

# Metro Transit's Shelter Placement Guidelines

Metro Transit is seeking community input to develop updated Shelter Placement Guidelines

## How does Metro Transit decide which bus stops have shelters?

Metro Transit buses serve more than 12,000 bus stops. With so many stops, Metro Transit must prioritize where shelters are located. Metro Transit has historically used these guidelines to consider shelter locations:

- To qualify for a shelter, a suburban location must have at least 25 passenger boardings per day.
- In Minneapolis and St. Paul, a location must have at least 40 passenger boardings per day.
- Periodically, Metro Transit removes shelters from bus stops when passenger boardings fall far below the minimum guidelines.

Once a bus stop is identified as a priority for a shelter, site factors such as available space, slope and obstructions determine if a shelter can be located at a bus stop.

For more information see [metrotransit.org/shelter-guidelines](http://metrotransit.org/shelter-guidelines)

## Why is Metro Transit updating its Shelter Placement Guidelines?

Metro Transit is updating its Shelter Placement Guidelines in response to concerns about the fairness of using two different passenger boardings criteria for urban and suburban cities, and to ensure that the guidelines reflect transit customer and community priorities.

## Schedule

In 2016, Metro Transit is gathering input from community organizations, transit riders and the broader public to better understand where people think shelters are most important, and which features are important at bus stops. This feedback will influence the update to the Shelter Placement Guidelines.

To share your input, take the Better Bus Stops survey [metrotransit.org/community-engagement](http://metrotransit.org/community-engagement) (available through Nov. 20, 2016).

In 2017, Metro Transit will prepare draft Shelter Placement Guidelines for public review and comment.

## Project Contacts

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