

Route 19 Origin-Destination Survey

On Wednesday December 10, 2008 riders who boarded Route 19 at the Robbinsdale Transit Center, along Lake Drive, or at the intersection of 42nd Ave/Thomas Ave were surveyed about their trip. A total of 61 surveys were returned, which represents about 55% of the total boardings along this segment.

Most popular boarding locations:

- Robbinsdale Transit Center (15 responses)
- 42nd Ave/Thomas Ave (11 responses)
- Along Lake Drive between Zenith Ave and Co Rd 81 (10 responses)

Most popular destinations:

- Downtown Minneapolis (33 responses)
- Robbinsdale Transit Center (11 responses)
- Along Penn Ave (4 responses)

Most common origin-destination pairings:

- From Robbinsdale Transit Center to downtown Minneapolis (9 responses)
- From 42nd/Thomas to downtown Minneapolis (8 responses)
- From Lake Dr/York Ave to downtown Minneapolis (5 responses)

If there were no transit connection between 42nd/York and the Robbinsdale Transit Center, nearly half (48%) of the surveyed riders would have to take two buses and transfer or walk a longer distance to another bus stop.

The reasons for using Route 19 were very similar to those found systemwide in the 2008 Metro Transit Customer Survey. The majority were traveling to or from work. School, shopping, and medical appointments were other trip purposes.

	Route 19 Survey	Systemwide Survey
Work	59%	62%
School	17%	15%
Medical	6%	5%
Shopping	8%	12%
Other	11%	24%

Most Route 19 riders were traveling during either the AM or PM peak periods, which parallels the results from our systemwide customer survey.

	Route 19 Survey	Systemwide Survey
Rush Hour	68%	74%
Non-Rush Hour	32%	25%

Most Route 19 customers use transit on a very regular basis, five or more times a week. Again, this is comparable to the ridership patterns on the systemwide survey.

	Route 19 Survey	Systemwide Survey
Rarely	12%	1%
1-2 times	7%	5%
3-4 times	12%	16%
5 or more times	70%	79%