

811

Effective 11/16/09
Local Bus Route

Serving:
Anoka

7th Avenue
9th Avenue

Coon Rapids

Round Lake Boulevard
119th Avenue



Coon Rapids-Riverdale Station



All buses on this route are wheelchair accessible.



Metropolitan Council
Regional Route
612-373-3333

It's easy to ride – Here's how:

Bus:

- 1 Arrive at your stop a few minutes early.
- 2 Check the sign above the windshield for the route number and letter. Unsure it is the right one? Ask your driver.
- 3 Pay your fare with:
 - Cash:** Put bills, coins or tokens in the farebox. Change is not available. If you need to change buses or transfer to Northstar, ask for a transfer.
 - Go-To Card:** Touch your card to the reader.
 - SuperSaver 31-Day Pass:** Insert it in the reader. These passes are not valid on Northstar.
 - Stored Value Card:** Insert it in the reader. These cards are not valid on Northstar.
- 4 Take a seat and watch for your stop.
- 5 About one block from your stop, pull the cord above the window to signal the driver. If possible, exit through the back door.

Northstar Line:

- 1 Arrive at your station a few minutes early.
- 2 Purchase a ticket from the ticket machine or touch your Go-To Card to the station's card reader before boarding. A bus transfer is valid for \$1 toward your Northstar fare and must be accompanied by a transfer upgrade ticket from the ticket machine. A Metropass, U-Pass or Go-To College Pass are valid for \$3 toward your Northstar fare. The remaining fare will be deducted from your card's stored value.
- 3 You must have a ticket or validated Go-To Card to ride. A police officer or train crew member may ask to see proof of payment.
- 4 Move toward the closest door as the train nears your station. Transfers from Northstar trains to buses and light rail are free.

These rules apply for the comfort and safety of all customers:

- No eating, smoking, alcohol, littering or music without headphones. Beverages in covered containers are allowed.
- Those who try to ride without paying a fare will be charged with a misdemeanor and fined \$180.

612-373-3333

Metro Transit is your transportation resource. One call connects you to everything you need to keep moving.

Metropolitan Transit Information

Call for assistance from a transit expert.

Hours:

Monday – Friday 6:30 a.m. – 9:00 p.m.
Saturday, Sunday & holidays

8:00 a.m. – 5:00 p.m.

Closed Thanksgiving Day and Christmas Day.

NexTrip

Real-time and scheduled departure information

Customer Relations

570 Sixth Ave. N., Minneapolis
Provide comments and suggestions.

Hours (eff. Jan. 1, 2010):

Monday – Friday 7:30 a.m. – 5:30 p.m.
Closed holidays.

Lost & Found - First Transit Inc.

2180 108th Lane NE
Blaine, MN 55449
763-717-9447

Rideshare, bicycling and employer programs

Carpool and vanpool services, Guaranteed Ride Home registration and bike locker rental

TTY service is available for the deaf and hard of hearing. Call 612-341-0140 for routes and schedules; call 612-349-7439 for Customer Relations/Lost & Found.

metrotransit.org

- NexTrip, real-time departure times
- online Trip Planner
- maps and schedules for buses and trains
- buy or add value to your Go-To Card
- carpool and vanpool services
- register for a free Guaranteed Ride Home
- bicycling resources



Metropolitan Council

390 North Robert Street
St. Paul, MN 55101
www.metrocouncil.org

Fare Information

		non-rush hours	rush hours
Adults (ages 13-64)	Local Fare	\$1.75	\$2.25
	Express Fare	\$2.25	\$3.00
Seniors (65+)	Local Fare	\$.75	\$2.25
	Express Fare	\$.75	\$3.00
Youth (6-12) & Medicare card holders			
Persons with disabilities		any trip \$.75	\$.75

Rush hours Monday-Friday 6:00-9:00 am & 3:00-6:30 pm
Local fare is charged on light rail.

Reduced Fares

Please tell the bus driver **before you pay your fare** if you qualify for a fare listed below. On rail, be ready to show fare inspectors you qualify for the reduced fare.

These fares apply only during non-rush hours:

Seniors (65+): To qualify, show a Minnesota driver's license/state ID with a **T** endorsement.

Youth: Ages 6-12 qualify for a reduced fare.

Medicare card holders: To qualify show a Medicare card along with photo ID.

These fares are in effect at all times:

Persons with Disabilities: To qualify, show your Metro Mobility card or transfer, Metro Transit temporary ID with a photo ID or Minnesota driver's license/state ID with an **A** or **L** endorsement. For information on certification, call Customer Relations at 612-373-3333.
Children: Ages 5 and under ride free (limit 3) when accompanied by a paid fare.

Downtown Zone: Ride in the Downtown Zone for 50¢.

Young Adults: Students and workers ages 17 and under may qualify for a discounted Young Adult Card – contact your school or employer.

Fare Cards

Save money purchasing fare cards at Metro Transit stores, 175 retail outlets or at metrotransit.org.

Fareboxes

Buses accept U.S. bills and coins. Change is not available.

Transfers give you unlimited rides on buses and light rail – for 2 1/2 hours. Ask for one when you pay your cash fare. Transfers are automatically embedded on fare cards and light rail tickets. To transfer from bus to light-rail using a Stored Value Card, you must ask the bus driver for a light-rail transfer.

Reading a schedule a step-by-step guide

- Find the schedule for the **day** of the week and the **direction** you plan to travel.
- Find the **timepoints** nearest your origin and destination. Timepoints are shown on the route map. Bus stops may be between timepoints.
- Read downward in a column to see **times** when a trip will be at a given timepoint. Read the times across to the right to see when the trip reaches other timepoints. If no time is shown, that trip does not serve the area of that timepoint.
- The route number in the left column will appear in the sign above the windshield.

route number & letter	1	2	3	4	5
3B					4:49
3E					5:24
3C					5:50
3K	5:52	5:58	6:05		
3E	6:04	6:10	6:19		
3K	6:19	6:25	6:34		
3G	6:32	6:38	6:47		
3G	6:44	6:50	6:59		
3K	6:56	7:02	7:11		

Monday–Friday Southbound

from Anoka to Coon Rapids-Riverdale Station

route number	1	2	3	4	5
811	4:56	5:03	5:07	5:11	5:16 ^A
811	5:46	5:53	5:57	6:01	6:06 ^A
811	6:16	6:23	6:27	6:31	6:36 ^A
811	6:46	6:53	6:57	7:01	7:06 ^A
811	7:16	7:23	7:27	7:31	7:36 ^A

^A Connects with the Northstar train
 Shaded times denote rush-hour service.
 See fare panel on other side for rush-hour fares.

Monday–Friday Northbound

from Coon Rapids-Riverdale Station to Anoka

route number	5	4	3	2	1
811	4:17 ^A	4:22	4:26	4:30	4:37
811	4:47 ^A	4:52	4:56	5:00	5:07
811	5:17 ^A	5:22	5:26	5:30	5:37
811	5:47 ^A	5:52	5:56	6:00	6:07
811	6:37 ^A	6:42	6:46	6:50	6:57

^A Connects with the Northstar train
 Shaded times denote rush-hour service.
 See fare panel on other side for rush-hour fares.

Service operates Monday through Friday except on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Reduced service may be operated on days before or after Independence Day, Thanksgiving, Christmas or New Year's Day. Look for details in *Connect* on buses and trains prior to these holidays.

Funded by: Metropolitan Council
 Operated by: First Transit, Inc.

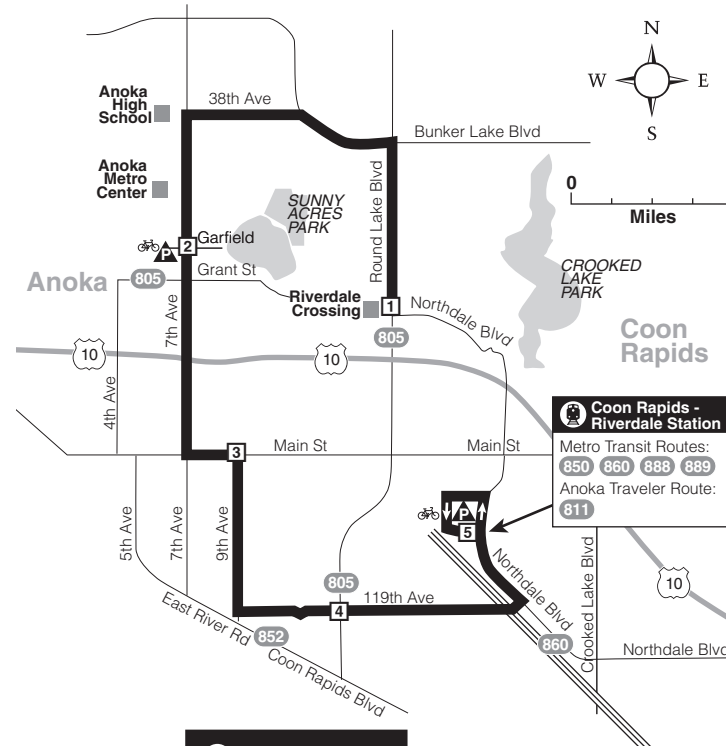
Route 811

Approximate Bus Frequency

Minutes between buses on this route:

Rush Hours 6–9 am and 3:00–6:30 pm	Midday	Evening	Owl 1 am–5 am	Saturday	Sunday/Holiday
30	—	—	—	—	—

Note: These times are averages. Refer to the schedule for details.



- Timepoint on schedule**
Find the timepoint for your station, and use that column of the schedule.
- Regular Route**
Bus will pick up or drop off customers at any bus stop along this route.
- Northstar Line**
Transfers from Northstar to light rail are free. Transfers from light rail to Northstar require an additional fare.
- Routes to transfer to/from**
See those route schedules for details.
- Park & Ride Lot**
Park free at these lots while you commute.
- Northstar Station**
Transfer between buses and Northstar line.
- Bike Locker**
These sites have weather-proof bike storage for rent.
- Transfer Point**
Several routes serve this stop.

▲ Park & Ride Lot Locations

Park free at these lots while you commute. No overnight parking.
Coon Rapids
 Riverdale Park & Ride - Northdale Boulevard at 123rd Avenue NW.
Anoka
 7th Avenue and Garfield Street - northwest corner of intersection.

Demonstration Route:
 A demonstration route includes new or expanded service. To help maintain this expanded service, please tell others about the route. If you have questions or suggestions about how we can improve our service, please call Customer Relations at 612-373-3333.

Buses and trains have free storage racks so you can bring your bicycle along.
 Look for instructions on the rack or visit metrotransit.org/bike.

Schedule subject to change.
 Traffic and weather conditions may delay buses.
 Please have exact fare ready. Bus fareboxes and drivers do not make change.
 This document is available in alternate formats to individuals with disabilities by calling 612-349-7365 (TTY 612-341-0140).

Printed on recycled paper containing at least 10% post-consumer fiber

T Trip Planner

To:

From:

metrotransit.org
612-373-3333
www.metrotransit.org