

@MetroTransitMN

f /MetroTransitMN

metrotransit.org/facts 612-373-3333

MetroTransit

THROUGH DEC. 31, 2019





a

serving the Minneapolis/St. Paul area

OUR PEOPLE

consistently and safely. people, jobs and community conveniently, sustainable transportation choices that link We at Metro Transit deliver environmentally

TOTAL EMPLOYEES 3,225

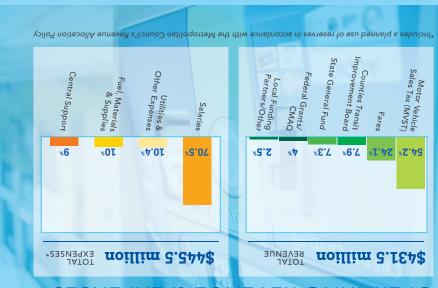
10 ADMIN. STAFF

STAFF CLERICAL/ ADMIN. 044 LIGHT RAIL OPERATORS MECHANICS, CLEANERS & OTHER BUS/RAIL POSITIONS 120

069

BUS OPERATORS Ltt'T PART-TIME OFFICERS 124 FULL-TIME OFFICERS METRO TRANSIT POLICE

OPERATING REVENUE & EXPENSES Te comm. SERV. OFFICERS



FARE INCENTIVE PROGRAMS

EMPLOYERS PASSES IN USE (ab) 395 РАКТІСІРАТІИС **T96'8E** 12.52 million **METROPASS**



ніен гсноогг PASSES IN USE **BIDES** БИ РАВТІСІРАТІИ В 3.34 millim 10,232 SZA9 TN3QUTS

V-Pass SSA9-U (a6)

(TAT) MAROGRAM (TAP) PASSES IN USE RIDES noillim 79.S 12,890



COLLEGE PASS

3,435 1.27 moillim 72.1

2016 Travel Behavior Inventory Transit On-Board Survey 2018 system ridership data Airport 2% Employment Status %8.II Errands 23% 12.8% Зсроој Household Income Have a disability %†'6T

Race/Ethnicity

Multiple

%TT

%ST

WHO RIDES AND WHERE THEY GO

ITEMS PROCESSED

22,200

%0T

%I.S

%6'9

%†'EZ

transit 90% Walk to

ITEMS RETURNED

7777

TRIPS PLANNED AT METROTRANSIT.ORG

4.63 million

724,149

TRIPS PLANNED BY PHONE

OL 18:4

Social/ Recreation

%2.53 Mork

English at home

Speak language

A

ji

 \equiv

%L'9T

LOST & FOUND

SUBSCRIBERS

RIDER ALERT

CUSTOMER RELATIONS

32'381

LE8'9L

94T

CUSTOMERS

HOW TO RIDE

ENGAGING WITH

COLLEGES 24 PARTICIPATING

PASSES IN USE



BIDES

(86)

PASSES IN USE

090'ST

aoillim 81.5

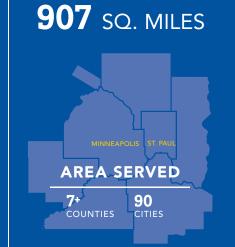
BIDES

MINNESOTA

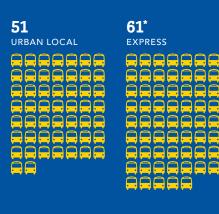
ОИІЛЕВЗІТУ ОЕ

TA GERED AT

77.9 million RIDES **251,564** AVERAGE WEEKDAY RIDERSHIP 51.86 66.5[%] million BUS RIDES % OF TOTAL RIDES 26.1 33.5 million **RIDES**



125 ROUTES



10 SUBURBAN LOCAL

2 LIGHT RAIL

COMMUTER RAIL

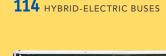
* Includes Maple Grove Transit routes operated by Metro Transit











179 60-FOOT ARTICULATED BUSES





8 ELECTRIC BUSES



TRANSIT CENTERS

11,621 **BUS STOPS**

950 BUS SHELTERS

24

7,142 AVG. VEHICLE MILES BETWEEN

SERVICE CALL

SERVICE

82%

BUS ON-TIME PERFORMANCE

2,343,644

TOTAL VEHICLE HOURS OF

PARK & RIDE LOTS/ RAMPS (BUS ONLY)

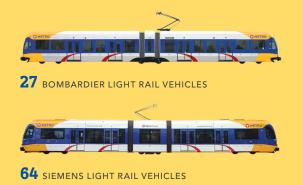
15,060 PARK & RIDE SPACES (BUS ONLY)

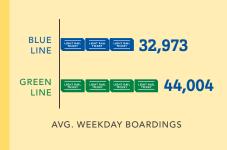


300+ MILES OF BUS ONLY SHOULDER



METRO BLUE LINE AND GREEN LINE







89% BLUE LINE ON-TIME PERFORMANCE

PARK & RIDE SPACES

81% GREEN LINE ON-TIME PERFORMANCE

2,569 BLUE AND GREEN LINE

29,835 AVG. VEHICLE MILES BETWEEN SERVICE CALL

5 SHARED STATIONS

14 BLUE LINE STATIONS

18 GREEN LINE STATIONS



NORTHSTAR COMMUTER RAIL







RIDESHARE





