemeanor-level (53 in 2021), 123 incidents were misdemeanor-level (171 in 2021).

CRASH RECONSTRUCTION UNIT

MTPD's crash reconstruction officers are equipped and trained to investigate, analyze data points, and draw conclusions involving Metro Transit vehicles including buses, light rail, and the Northstar. Reconstruction officers receive hundreds of hours of training in collision analysis and the use of crash mapping hardware and software. Their training and experience allow them to conduct in-depth analysis

of causation and contributing factors such as driver role, vehicle, roadway, and other surrounding environmental factors.

REAL TIME INFORMATION CENTER

2022 saw more growth in the Metro Transit Police Real Time Information Center (RTIC). Two more civilian employees were hired in Q1 along with one sworn full time officer assigned to the unit in Q1 of 2022. RTIC staff works to assist the patrol division and investigations unit with calls for service and case investigations. RTIC staff assisted the patrol division with numerous calls, including some that resulted in the recovery of firearms from persons that were not eligible to possess them. RTIC staff also used screen captures from video to create photos of suspects who have committed serious crimes. Those photos were then sent to patrol officers working the street who in turn made quick arrests, taking violent people off the street and making the system safer.

PROPERTY AND EVIDENCE UNIT

Responsible for coordinating and managing the daily evidence tasks involving the receipt, disposition, processing and storage of evidence and property. They receive, log, categorize and store property and evidence while maintaining the chain of custody.

PROPERTY ROOM ITEMS

Total Items In	7792
Guns In	49
Drugs In	1320
Total Items Out	7205
Guns Destroyed	35
Drugs Destroyed	839
Other Destroyed	4290
Recycled	967
Released to Other Agencies	15
Items Returned to Owner	859
Sent to Lab	639

CRIME REPORTING GROUP A

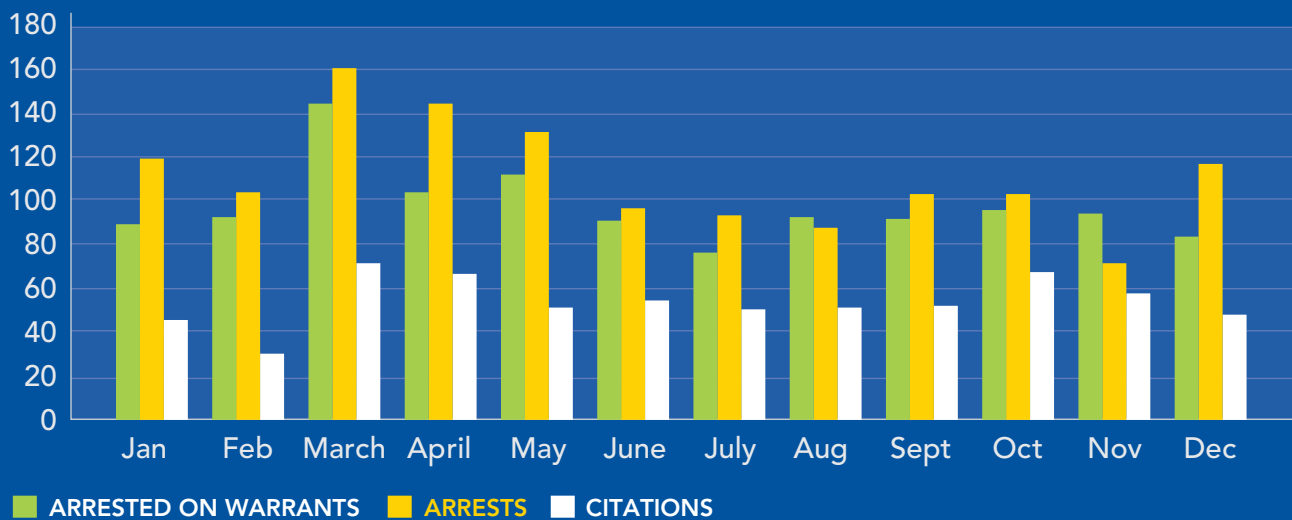
	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTALS
Rape	0	0	2	1	2	0	0	0	0	1	0	0	6
Sodomy	0	0	0	0	0	0	0	0	0	0	0	1	1
Fondling	0	0	1	3	2	4	1	1	1	1	1	2	17
Robbery	12	5	11	14	14	18	8	17	11	8	6	15	139
Aggravated Assault	13	17	16	9	20	8	15	9	15	13	16	14	165
Simple Assault	27	30	33	41	55	43	41	50	33	40	35	35	463
Intimidation	6	4	5	8	13	9	14	5	6	12	9	14	105
Arson	5	4	5	1	1	4	0	1	2	2	3	3	31
Burglary/Breaking and Entering	0	0	2	0	1	0	0	1	1	1	0	1	7
Pocket-Picking/Purse Snatching	9	4	4	9	10	10	6	5	1	2	5	3	68
Theft from a Motor Vehicle	3	1	6	5	0	4	3	1	3	2	0	2	30
Theft of Motor Vehicle Parts or Accessories	3	1	2	2	2	1	1	0	0	1	0	1	14
Motor Vehicle Theft	0	0	0	0	1	1	3	1	3	1	0	3	13
All Other Larceny	13	17	22	18	17	19	17	17	28	18	13	15	214
False Pretenses/Swindle/Confidence Game	3	4	4	16	20	4	4	0	3	1	2	3	64
Credit Card/ATM Fraud	0	0	0	0	0	0	0	0	0	0	0	1	1
Identity Theft	3	2	8	4	3	10	3	2	5	4	4	4	52
Stolen Property	1	2	1	0	1	1	0	2	1	0	1	1	11
Destruction/Damage/Vandalism of Property	91	87	87	88	102	139	146	82	91	106	88	102	1209
Drugs/Narcotic	35	24	50	41	47	35	29	47	46	48	47	32	481
Drug Equipment	16	18	44	41	45	43	43	40	40	35	32	52	449
Weapons Law	11	3	19	7	13	6	12	5	8	16	5	10	115
Animal Cruelty	0	0	0	0	0	0	0	0	1	0	0	0	1

CRIME REPORTING GROUP B

	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTALS
Curfew/Loitering/Vagrancy	1	2	3	5	12	6	5	1	6	2	5	5	53
Disorderly Conduct	28	36	37	38	34	33	37	20	24	20	27	20	354
DUI	10	9	9	7	1	1	3	7	8	11	17	7	90
Family Offenses Non-Violent	0	0	1	1	0	1	0	0	0	0	0	0	3
Liquor Law Violations	15	14	14	11	8	9	8	9	6	13	6	10	123
Trespass of Real Property	67	75	86	81	71	59	38	51	58	54	36	73	749
All Other Offenses	64	53	97	81	92	87	50	67	64	57	65	74	851



2022 ARRESTS AND CITATIONS Arrests 1,149, Warrants 1,079, Citations 1,318



COMMUNITY SERVICE OFFICERS



Metro Transit Police Department's Community Service Officers (CSOs) program helps young adults, who are studying for law enforcement careers, gain experience by working in a department focused on the safety and security of the state's largest transit system. Until now, the department has had up to 20 CSOs whose duties consisted of mainly administrative tasks. In the coming weeks, CSOs also will begin work to enhance the customer experience for Metro Transit's riders.

The CSO program, started in 2008, now has 14 CSOs of whom two are women and 50% are people of color.

By year's end, the MTPD expects to increase the team to 20 CSOs. Within a year, the goal is to have a full complement of 70 CSOs helping with various tasks on Metro Transit's system, including:

- Creating a welcoming presence on trains to assist commuters as well as helping to address any quality-of-life issues that may be present.
- Working on trains with full-time officers to educate customers on how the fare system works.
- Working with riders to direct them to resources to help them navigate the system (Transit Information Center, metrotransit.org, mobile app, etc.)
- Assisting MTPD sworn officers with fare inspection. CSOs will not write citations, but will help educate riders on the system, issuing warnings when needed. Their sworn officer partners may issue citations.
- Helping to monitor conduct on our vehicles and at our facilities.
- CSOs will work to connect anyone experiencing homelessness and in need of services to the MTPD's Homeless Action Team

Training: CSOs receive 80 hours of classroom instruction where they learn about the Metro Transit system, including standards for customer service, how to handle traffic and crowd control during special events, best practices in responding to people in mental health crisis, and how to conduct fare inspection equitably. In addition, they use scenario-based learning for de-escalation techniques. Once classroom instruction is complete, a CSO spends at least 100 hours on the light rail system with a sworn officer who ultimately verifies that the CSO is ready for duty.

While working on Metro Transit vehicles, CSOs will be recognizable in their uniform shirt, and cargo-style navy pants. They will be equipped with radios so that they are able to contact an officer if an emergency occurs or additional help is needed. They also wear the same body-worn cameras as MTPD's sworn officers.

Administrative tasks for CSOs can include squad car maintenance, transporting evidence and paperwork to places such as prosecutor's offices, crime labs, the Bureau of Criminal Apprehension, and taking police reports that do not require a sworn officer to complete.

CSOs are enrolled in an accredited law enforcement program and working toward a two- or four-year degree in law enforcement. Upon graduation, they may apply to become full-time police officers with the MTPD.

Metro Transit now offering Tuition Reimbursement of \$4,500 every 6 months, up to a total of \$18,000!





TRAINING UNIT

In 2022, the Professional Standards and Training Unit has continued to work on streamlining the hiring process to make it more efficient. The Unit has continued to work in collaboration with HR to keep the processes going.

Hiring and Backgrounds

Staff have worked to streamline the interview process. After a few trials, the unit has it narrowed down to an efficient one day hiring workshop. This saves time and the candidates can immediately receive their background packets with instructions prior to leaving.

The unit is also responsible for onboarding Full-Time Police Officers and Community Service Officers. The unit processed over 69 backgrounds and trained two Full-Time Academy Classes for a total of 10 FT Officers.

There were seven Full-Time Officers who had their backgrounds started in 2022 but were later hired in 2023.

The Training Unit was also responsible for the Community Service Officers. They did the recruiting and onboarding for our Community Service Officers. The unit process over 27 backgrounds and had three academy classes. There was a total of 10 CSO's hired in 2022. There were 4 CSO's who had their backgrounds started in 2022 and were later started in 2023.

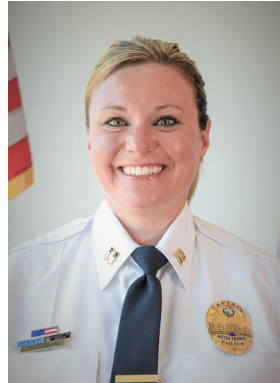
The Training Unit also backgrounded also processed 15 nonsworn backgrounds and 11 nonsworn personnel were hired.

The Training Unit also provided all the required POST mandated training for the police department through in-service training as well as the Police One Academy site.

The Training Unit welcomed a newly promoted sergeant to the unit in December, Sergeant Robert Doerfler. While Sergeant Doerfler was transitioning into the unit, newly promoted Lieutenant Jason

Malland was transitioning out to his new role as a patrol supervisor.

The Training Unit also passed an audit from the MN POST Board. The Training Unit was 100% in compliance with mandated training and records as well as backgrounds. This was a great accomplishment for the team, and we are proud to have received the passing audit as well as compliments on how the unit tracks and records training and background data.



Captain
Erin Dietz

2022 TRAINING HIGHLIGHTS:

- Background Unit did 174 backgrounds for FT Officers, CSO's and Civilians combined.
- 3 Academy Classes for FT Officers.
- 6 Academy Classes for CSO Officers.
- The Taser 7 equipment and Virtual Reality Equipment were ordered for the department.
- The Training Unit also provides the mandatory training with in-service required by MN POST Board. There were 10 classes and 27 hours of which were mandated. MTPD brought in Eckberg and Lammers, as a vendor, to provide Mandated Training for Crisis Intervention, Mental Health, and Autism Training.
- The Training Unit was audited by the MN POST Board and passed with a perfect score and received a compliment on the training requirements and background compliance.
- The Training Unit welcomed a newly promoted Sergeant to the unit, Sgt. Robert Doerfler, who was a PT Officer with MTPD and was full-time with Lakeville PD.
- The Training Unit also congratulated Jason Malland on his promotion to Lieutenant. Jason Malland was sergeant in the Training Unit for the past six years. LT. Malland worked with Sgt. Doerfler and helped get him trained and ready for his new position in the training unit before Lt. Malland rotated out of the Training Unit and into the Patrol Division.

ADMINISTRATION DIVISION

SUPPORT SERVICES DIVISION

Core Functions

MTPD Support Services Division continued to expand during 2022. The Support Services Division includes critically important administrative services that provide support to police operations. A Captain oversees the entire division and is supported by two managers and a front-line supervisor. There are a total of 22 employees assigned to the Support Services Division. The Support Services Division handles a variety of functions to include the sub-divisions of Business Systems and Finance/Procurements.

The Business Systems sub-division is led by a manager who oversees the day-to-day functions of the following units: Asset Protection, Analytics, Business Technology, Records and Fleet Services. There is an additional supervisor in the Asset Protection Unit that provides support to the manager of Business Systems. Business Technology includes body worn camera and analytics. The Records Unit is responsible for the departments record keeping system. Fleet Services coordinates the departments fleet and maintenance schedule.

During 2022, a new unit was established under the Support Services Division focusing solely on department finances and procurements. This unit is led by a manager who is responsible for the operations and capital budgets. The manager also oversees a team that coordinates purchasing and invoicing for the entire department. Additionally, the payroll unit falls within the Finance unit. The payroll unit handles the coordination of all department payroll and procedures associated with human resources.

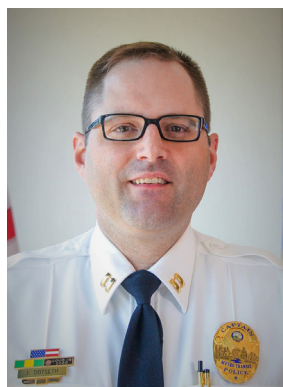
The Support Services Division also assists the Office of Chief with many special projects. For instance, the Great Workplace Project (GWP) has been coordinated directly within the division. Additionally, reporting on action items and metrics from the Safety and Security Action Plan (SSAP) are also coordinated through the Support Services Division. The Support Services Division also coordinates long term planning for the department. For instance, the

analytics team is establishing a reporting system for public viewing along with coordinating a new Chief's monthly report for commonly requested metrics and data from the department.

The Support Services Division maintains full and part time employee position control numbers and works very closely with Human Resources and Finance to have accurate reconciliations of open and filled positions. This aspect is extremely important as it gives accurate real time information to hiring managers, Human Resources and Finance. Along with maintaining this data, the unit also actively hires and provides guidance to other hiring managers within MTPD. Support Services also works closely with the Professional Standards Unit and assisted decrease the average time to onboard new staff during 2022. Additionally, the unit provides guidance to the Chief of Police as it relates to strategic planning regarding staffing models and long-term goal setting.

2023 PRIORITIES SUPPORT SERVICES

- Create system for obtaining MTPD statistics (analytics team)
- Create forecasting system and standard operation procedures (finance/procurement)
- Support Great Workplace (GWP) action items-Support Services Division
- Support Safety Security Action Plan (SSAP)-Support Services Division



Captain
Joe Dotseth

INTERNAL AFFAIRS

MTPD is dedicated to ensuring the relationship between the department and community is built upon trust and transparency. In order to accomplish this, MTPD has a full time Internal Affairs and Inspections Unit (IAU) that reports directly to the Chief of Police. IAU is responsible for investigating complaints of misconduct and violations to department policy. Allegations of misconduct are taken seriously by IAU and every complaint is coordinated directly with the Chief of Police. During 2022, IAU was staffed by Sergeant Leonard Keyes, who is responsible for investigating, tracking and documenting complaints. Along with conducting internal affairs investigations, IAU conducts routine inspections of department functions.



Lieutenant
Leonard Keyes



FLEET

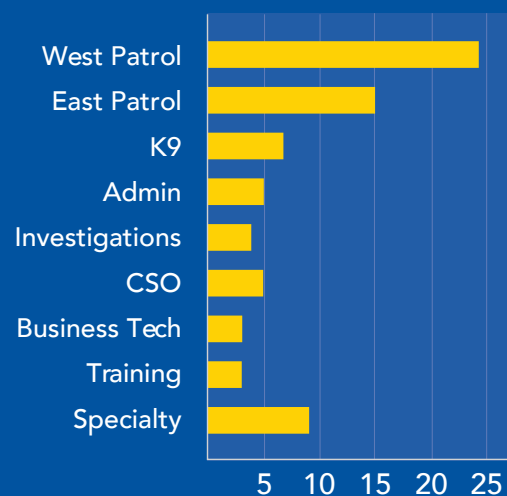
MTPD's Fleet Services is responsible for the day-to-day operations of the fleet to include coordinating vehicle maintenance, outfitting, decal addition/removal, and tracking of vehicles. During 2022 MTPD's Fleet Services was responsible for over 75 vehicles that includes; marked police vehicles, unmarked police vehicles, civilian vehicles and several specialty vehicles consisting of a Mobile Action Vehicle (MAV), Metro Mobility Bus, Crash Reconstruction Vehicle, Community Outreach Vehicle, side by side Off Terrain Vehicle (OTV), Booking Van, and 3 transport vans. MTPD's Fleet Services is also responsible for cellular devices, keys, medical supplies, and several administrative applications to include Hennepin County Prebook, adding/removing individuals from email distribution lists and SharePoint.

MTPD works closely with several important stakeholders to ensure the operational success of the fleet. For example, MTPD works closely with the Metro Transit Non-Revenue maintenance and body shop to maintain vehicles. They also work with Overhaul base managers to order vehicles and equipment. Community Service Officers assist the MTPD Fleet with various routine tasks. MTPD's

Business Technology Unit, Metropolitan Council Information Services, Metro Transit Overhaul Base, and Radio Shop all provide valuable support. With the anticipated growth at MTPD, there will be a need to increase the size of the fleet while meeting organizational objectives.

Future goals of Fleet Services will focus on ensuring the continued use of industry leading equipment in the fleet while deploying new technology into service along with creation and implementation of fleet policies and procedures.

MTPD FLEET MAP - 2022



ASSET PROTECTION

The Asset Protection Team's primary responsibility is to support all Metro Transit employees for security and facility related functions to include supporting the security systems such as card access, CCTV systems, burglar alarms and all door security hardware and the facility key system. The transit system encompasses approximately 5 million plus square feet in dozens of Facilities and structures transit wide, and over 1100 doors of which approximately 750 have card reader access. Asset Protection directly supports over 3,500 employees and 500 contract employees' badge and card access needs transit wide.

The Asset protection Team also maintains the card access control system by daily updating access requests, processing new hire and replacement access card badge creation, as well as employee access terminations and retirements.

Asset Protection processes and responds to approximately 5000 inquiries and requests per year in Transit-Badge including service repair requests for card readers, door lock issues/access repair, supporting key exterior/interior key and lock requests, burglar alarm access codes, and processing approximately 1,000 badge requests per year for new badges and replacement badges. The team also responds to approximately 350-400 plus service requests per year regarding security system support.

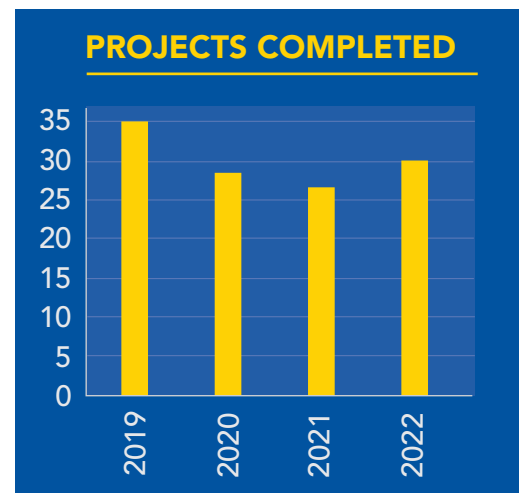
Asset protection also maintains over 2,650 cameras on the LRT platforms, park-and-ride facilities, and transit public and support facilities. These cameras are supported by the Video Management System software platform (Symphia).

The department oversees a multitude of Video Project Management plans to support and design, include new projects such as the METRO A Line, C Line, Orange Line, North Lop garage, and additional BRT lines, SWLRT Green Line expansion and the CCTV video design of new CCTV systems at park-and-ride parking lots that are continually being built.

The department is also continuously refreshing older CCTV video systems as they reach their end-of-life design. This includes replacing older analog CCTV systems with new improved technology state of the art digital IP Video Systems.

The Asset Protection team is currently supporting and managing 30-40 projects on an ongoing basis and completes 20 plus security related projects per year.

A member of the Asset Protection Team is on call 24/7/365 to support Metro Transit camera systems, card access and related security system repairs.



THE BODY WORN CAMERA/ VIDEO UNIT

The Body Worn Camera/Video Unit is part of Metro Transit Police Department's Support Services Division under the supervision of the Manager of Business Technology. In 2022 there were 3 full-time employees assigned to the unit. Team members are responsible to ensure the integrity and chain of custody for video evidence is maintained in accordance with laws, and departmental policies and procedures; provide routine management of the body worn camera system and its components; participate in Officer and CSO BWC training; download any requested LRT, bus, and platform camera surveillance and squad video; and handle all internal and external video requests to include review and redaction prior to release. Team members also provide videos for criminal discovery and testify in court.

BWC/VIDEO UNIT

Evidence.com

BWC	85,564
Video(Not BWC)	4,352
Audio	1,183
Images	17,361
Documents	1,477
Total:	109,937
	of all evidence

Internal video request

Requests	3,864
Video	5,402

External Video Request

Request	5,585
Videos	7,773

Public Data Request 42

Videos for request 43

RECORDS UNIT

The Records Unit is part of Metro Transit Police Department's Support Services Division under the supervision of the Manager of Business Technology. This unit is staffed by four full-time team members. In 2022 Records staff reviewed and approved 23,449 reports, processed 279 handwritten citations and 1150 electronic citations. The records unit also processed 2,731 report requests from the public, other agencies, and attorneys, and processed 1,614 trespass notices/stay away orders, as well as maintaining the Metro Transit Police Department's Active Trespass List.

Records staff is responsible for processing police reports, citations and trespass notices, ensuring cases are coded correctly per NIBRS, referring reports to other agencies, entering and reviewing NCIC entries, completing criminal history requests, responding to data requests, overseeing expungements, completing supplemental reporting and validations, researching and clearing suspense records, and fingerprinting individuals who need CJIS access.

RECORD UNIT NUMBERS

Main and Supplemental Report Approved:	23,449
Trespass Notice/ Stay Away Order Entries:	1,614
Citations	
Electronic	1,150
Handwritten	279
Report Requests	2,731

RETIREMENTS

Ofc. Marty
Williams

2022

Ofc. Darryl
Loken

2022

Ofc. Lisa
Bistodeau

2022

David
Ofc. Norr

2022

Lt. Mario
Ruberto

2022

Lt. Steven
Bakeberg

2022

CIVILIAN RETIREMENTS

Cha Vang

Dana Jabs

Diane White

K9 RETIREMENTS

Bosko

Bristol

PROMOTIONS

Captain of Patrol Richard Raymond

Lt. Salah Ahmed

Lt. Leonard Keyes

Lt. Jason Malland

Lt. Chad Worden

Sgt. Tim Birkholz

Sgt. Robert Doerfler

Sgt. Todd Erickson

Sgt. Cody Pehrson

Sgt. Beverly Rodriguez

Sgt. Txu Yang

Civilian Admin Heather Coulter

HONORS & COMMENDATIONS

2021 AWARDS (PRESENTED IN 2023)

CERTIFICATE OF APPRECIATION

Ofc. James Menter	Ofc. Amanda St. George
Ofc. Cody Brotherton	Ofc. Mariah Czech
Ofc. Mariah Czech	Ofc. Yahye Ahmed
Ofc. Angela Kruyer	Ofc. Ger Vang
Ofc. Daniel Schmit	Ofc. Cody Pehrson
Ofc. Yahye Ahmed	Ofc. John Steele
Ofc. Kevin Ballenger	Ofc. Cody Brotherton
Ofc. Ahmed Dualeh	Lt. Salah Ahmed
Ofc. Ahmed Dualeh	Pat Hansen
Ofc. Hela Maurer	Rachel Nash
Ofc. Juan Peralta	Rebecca Sundquist
Ofc. Yahye Ahmed	Charlotte Lefebvre
CSO Benjamin Keuler	Melissa Johnson
CSO Shayla Moore	Mohammad Zafar
Elaine Warren	Ofc. Ahmad Kahin
Carol LaFleur	Ofc. Michael Olson
Tony Parenteau	Ofc. Aubrey Olson
Mike Prudhomme	Ofc. Quentin Waterkamp
Paul Swanson	Ofc. Ahmad Kahin
Jake Widgren	Ofc. Michael Olson
Romulous "Romy" Jurcoi	Ofc. Aubrey Olson
Ofc. Peter Eshenaur	Ofc. Quentin Waterkamp

CIVILIAN AWARD OF COMMENDATION

Jay Bartz	Allen Touche
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MEDAL OF COMMENDATION

Ofc. Jason Newkirk	Ofc. Toua Vang
Ofc. Adam Fiddler	Ofc. Brandon Samson

CIVILIAN AWARD OF MERIT

Kimberly Erlandson	Elaine Warren
Dorothy Maki	

MEDAL OF MERIT

Ofc. Sarah Baker

CHIEF'S AWARD OF MERIT

Captain Richard Grates	Ofc. Scott Tinucci
Marcus Allen	

UNIT CITATION AWARD: BUSINESS TECHNOLOGY UNIT

Dana Jabs	Ofc. Patrick McCabe
Ofc. Lisa Bistodeau	Heather Coulter
Leah Palmer	Diane White
Tony Zerwas	Shawn Peters

MEDAL OF HONOR

Ofc. John Steele

MEDAL OF VALOR

Ofc. Tyler Lo	Ofc. David Tan
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MEDAL OF COMMENDATION

Ofc. Yahye Ahmed

SUPERVISOR OF THE YEAR

Lt. Salah Ahmed

TIM BOWE AWARD

Ofc. Marty Williams

OFFICER OF THE YEAR Daniel Hughes



Awarded to full-time officers for outstanding individual performance and dedicated commitment to professional law enforcement.

2022 AWARDS (PRESENTED IN 2023)

CERTIFICATE OF APPRECIATION

Ofc. Paul Buzicky	Sgt. Leubner
Ofc. David Norr	CSO Collin Bensen
CSO Charles Jacka	CSO Nicholas Tracy
Beth Goodman	Ryan Harris
Shawn Peters	

CIVILIAN AWARD OF COMMENDATION

Camena Milton	Carol LaFleur
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MEDAL OF COMMENDATION

Lt. Salah Ahmed	Ofc. Cody Pehrson
Ofc. Scott Tinucci	Ofc. Tyler Lo

CIVILIAN AWARD OF MERIT

Kimberly Erlandson	Elaine Warren
Dorothy Maki	

MEDAL OF MERIT

Ofc. Leonard Mitchell	Ofc. Tenzin Dongag
Lt. Mario Ruberto	Sgt. Debra Wohlferd

UNIT CITATION AWARD: TRAINING UNIT

Captain Erin Dietz	Lt. Jason Malland
Ofc. Richard Gizzi	Ofc. Erika Hatle
Ofc. James Menter	

LIFESAVING AWARD

Jason Newkirk	Juan Peralta
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MEDAL OF VALOR

Ofc. Joshua Scharber

SUPERVISOR OF THE YEAR

Lt. Jason Lindner

TIM BOWE AWARD

Ofc. Robert Doerfler

OFFICER OF THE YEAR Juan Peralta



Awarded to full-time officers for outstanding individual performance and dedicated commitment to professional law enforcement.



MISSION STATEMENT

Safeguarding the transit community with integrity and professionalism while building trust through community partnerships.

CORE VALUES

Integrity through just ways

We work with the transit community to develop policies and procedures that increase safety and security, and give the community a voice before, during, and after police encounters.

Technology driven

We use technology to implement best police practices that reflect the community's vision and values, to build trust and transparency, and develop community engagement initiatives.

Community partnerships

We support strategies that reinforce community engagement, using collaborative approaches to plan and implement our response to potentially volatile situations within our communities.

Training and education

We promote education and training that meets our community's expectations of de-escalation, crisis intervention, and more peaceful outcomes.

Wellness and safety

We provide a wide variety of mental and physical health initiatives throughout our organization, to support officer wellness and safety, which is vital to their well-being, the strength of their families, and the health of our communities.